**ABHIJIT PRINCE**

Technical Consultant **Mobile:** +91-8368890701; **E-Mail:** abhijitprince@gmail.com

Seeking professional enrichment assignments as Technical Consultant(Salesforce) with a technology drive organisation of repute

**PROFILE SUMMARY**

Possesses around 10.5 years of experience comprising of about 5.5 years of hands-on experience in CRM and Salesforce product, sales cloud. Creation of Custom objects, Custom tabs, Custom fields, Validation rules, Workflows etc. Maintained Standard Objects. Worked on a project for Data Migration using Dataloader ensuring data integrity though the use of de-duping, loading and exporting tools. Having hands-on experience for custom development using Apex and Visualforce. Handled on the scenarios of integration with third party systems. Completed customer requirements of writing triggers for addressing business needs and code performance improvements, handling deployments through change sets and workbench. Worked on the development of custom Lightning components, Lightning Data Service, Maintenance of Users, Roles and Security profiles.

Approx. 6.5 years of experience in SAP R/3 ABAP/4 development along with experience in web technologies related development. Have an experience of around 4 years in SAP Data Archiving. A technocrat with knowledge of SDLC including requirement evaluation viz, analysis, designing, testing, maintenance and support. Deft at designing solutions & troubleshooting of application problems. Actively participated in 3 Implementations (SAP Archiving/ILM) and 3 Support projects

Well versed with Data Archiving(PBS Add-on software & Standard process), Development of archive-enabled Custom Programs and Function Modules for Archive & Database Access. Acquainted with OpenText archiving for SAP data.

**AREAS OF EXPERTISE**

**SalesForce Skills**

* Have practical knowledge of working with Salesforce objects, implementation of security with help of Profiles, Field-level security, Organization Wide Defaults (OWD).
* Having working experience with customized Workflows and Approval process.
* Worked on many custom development requirements using Apex, Salesforce.
* Have hands-on with writing triggers on standard and custom objects to address the business requirements.
* Have good experience in writing SOSL and SOQL queries in Salesforce.
* Proficient with using Salesforce developer console and Eclipse as development tools.
* Have experience in data migration using Data Loader and Jitterbit.
* Good experience with debugging and analysis of debug logs.
* Worked on code review for performance improvements and bulkifying of code etc.
* Worked on requirements of writing Batch Apex and Schedulable Apex.
* Creating custom objects.
* Worked on testing of custom logic.
* Worked on development of Lightning components using Aura for the business requirements.
* Hands-on working with Triggers and practicing the best practices.
* Writing codes in Apex.
* Exposure to development of custom Lightning components.
* Working knowledge of Salesforce Service cloud.

**IT SKILLS**

**Salesforce Technical Skills**

* Well versed with the sales process flow.
* Having knowledge on creation of Opportunity teams and Account teams.
* Well versed with security model of Salesforce.
* Proficient with writing custom code.
* Good hands-on experience of automation of business process.
* Working knowledge of third party integrations.

**SAP Technical Skills**

* Proficient with SAP archiving/ILM using standard SAP methodology as well as with PBS Add-on
* Have knowledge for the process of Data Archiving through Open Text.
* Gaining understanding of Document archiving through Open Text.
* Worked on improving performance of Archive access enabled programs.
* Dialog Programming
* Debugging, Performance Tuning and Job Scheduling
* Classical Reports, Interactive Reports and ALV
* ALV with Object-oriented approach
* Worked on WebDynpro ABAP

**Others Skills**

Operating Systems: Windows XP/ 2000 Server and Windows 7, Windows 8, Windows 10.

Languages: C, C++, C#, SQL, PL/SQL

Microsoft technology: ASP.NET2.0, 3.0 with C#, Ado.Net

Web Server: IIS 6.0, IIS 7.0

Database: SQL Server 2000, SQL Server 2005, SQL Server 2008, Oracle9i, Oracle 10g

**CERTIFICATIONS**

* Certification for Salesforce Platform Developer I.
* Salesforce Platform App Builder certification.
* Salesforce DEV 401 Certified Developer.
* Microsoft’s MCTS Certification in Microsoft .NET Framework 2.0
* Certificate of Participation in National Level Workshop on Neural Networks, jointly organized by Oriental Institute of Science & Technology, Bhopal and Computer Society of India
* Certificate of Participation in National Level Workshop on Oracle Technologies organized by Oriental Institute of Science & Technology, Bhopal and sponsored by Indian Society of Technical Education, New Delhi

**ORGANISATIONAL EXPERIENCE**

***Clients worked with***

**Dec ’17-till date: Cygner Technolabs Pvt. Ltd. as Salesforce Consultant**

**Jan’11-Aug’17 : Amkor Technology Inc., as SAP ABAP & Salesforce Consultant**

**Jul’10-Oct’10 : Food Supplies Dept., Govt. of MP as Dot NET Developer**

**Nov’09-Feb’10 : Reliable Electronics Shoppe as Dot NET Developer**

**Aug’09-Nov’09 : Pyramid Auto Services as Dot NET Developer**

**Mar’09-Jul’09 : Indian Railways, Bhopal Division as Dot NET Programmer**

**Aug’08-Feb’09 : Kushwah & Kushwah, Bhopal as Dot NET Programmer**

**PROJECTS**

**Working with Cygner Technolabs Pvt. Ltd., Ahmedabad Dec ’17-till date**

**Designation: Salesforce Consultant**

**Responsibilities**

* Worked on the development of custom lightning components as per the requirement of business.
* Working as a team member on integration of custom applications with salesforce.
* Worked on the identification of modifications and enhancements for the required customizations.
* Identifying the issues and work on its troubleshooting.
* Enhancing of performance of trigger logic through adoption of best practices.
* Used the development tools like Developer console, VS Code and Aside.io.
* Deployments using change sets.
* Working on performance tuning of SOQL queries.
* Documentation of the requirements.
* Working with the team for a better understanding on the needed customizations.
* Worked on integration of the custom application with Salesforce.
* Data migration using Data loader.
* Working with SOAP and Web service API.
* Developed custom code to handle JSON and XML response.
* Worked with Translation workbench.
* Bulkification of triggers for better performance.
* Worked on writing custom rules for workflows.
* Hands on experience with process builder and Visual flows.
* Worked on development of custom lightning components.
* Developed application for data migration using web service.
* Debugging of lightning components.
* Customization and support activity for Inventory and Invoice management system developed on lightning framework.
* Creating email alerts for the application.
* Extending support to the live application.

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**Worked with iTG Software Engg. Pvt. Ltd, Jaipur Jan ’11-Aug’17**

**Designation: Technical Associate**

**Client: Amkor Technology Inc, US**

**SAP Technical Consultant & Salesforce Consultant**

**Responsibilities**

**Salesforce related**

* Worked with the user group for requirement gathering for planning and implementation of custom developments.
* Experience with using Eclipse for development of custom apex classes, triggers and Visualforce pages.
* Recommend, implement, and test strategies for Visualforce pages, Apex classes and triggers.
* Proficient with writing triggers on standard objects like Accounts, Opportunities, Contacts etc as well as for the custom objects to implement the needed validation or business logic.
* Designed and developed Controller classes, Extensions for various functional requirements.
* Creating Visualforce email templates without and with custom controller.
* Good experience with debugging and performance review of custom development.
* Writing of batch apex to handle the requirement for batch processing of data.
* Worked on writing of test classes to ensure the test coverage.
* Development of custom Lightning components.
* Worked on using Component events and Application events.
* Debugging and troubleshooting of Lightning components.
* Data migration using Data Loader and Jitterbit.
* Knowledge of Salesforce governor limits.
* Setting up and maintenance of Opportunity teams.
* Writing Batch Apex for the custom user requirements.
* Knowledge on integrating third party applications with Salesforce through SOAP API.
* Worked on requirement for developing custom program for parsing of XML documents.
* Created different reports as per the user requirements.
* Worked with custom report types and custom reports.
* Ensure expected application performance levels are achieved.
* Designed validation rules to check and enforce data integrity.
* Creating work flow rules, for the automation of tasks, email alerts to align with the business requirements.
* Implemented and maintained reports.
* Created Custom Report Types.
* Developed training plan and conducted training sessions for the new team members.

**SAP related**

* Development of archive enabled programs and function modules for archive as well as online database access. Process of
* Data archiving is through third-party software, PBS Software.
* Worked on tuning of programs & function modules for data access from the Archive with the help of indices created for

Archive access.

* Worked as a team member to prepare the blue print for the Archiving project.
* Identification of steps that can be taken before starting with the Archiving process.
* Configuration of DaRT extract with the help of Functional team.
* Creation of custom indices for the tables that have been archived.
* Worked with field catalogs and archive info structures.
* Developed report for Invoice report.
* Developed report for Adjustment Approval Status.
* Worked on fixing of Excel attachment encoding issues due to Server platform migration.
* Developed BDC program for updating net price of an item of Purchase Order using transaction ME22.
* Worked on Change and Transport Management in SAP
* Analysing and fixing the code of existing programs to enhance the performance of the program
* Working with different SAP transaction codes to fetch performance stats along with third party ‘Precise Tool’ to collect & analyse trends for the transaction code & batch jobs.
* Implementing SAP notes for the performance improvement of standard SAP programs

Basis Activities:

* Doing transports across systems of the landscape
* Performing post-system refresh activities
* Review and implementation of SAP notes.
* Supported Audit process from Basis side.

**Worked with Virgo Softech Ltd, New Delhi Jul’10-Oct’10**

**Designation: Software Engineer**

**Client: Food Supplies Dept., Govt. of MP**

**Dot NET Developer**

**Technology/Tools Used**

ASP.NET 2.0 with C#, MS SQL 2005, Crystal Reports

**Responsibilities**

* Involved in data gathering and interacting with the officials for requirement gathering.
* Worked with team for designing and implementation of many different user interfaces.
* Responsible for the performance improvement of SQL queries for efficient performance.
* Worked on creation of stored procedures.
* Bug fixation.
* Involved in the testing and deployment of the application

**Worked with Timeline Technologies Pvt. Ltd, Mumbai Nov’09-Feb’10**

**Designation: Software Developer**

**Client: Reliable Electronics Shoppe**

**Dot NET Developer**

**Technology/Tools Used**

ASP.NET 2.0 with C#, MS Access, IIS Server 6.0.

**Responsibilities**

* Involved in analysis of the requirements for the module.
* Worked with team for developing CSS files.
* Responsible for the designing and implementation of many different user interfaces.
* Involved in the designing of web user controls for the application.

**Worked with Timeline Technologies Pvt. Ltd, Mumbai Aug ’09-Nov ’09**

**Designation: Software Developer**

**Client: Pyramid Auto Services, Mumbai**

**Dot NET Developer**

**Technology/Tools Used**

ASP.NET 2.0 with C#, MS SQL Server 2005, IIS Server 6.0.

**Responsibilities**

* Worked with team on designing and creation of database on SQL Server 2005.
* Responsible for the designing and implementation of many different web user controls.
* Designing of GUI for the application.
* Involved in the testing of the application

**Worked with SysCom Infotech, Bhopal Mar’09-Jul’09**

**Designation: Developer Trainee**

**Client: Indian Railways, Bhopal Division**

**Dot NET Developer**

**Technology/Tools Used**

ASP.NET 2.0 with C#, MS SQL Server 2000

**Responsibilities**

* Worked with team on designing CSS for the application.
* Worked on user authorization and authentication, creating menu controls.
* Responsible for the designing and development of many different web user controls and GUIs.
* Worked with CSS for designing.
* Worked on writing stored procedures for efficient database interaction

**Worked with SysCom Infotech, Bhopal Aug’08-Feb’09**

**Designation: Developer Trainee**

**Client: Kushwah & Kushwah, Bhopal**

**Dot NET Developer**

**Technology/Tools Used**

ASP.NET 2.0 with C#, MS SQL Server 2005

**Responsibilities**

* Involved in analysis of the requirements for the module.
* Involved in the design of different database tables.
* Worked with cursors and writing stored procedures.
* Worked with team on design and coding of different user interfaces of the module.
* Developed classes and methods for implementing secure & robust model for data access & defining business rules.

**EDUCATION**

2018-20 MBA(IT) completed with 73.5%.

2008 MCA from R.G.P.V., Technical University of MP with 67.44%

2004 B.Sc. (Computer Science) from Barkatullah University, Bhopal (MP) with 58%

**TRAININGS / COURSES**

* Certification for Salesforce Platform App Builder exam.
* Certification for Salesforce Platform Developer I.
* Completed trainings on Salesforce DEV-401, Platform App Bulder module and Platform Developer I modules.
* Oracle 9i-Program with PL/SQL as part of Oracle Workforce Development Program at NIIT, Bhopal in Apr’06
* Introduction to Oracle 9i-SQL as part of Oracle Workforce Development Program at NIIT, Bhopal Oct’06
* Course on Core Java from NIIT, Bhopal with 36 Hours Training
* Course on C++ Programming from NIIT, Bhopal with 50 Hours Training

**PERSONAL DETAILS**

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