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PROFESSIONAL EXPERIENCE

ICICI Bank Ltd (Mumbai)	Role: Solution Manager CMS December 2019 – Present <ul style="list-style-type: none"> • Capability building of branches & channels on CMS solutions for South Mumbai Region. • Structuring solution bouquet with new age digital offerings depending on client's requirement, comprising of Standard, Premium and Elite Solutions. • Working closely with field teams and different channels in identification & conversion of customers on CMS payment and collections solutions for Self Employed Segment (Current Account customers). • Responsible to provide customized digital banking solutions for payments and collections through API, Host2Host and Payment Gateway Integrations. • Customer retention through ring-fencing digital solutions for transaction banking and accounting.
CMS Info Systems Ltd (Mumbai & Guwahati)	Role – Assistant Manager- Operations January 2018 – December 2019 <ul style="list-style-type: none"> • Key Responsibilities: Resource Capacity Planning and Business Productivity Analysis of ATM and retail cash logistics operations for PAN India. • Primarily focused on route optimization, productivity improvement and profitable operations. • Closely working with cross-functional teams to deliver high impact projects with cost effectiveness and operational efficiency. • Timely response to different business requirements and solving critical issues within timelines.
Numetric Technologies (Gurgaon)	Role – Financial Market Research Analyst(Capital-Vidya) August 2017 – January 2018 <ul style="list-style-type: none"> ▪ Secondary research on financial products such as - Cards- Credit, Debit and Prepaid Cards, Loans- Education, Home and Business Loans of India and publish product and category reports.
ITC Limited, Papers Division (Hyderabad)	Summer Project: Export Credit Insurance Policy Management April 2016 – June 2016 <ul style="list-style-type: none"> ▪ Estimation of the credit default risk of the exports business division for different payment methods and the premium expenditure on existing credit insurance covers. ▪ Worked on minimizing the insurance premium expenditure by suggesting changes in the insurance policy subscriptions.

ACADEMIC QUALIFICATIONS

MBA	Institute of Management, Nirma University (2015-2017) CGPA: 2.56/4.33 Majors: Finance - Minors: Operations Management
B. Tech	K L University, Guntur (2011-2015) CGPA: 9.15/10 Majors: Electronics & Communications
XII	Sri Chaitanya Junior College, Guntur (2011) Score: 94.4%
X	Vignan High School, Guntur (2009) Score: 93.3%

PROFESSIONAL CERTIFICATIONS

	<ul style="list-style-type: none"> ▪ Six Sigma Green Belt Certified by KPMG India (August 2016). ▪ International Trade Finance by Trade and Beyond (October 2016).
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TECHNICAL SKILLS

	<ul style="list-style-type: none"> ▪ Microsoft Office (Excel with VBA Programming, Word, PowerPoint), SPSS. ▪ Programming Languages Known – C, C++, MATLAB.
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LEADERSHIP & EXTRA CURRICULAR ACTIVITIES

	<ul style="list-style-type: none"> ▪ Lead Coordinator for Excel Workshop, a corporate engagement event with EXL Service, Ahmedabad. (November- December 2016) with participation of 60 + students.
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AWARDS & ACHIEVEMENTS

	<ul style="list-style-type: none"> ▪ Secured 2nd rank in final Year of B. Tech in Electronics and Communication branch (2014-15). ▪ Published 3 research papers in different International Journals with good impact factor. ▪ Secured 3rd place in zonal rounds of ROBOTRYST-2014 at IIT-Delhi (Feb 2014).
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