  

**NAME: KIRAN VELLANKI**

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**Sr. Salesforce developer**

**PROFESSIONAL SUMMARY:**

* Salesforce developer with **9 Years** of IT experience that includes around 6+ years of experience in Salesforce.com CRM Platform.
* Experience in **Administration**, Configuration, Implementation, **Lightning**, and support experience with Salesforce platform.
* Expertise in SFDC Development using Lightning Web Application, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.
* Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields using Restful API callouts.
* Designed and Configured user roles, profiles and permissions, **workflow** and **validation rules**, email alerts, field updates.
* Superior knowledge of SOA design principles and RDBMS technologies
* Excellent knowledge and experience at administrative tasks such as Creating Profiles, Roles and Permission Sets, Creating Relationships, Tasks and Events, Email Templates.
* Experience on Agile methodology and waterfall model.
* Strong knowledge in SFDC components and **Lightning Web Components.**
* Hands on experience with **Einstein Analytics**.
* Good knowledge of object-oriented design, relational databases, **Web services**, Distributed systems and scalable **architectures**, **Data structures** and Algorithms and Web development technologies.
* Good interpersonal skills, excellent verbal, written and presentation skills and can work both independently and in a team

**TECHNICAL SKILLS:**

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| Salesforce.com | Sales Cloud, Service Cloud, Marketing Cloud, Financial Service Cloud, Health Cloud, Community Cloud, Salesforce CPQ |
| Web Technologies | JavaScript, Angular JS, Json, HTML, CSS, AJAX, REST, SOAP |
| Force.com tools | Apex Data Loader, ETL, Data Extraction, Force.com Apex Explorer, Force.com Migration Tool, Visual Studio Code, Eclipse IDE PLUG-IN, [FORCE.COM](http://force.com/) Explorer |
| Integration andManagement tools | MuleSoft, MuleSoft's Any point Studio, Informatica, Apigee, SOAP UI, Postman  |
| Version Control & CI/CD | GitHub, GIT, SVN, GitLab, Jenkins |

**PROFESSIONAL EXPERIENCE:**

**Panera St. Louis, MO Dec 2019 --- Till Date**

**Sr. Salesforce Developer**

* Created modern Enterprise Lightning Web Apps combining Lightning Design System, Lightning App Builder and Lightning Web Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Web Experience to develop rich user interface and better interaction of pages.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Tested apps by appending multiple components to a Lightning Web Application thereby deployed Applications from Sandbox to Production.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Visualforce Pages for Lightning Web Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Worked on Lightning Process builder flows, Workflows, Connect API, Chatter and quick Action.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Involved in daily standup meetings, and other Scrum ceremonies. This resulted to bring good solution to the business requirement.

**Environment:** Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning web components, Apex classes and Controllers, Sales Cloud, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

**Cisco System. Inc, San Jose, CA Jan 2019- Nov2019**

**Salesforce Lightning Developer**

**Description: Cisco** is a cloud platforms and applications, the company is best known for its customer relationship management (CRM) product, and networking with Telecommunication which is composed of Sales Cloud, Service Cloud, Marketing Cloud, Analytics Cloud, IoT Cloud, App Cloud, Force.com, and Chatter.

**Responsibilities:**

* Worked on designing development of Service Console for Customer Contact Center (Call center) and Customer service team (Email).
* Implemented Knowledge Management through automations for agent and customer article needs
* Upgrading sales implementation to overlap with new service cloud implementation
* Migrated partner sales portal from classic communities to lightning communities
* Implemented SFDC CRM to deliver various reports in departments of Sales, Administration and Marketing.
* Experience in building new Applications with the Lightning App Builder and Lightning components.
* Used Salesforce **Lightning** Inspector to debug the **lightning** components during the development process.
* Responsible for Data load operations using Force.com Apex Data Loader.
* Used **Git** version control to manage the source code and integrating **Git** with **Jenkins** to support build automation and integrated with Jira to monitor the commits.
* Implemented **Git** for Branching, Merging, Tagging and maintaining the version across the environments on Linux platforms and, designed and implemented **Git** Metadata including elements, labels, attributes, triggers, hyperlinks.
* Made new feature enhancements on Service cloud console view and developed some Visual force components.
* Integrated using REST based Web service callouts to other external systems.
* Implemented Case Management by creating record-types specific to the user groups, assignments rules, escalation rules, case templates, workflow rules and actions
* Tested apps by appending multiple components to a **Lightning** Application thereby deployed Applications from Sandbox to Production.
* Participated in requirements gathering sessions with application developers and functional users.
* Involved in API design sessions to decide various resources within each API, message schemas, message formats and authentication.
* Worked with SOQL & SOSL queries with Governor Limitations to store and download the data from Salesforce.com platform database.
* Good experience in working on Eclipse IDE with Force.com Plug-in for writing business logic in Apex programming language.
* Integrate of Application with Salesforce.com with using SOAP and REST web services API.

**Environment:** Salesforce.com, Apex Classes, Triggers, Controllers, Visualforce, Force.com, SOSL, SOQL, Sales Cloud, Service Cloud, Page layout, custom links, Roles, Data Loader, Data Migration, Dashboard, Informatica, Oracle, Windows. ANT TOOL

**NiSource**

**Columbus, OH Dec 2017 --- Nov 2018**

**Sr. Salesforce Developer**

**Description**: Based in Columbus, Ohio Pacific Gas and Electric Company, a subsidiary of NiSource Corporation, is one of the largest combined natural gas and electric utilities in the United States. NiSource designs, develops, operates and maintains the systems and equipment that help make it possible for us to deliver efficient energy services to more than 15 million Californians.

**Responsibilities:**

* Developed Apex triggers, classes to achieve user's desired functionality and have written the dependent test classes.
* Worked on Salesforce **Lightning**Components for replacing the visual force pages as needed.
* Worked as an Admin/developer to identifying, planning and implementing new salesforce.com features and functions (new screens, workflow, force.com objects, Packaged and Deployed customizations from Sandbox to other environments using Force.com IDE.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Components.
* Performed administration tasks as needed, managing **custom fields**, **integration** and **data clean up.**
* Maintained data cleanliness and accuracy by adding custom **validation rules**, **custom formulas**, **reports** and **dashboards**.
* Integrated and administered Salesforce for Outlook (SFO) for large end-user base
* Involved in estimation for migration from **classic** to lightning and documented the changes to be done as part of lightning transition.
* CI/CD pipeline management through Jenkins. Automation of manual tasks using Shell scripting.
* Invoked **apex trigger**s using apex data types, assignment statements, loops, locking statements, exception statements.
* Implemented **Email-to-Case**, **Web-to-Case** for automation of the case creation. Performed Unit, **Integration**, **Regression** and **User Acceptance Testing**.
* Leverage future methods, **Techniques** to develop **apex code** within **governor limits.**
* Managed the technical process of **layout customization**, navigation within the system, and translation of business user requests into application enhancements.
* Worked on various salesforce.com objects like Accounts, Contacts, Leads, Contracts, and Opportunities in the **Sales Cloud**.
* Involved in **Deployment**, deployed all the classes, triggers, objects, components, pages from sandbox environment to production environment.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.

**Environment:** SalesForce.com platform, CRM, custom objects, Custom Tabs, Visual force (Pages, Component & amp; Controllers), Workflows, Governor Limits, SOQL, SOSL, Apex Classes/Triggers, Data Loader, HTML, Java Script, Eclipse IDE, service cloud, marketing cloud. Source Tree

**CUNA MUTUAL, Madison, WI**   **Sep 2015– Nov 2017**

**Salesforce Developer**

**Description: Cuna Mutual** is a financial services corporation. Working on merchant list exchange in Cuna we have various types of lists for campaigning in Cuna we will provide SE s to downstream customers and this is legacy application migrating from DB2 to Couch base with camel as orchestrator instead of triggers will be writing eventing services.

**Responsibilities:**

* Worked as a legacy for creating new roles and profiles in the organization.
* Integrated salesforce data with external systems by writing salesforce rest web services for inbound classes and used http request methods to call external application Rest API endpoint.
* Installed and applied app exchange applications like market to enhance business requirements. Developed a landing page using the visual force.
* Created new user accounts and configure salesforce to fit security needs at the user and organization levels.
* Created test scenarios on Sandbox environment and used Force.com Component Deployment Wizard for migrating data between Force.com IDE and Sandbox environment.
* Developed various Batch Apex classes and scheduled those using Apex Schedulable classes on hourly basis.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
* Worked on Visualforce pages including working with CSS and JavaScript.
* Developed automated workflows and approval processes for sales opportunities and lead routing.
* Designed, implemented and deployed the custom objects, page layouts, custom tabs, controller classes, extensions, components to suit the needs of the application using eclipse.
* Worked extensively on visual force pages, visual force custom controllers' components for creating various user interfaces for different users and customers.
* Setting up service cloud console, cases (web to case, email to case), solutions, case assignment and CTI integration.
* Created visual flows, workflow rules, validation rules, configuration and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.
* Performed **change management** processes for documenting, communicating, and testing code releases from Sandboxes to Production environments.
* Customized objects and fields using master detail relationship, look up relationship depending on the requirements.
* Building package.xml and deploying components to sandbox and production instances using force.com ant migration tool, workbench and change sets.
* Responsible for all the activities related to configuring data loader, uploading data in csv files into salesforce.com, checking for the correctness of the data.

**Environment:** Saleforce.com platform, Apex Language, Visual force (Pages, Component &Controllers), Salesforce.com Data Loader, ANT, Integration, HTML 5, CSS, Bootstrap, Web Services, WSDL, SOAP/REST, Sandbox and production environment.

**Techy Red Software Solutions -- India**   **May 2013 -- June 2015**

**Salesforce Consultant**

**Responsibilities:**

* Designed, developed and deployed Apex Classes, Triggers, and validation rules for various functional needs in the application. Worked as Enhancement Developer and team member, performed the roles of Salesforce.com Developer and Administrator in the organization.
* Analyzed the business requirements and mapped to Salesforce.
* Involved in data migration from Excel to Sales force using Apex Data Loader.
* Created user Roles and Profiles, security controls and sharing settings.
* Worked on various SFDC standard objects like Accounts, Contacts, Leads, Reports and Dashboards.
* Created workflow & approval processes, validation rules, Auto-Response Rules, Approval process, email alerts and templates, and field updates.
* Developed Apex Classes, Visual force pages and Apex Triggers to develop the custom functionality as per the requirements.
* Used **Data Loader** for insert, update, and bulk import or export of data from Salesforce.com subjects - comma separated values (CSV) files
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Deployment of code from Sandbox to production using Force.com IDE tool.
* Created Visual force pages and Visual force components to achieve custom functionality.
* Used Force.com web service API for implementing WSDL in the application for access to data from external systems and web sites.

**Environment:** Salesforce.com platform, Sales cloud, APEX Language, Visual Force - Pages, Component & Controllers, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, HTML, Java Script, Java, Sandbox, Eclipse IDE Plug-in.

**E-Aspire IT Americas – India**  **May 2012 - April 2013**

**Java Intern/ Developer**

**Responsibilities:**

* Involved in requirement Analysis, documentation of high level and low-level design.
* Developed application using core java. J2ee and spring framework.
* Developed SOAP web services using Apache CXF and Axis2 framework and deployed on Tomcat.
* Implemented the presentation layer using JSP, HTML, JQUERY, JAVASCRIPT, AJAX and CSS..
* Designed the front-end using HTML, CSS, Java Script, JSP, jQuery. Involved in installing and configuring Eclipse for development.
* Designed and developed new back-end services, maintaining and expanding our AWS infrastructure, and providing mentorship to others on my team.
* Implemented Microservices using AWS platform build upon Spring Boot Services.
* Implemented the application specific Web services to transfer data in real-time by utilizing WSDL, REST and JMS technologies.
* Used various Java and J2EE APIs including JDBC, XML, servlets, JSP, JavaBeans.
* Good experience in designing Front-end using Dynamic Visual force pages, Components, HTML 5, CSS 3, JavaScript, jQuery, Bootstrap, Media Queries, AJAX.
* Designed publish and subscription of messages using apache Kafka for routing messages to right target systems.

**Environment:** Core Java, J2EE, spring, Web services, SOAP, JAX-WS, CXF, AXIS2, JMS, JUNIT, ANT, Maven, XML, XSD, Eclipse, Spring Source Tool suite, SVN, Microsoft visual studio, Linux, Windows XP, Shell scripting, Tomcat, Web sphere, Hibernate, HSQLDB.

**EDUCATION:**

* Bachelor of Engineering in Computer Science from Osmania University, Hyderabad, India, 2012.

 **Certification: Salesforce Admin Certification (201),**

 **Salesforce Platform developer PD1**

 **Salesforce Platform developer PD2**