*Bhaskara K (Certified Salesforce Developer) *

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**Summary:**

* **8+ years** of work experience in Application Software Designing, Development, Testing and Implementation across different functional areas with**6 years** of experience on salesforce.com involving on configuration, customization and integration
* Implemented classic to lightning migration, creating lightning components using **lightning design system.**
* Exposure to Web Based Application, Client Server based Application with **2 year**s of Java/J2EE development experience.
* Experience with Apex, Visualforce, Aura, **Lightning Web Components**
* Experience developing **app exchange product** and work with **installed applications**to integrating them with Salesforce.
* Experience in Administration, Configuration, Implementation, Lightning, and support experience with Salesforce platform.
* Experience inSalesforce Customization**, Security Access, Workflow Approvals, Data Validation, data utilities, Analytics, sales, Marketing, Customer Service, and Support Administration.**
* Worked on Lightning Process builder flows, Connect API, Chatter, and quick Action.
* Integration Methodologies, different API, Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework & options.
* Implementation of Lightning components using the Lightning Design System (**LDS**) in Aura Frameworkand Lightning Web Components (**LWC**).
* Expertise in **Lightning app builder** and implemented new application based on Lightning to have compatibility of the app in **mobile**, **Tab** and **Desktop** versions.
* Developed **Lightning Component Framework** and built **Lightning component** using **aura framework**.
* Knowledge on **Salesforce Lightning Process Builder**, **Lightning UI/UX**, **app builder**and creating **Visual Workflows**, salesforce support **communities** and **Chatter** groups.
* Built reusable **UI/UX components** with **lightning component framework**.
* Good Experience onSalesforce Lightning.
* Experience in third party **integration** with **ERP** (Marketing Cloud, Service Cloud).
* Strong experience in Web based pages and site design using **HTML, CSS, XML, XSLT, JavaScript, Bootstrap JS, Node JS, Angular JS, and Ajax**.
* Created outbound Web Services and handledinbound requests of API based applications using **REST or SOAP**framework
* Extensively worked on web technologies like **HTML, XML, CSS, JSP**, **JavaScript**, WSDL, J-query.
* Experience building **Customer community** and **Partner communities** in Lightning.
* Experience in classic to **Lightning** Migration and data migrations
* Experience in **source version control system** (SVN, GIT).
* Experience in using deployment tools like Changesets, **Ant scripts, SFDX with VS code, Source Tree, Jenkins, GitHub, GitLab, Flossum, and Workbench**.

**Certifications:**

* Salesforce Certified Administrator (201)
* Salesforce Certified Platform Developer (PD-1)

**TECHNICAL SKILLS:**

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| --- | --- |
| Force.com | Apex Language, Apex Classes, Apex Triggers, SOQL, SOSL, Visual Force (Pages, Components & Controllers), Lightning (Components, Apps, Events), S-Controls, Apex Web Services, Apex Data Loader, Force.com Apex Explorer, Dashboards, Reports, Workflows and approvals, Custom Objects, Force.com, Eclipse IDE Plug-in.  |
| Language | Java, .Net, Apex |
| Web  | HTML, XML, CSS, JSP, JavaScript, WSDL, SOAP/REST API,SQL |

**Professional Experience:**

**State of Arizona (AZDES), Phoenix, Arizona FEB 2021 – Till Date**

**Role:  Salesforce Lightning Developer**

**Responsibilities:**

* Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder**and**Lightning Component features.**
* Upgraded some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Worked on **Salesforce1 Platform** to build Mobile App by enabling **Lightning Components** for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from **Third-Party API’s** and **displayed** within the lightning component.
* Created multiple **Lightning Components**, added **CSS**and **Design Parameters** that makes the Lightning component look and feel better.
* Leveraged **APEX Controller** to make a call for external requests to retrieve data from various **API’s** and displayed them on to the component.
* Experienced in **sales cloud** by adding object, Fields, Tabs, Reports, and Dashboards and migrate data into Salesforce.
* Implemented **Service Cloud Modules Case Management**, Web to Case, Knowledge, Article Management and Solutions.
* Experience in **Sales cloud, Service cloud, Custom cloud, Chatter** and **App Exchange applications**.
* Created an approval process when a quote is submitted, and an email notification is sent.
* Enabled **Aura Framework**, by adding **Aura Attributes**and**Aura Handlers for Events** to focus on Logic and Interactions in Lightning Applications.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper**Component.
* Updated the **APEX Controller**and**Helper functions** regularly making the **Component Context Aware** as per business requirement.
* Tested apps by appending multiple components to a **Lightning Application** thereby deployed Applications from **Sandbox** to Production**.**
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Experienced using **Force.com IDE**for creating, modifying, testing, and deploying Force.com Applications.
* Used **SOQL** and **SOSL**statements within Governor Limits for **data manipulation** needs of the application using platform database objects.
* Maintenance of installed **Managed Packages** in **Lightning** using Apex. Experienced in using **Data Migration** tool called **Data Loader**.
* Created a web to lead flow using out of box setup and setup a incoming channel for leads.
* Created a sales process for one of the **SDLC** starting from lead generation and tying an opportunity and converting to contacts and accounts.
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter,** and **quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience.**
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Implemented the **Web Services** through **WSDL** in the Salesforce.com for outbound messaging.
* Worked on **Integrating SAP**and **Salesforce**systems using **SOAP and REST API's.**
* Involved in **daily standup meetings, Scrum**. This resulted to bring good solution to the business requirement.

**Environment:**Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Sales cloud , Service cloud ,Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

**Waste Management, Huston, TXOCT 2019 – FEB 2021**

**Role:  Salesforce Lightning Developer**

**Responsibilities**:

* Requirements gathering and **application design** and documentation.
* Createda**Case Management System** using Lightning Components, Controllers, Helper Methods, CSS, Bootstrap and JavaScript.
* Worked on**Apex classes, Batch Apex,** and another**Asynchronous Apex**.
* Worked on SOAP and REST API to integrate Salesforce to external applications.
* Designed dynamic client-side **JavaScript** codes to simulate process for the web application, page navigation and form validations.
* Configured and Customized the Salesforce **Sales Cloud, Service Cloud**, Marketing cloud and Opportunity Management for business support for customers.
* Oversaw user roles and permission levels in **Sales Cloud** for salespeople and marketers for two business units.
* Worked on **Service cloud console application** to create a new VF view of different cases at a time inform of tabs.
* **Upgraded** some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Created **Aura based Components**, Attributes, Controllers which can be compatible to access through Lightning App builder.
* Created a web to lead flow using out of box setup and setup an incoming channel for leads.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper**Component.
* Designed complex **Visual force pages & web forms** using JavaScript, CSS3, Bootstrap, HTML5, jQuery and Controllers.
* Created forms to collect and validate data from the user in **HTML** and **JavaScript.**
* Worked on**Aura**and **LWC** framework to create custom UI for users in salesforce.
* Implement **Lightning Communities** to allow users outside of company to interact via salesforce
* Design, develop, test and deploy salesforce components in multiple salesforce environments.
* Experience in CI/CD with **repositories** and **Jenkins** jobs to deploy into salesforce in regular intervals.
* Worked in Agile project model and involved in documenting IT Stories and scoping sprints
* Experience working in test driven environment.

**Environment**:Apex, Visual Force, Aura, LWC, HTML, CSS,JavaScript, Dell Boomi, GIT, Copado, Visual Studio, Lightning Experience, Lightning Components, Data Loader, and Flossum.

**USAA, San Antonio, Texas Jan 2019 to Sep 2019**

**Role:  Salesforce Lightning Developer**

**Responsibilities:**

* Convertedmultiple**Visual ForcePages** to Lightning components.
* Responsible for setting up **web service integrations**, Worked with **Web Services (REST API's)**.
* Implemented **Salesforce.com web services** client using Salesforce web services API, Java, XML and partner WSDL.
* Implemented **Agile Methodologies, Test Driven Development (TDD)** with continuous builds and controlling iterative and incremental projects.
* Developed the web front end layer using **JSP, JavaScript** for the registration application where different users, employees, contractors, and clients can login to their maintenance pages and manage their accounts.
* Created a highly customized UI with help of **Visualforcepages** and components to fit the look and feel of the community to the Org.
* Involved in modern Enterprise **Lightning Apps** combining **Lightning Design** System, **Lightning App Builder** and **Lightning Component** features.
* Installed **Managed Packages** in **Lightning** using Apex. Experienced in using **Data Migration** tool called **Data Loader**.
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**
* Built **Lightning Component** Tab for Salesforce 1 Navigation and Custom Applications in **Lightning Experience.**
* Used **JavaScript** for performing client-side validations.
* Created sliders, custom buttons, and auto-grow text areas and imported **HTML editor** into **Visual Force pages.**
* Involved in working with **CSS** and **Java Scripting** while designing the Visual Force Pages.
* Created **Lightning Components** for console applications for custom navigation
* Worked on **Omni channel** and **Live agent**for support team to communicate via salesforce

**Tools & Technologies**:Apex, MuleSoft, Visual Force, Aura, HTML, CSS, JavaScript, Lightning Experience, Lightning Components, Web Services, WSDL, SOAP, REST, Eclipse IDE, GIT, Copado, Mavens Mate.

**BSW Health, Dallas, Texas Feb 2017 to Jan 2019**

**Role: Salesforce Developer**

**Responsibilities:**

* Provide solution design to implement the requested functionality in salesforce.
* Worked on Salesforce.com Community **implementation** and **customization.**
* In-depth understanding of **Salesforce.com’s Sales Cloud, Service Cloud** and Force.com product offerings and Health Cloud experience.
* Worked on to prioritize tasks across all their patients’ needs with **health cloud.**
* Designed and modified **Approval processes** and created Approval steps which used email alerts and field updates.
* Experienced in migrating the **standard and custom objects** in standard experience to lightning experience.
* Mapped personal and professional caregiver networks with **salesforce health cloud**
* Used health cloud to integrate data from EHRs, wearables and more.
* Implemented Salesforce **Lightning**Components for small set of users within the organization.
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Setting up **Service Cloud Console**, Cases (Web to case, email to case), Solutions, Case Assignment, and **CTI Interfaces**.
* Experience in building **reusable UI components** and **pages** with **Lightning component framework.**
* Worked on Salesforce Lightning Components for building customized components replacing the existing ones.
* Worked on embedding**Lightning Components** in Visual force page by using new Lightning Out feature by event-driven programming.
* Responsible for setting up **web service integrations.**
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building **LightningComponents** using the aura framework.
* Expertise in aura framework, Lightning Components and Salesforce Lightning Design System (SLDS).
* Created Impressive designs with Custom styling to bring dynamic versions of the components when setting up in **lightning App builder.**
* Enhanced in Communities by adding new fields, field sets using **Salesforce lightning.**
* Developed various Apex Classes, Triggers, Controller classes and methods for functional needs in the application compatible with **lightning.**
* Designed dynamic client-side **JavaScript** codes to simulate process for web application, page navigation and form validation.
* Involved in developing **HTML and JavaScript** for client-side presentation and, data validation on the client side within the forms.
* Integrated **Salesforce CRM** and the legacy system using Cast Iron Integration tools like **Informatica, ETL Cloud Systems**.
* Developed a **Proof of Concept toleverage Wave Analytics**.
* Created Wave applications by generating various **Data Sets, Data Flows** and working with **JSON files** and using **SOQL.**
* Developed **Apex Classes, Controller** and **Apex Triggers** for various functional needs in the application.
* Design UI screens using **JSP, CSS, JavaScript** and **HTML.**
* Responsible for data load activities and used **Data Loader** for uploading data

**Tools &Technologies**: Saleforce.com platform, Force.com ide, Apex, Visualforce (Pages, Component & Controllers), Pages, Wave analytics, Data Loader, HTML, CSS, Java Script, Eclipse, SOAP, WSDL & RESTful Web Services

**State Farm Insurance, Richmond, VA Oct 2015 to Jan 2017**

**Role: Salesforce Developer**

**Responsibilities:**

* Involved in analyzing, planning, and implementing new **Salesforce features** and features to meet business requirements.
* Developed various **Custom Objects, Tabs, Components** and **Visual Force Pages** and **Controllers**
* Developed various **Apex classes, Apex Triggers**, and **Controller classes** for various needs in the application
* Configured Sharing settings to specify the record level access to the users
* Translated visual designs into meaningful user experiences using various presentation layer technologies including **HTML, JavaScript,**and **Servlets**.
* Involved in developing presentation tier as HTML, Java Server Pages using Struts MVC Framework implementing Struts validator, Tiles and Struts Internationalization.
* Developed **Front-end UI** using **HTML, CSS,** and **JavaScript.**
* Involved in coding for modules for all the Sub-Application of the **CRM application** which involves extending existing **SFDC standard components using Apex, Visual Force,** and other utilities.
* Used the **Sandbox** for testing and migrated the code to the deployment instance after testing.
* Customized application to extend **Salesforce functionality** and wrote **Apex Classes** to provide functionality to the visual pages.
* Created Record types, page layouts, and search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created email templates and inbound emails using **Visual Force** for clients and customers.
* Created various **Reports** (summary reports, matrix reports, pie charts, dashboards, and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports.
* Created **Workflow rules,** visual flows to automate the business process declaratively.
* Developed business documents for **Salesforce.com** Custom objects.
* Administered, configured, maintained **Salesforce.com application** user profiles, roles, assigning Permissions, generating security tokens, validation Rule, upgrade installation.
* Developed Unit test class for Apex class and worked for improving code coverage
* Created and Reports and dashboards to display pictorial representation of data

**Tools & Technologies**: Apex, Visualforce (Pages, Component & Controllers), Java Script, Workflow & Approvals, Reports, ETL, Eclipse IDE Plug-in, Eclipse

**Fortune Data Product, Hyderabad, India July 2013 to April 2015**

**Role**:  **Java/J2EE Developer**

**Responsibilities:**

* Provided day-to-day technical support in maintaining the system. Identified, analyzed, and resolved problems in the system.
* **Analyzed, Designed, Implemented** and Unit tested new enhancements/Bug fixes identified in
* Monitored the application performance using tools like **Wily Introscope**.
* Developed and maintained technical documentation on the new enhancements and design changes.
* Communicated with the **Business User** to identify business requirements. Analyzed and converted the same into functional requirements.
* Communicated and collaborated with upper management and senior business partners to define the Project In-Scope and Out-Of-Scope, Strategies and Deliverable.
* Requirement **Analysis** and **Detail Test Estimate**.
* Coordination with **System Architect** and **Development Team** for test data setup during system testing.
* Worked with **Database triggers** for a change in data capture testing.
* Involved in development of **stateless session beans**.
* Deployed applications to **WebSphere Application Server** for **Quality Testing** and **Acceptance Testing**.
* Involved in end-to-end development using a variety of coding frameworks including **Java/J2EE, EJB** and web based frameworks like **JQuery, JSON, JavaScript**.
* Good Exposure to Collections.
* Hands on experience with **Core Java techniques.**
* Interactions with mid-tier session beans and converters for exposure to **Business Logic and DB’s**.
* Handled Implementation **classes** and **Interfaces.**

**Tools &Technologies**: J2EE 1.3 specification, IBM WAS 5.0, WSAD 5.1.2, Spring 2.0.6, Struts 1.1, Hibernate 2.0, XML, SOAP, REST, JSP 1.2, EJB 2.0, JSTL 1.2, IBM MQ Series 5.1, HTML, JDBC, JavaScript, Servlets 2.3, SVN, Oracle9i, Unix.

**Education:**

* Masters in MSIT – Colorado Technical University, Denver.
* Bachelors in CS – JNTU, Hyderabad India.