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| bu Objective Highly motivated Business Computers Information System graduate, who demonstrates a strong work ethic, and advanced technical skills. Seeking to leverage these abilities, to ensure and provide a positive impact that contributes to the company goals, and growth. Skills PL-SQL  C#  Python  CRM system  Dynatrace synthetic monitoring Reference **Austin Nicholas**  Senior Software Engineer  (646) 315-1374  *linkedin.com/in/austin-nicholas-8a76a177/* | |  | | --- | | Benjamin Underhillbenjaminjunderhill@gmail.com • (972) 903-2190 |  ExperienceData Analyst • Windstream Communications • 2019 - now  * Collaborate with others in order to determine what changes need to be made to the environment * Created weekly reports using data gathered from databases using excel spreadsheets while collaborating with others. * Collect, organize, analyze, and disseminate significant amounts of information with attention to detail and accuracy * Use the CRM in order to make changes to account billing hierarchy * Leverage Dynatrace for monitoring of app performance and uptime of our cloud servers. * Knowledge of statistics and experience using statistical packages for analyzing datasets (Excel, SPSS, SAS, SQL etc) * Manipulate large volumes of data using Excel.  EducationbACHELORS OF BUSINESS Computers Information Systems• 2019 • uNIVERSITY OF NORTH TEXAS Completed coursework in business operations, JAVA, Python, SQL Queries, and database applications. |