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| buObjectiveHighly motivated Business Computers Information System graduate, who demonstrates a strong work ethic, and advanced technical skills. Seeking to leverage these abilities, to ensure and provide a positive impact that contributes to the company goals, and growth.SkillsPL-SQLC#PythonCRM systemDynatrace synthetic monitoringReference**Austin Nicholas**Senior Software Engineer(646) 315-1374*linkedin.com/in/austin-nicholas-8a76a177/* |

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| Benjamin Underhillbenjaminjunderhill@gmail.com • (972) 903-2190 |

ExperienceData Analyst • Windstream Communications • 2019 - now* Collaborate with others in order to determine what changes need to be made to the environment
* Created weekly reports using data gathered from databases using excel spreadsheets while collaborating with others.
* Collect, organize, analyze, and disseminate significant amounts of information with attention to detail and accuracy
* Use the CRM in order to make changes to account billing hierarchy
* Leverage Dynatrace for monitoring of app performance and uptime of our cloud servers.
* Knowledge of statistics and experience using statistical packages for analyzing datasets (Excel, SPSS, SAS, SQL etc)
* Manipulate large volumes of data using Excel.

EducationbACHELORS OF BUSINESS Computers Information Systems• 2019 • uNIVERSITY OF NORTH TEXASCompleted coursework in business operations, JAVA, Python, SQL Queries, and database applications. |