Azure Cloud, DevOps, CI/CD

SURESH SAHA

An experienced Program Management professional looking for delivery management leadership position which will enable the organization to execute and manage large scale IT application delivery and Support programs. A result-oriented and performance driven professional looking for a senior delivery leadership role to leverage enriched experiences and values



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Profile Summary

- Enterprising IT professional with over 24 years of IT experience on complex engagements across multiple geographies
- ❖ Seasoned Delivery management professional with experience of application delivery and maintenance in a captive IT services department and project execution & delivery experience with IT Services companies. Over 14 years of performing various delivery management roles as Program/Project manager, Service Delivery manager and over 10 years as Agile Scrum Master.
- Highly skilled in C-Suite engagement and managing Cx level expectations
- Strong Leadership and Team management skills. Managed a cross-functional team of over 60 functional and technical experts supporting multiple applications
- Rich Domain and Global Experience across geographies and industries covering Energy and Utilities Technical Communication, Standard Works, Technology Lifecycle Management, Operations
- Program Managed broad Portfolio of applications as Application Owner planning, managing & maintaining operational health across solutions covering Migration of CMS & Publishing system, PLM, CCMS (Content Management) Publishing, BizTalk Middleware. Orchestrated and led delivery and support team to ensure a healthy digital transformation solution.
- Managed IT Infrastructure for the portfolio of applications covering infra maintenance, sizing, procurement & upgrades
- Budgets & Resource planning and allocation for the managed portfolio of applications
- Broad Technical knowledge and Hands-on experience in designing, developing, deploying, and supporting solutions across various technologies that provide maximum business value and sustain test of time.
- Strong Partner and vendor management experience leading teams of Partner, Suppliers, Vendors and Customer resources in delivery of complex global system and next-gen collaborative delivery platform.
- Relationship Building & Strategic Alliances: Managed & built key relationships with senior executives in strategic Organizations and accounts for solution onboarding. Collaborated with partner suppliers for licenses management and vendors for resource management.
- Proficient at aligning and onboarding customers and stakeholders by building trust and confidence in the solutions using product demonstrations, POCs and Presentation skills
- ❖ IT Digital Transformation Specialist; Steered technology and processes transformation by reengineering existing process, products, and technology; designed strategic IT transformation plans and implemented a target operating model that leveraged new business enablement and reduced cost
- Keen Learner focused on continuous learning and enhancing skills and knowledge on new solutions and cloud technologies

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Leadership Skills

Change & Release Management

Strategy Planning & Implementation	Business Continuity Planning	Organizational Improvisation
Project Lifecycle Management	Operational Excellence/ SLA management	IT Governance, Risk & Compliance
Budgeting/Cost Reduction Initiatives	Business Development	Account & Delivery Management
Stakeholder & Partner Management	New IT Initiatives/ New Set-up	Transformation/Transition & Automation
Functional Skills		
Application Design/Development	Delivery Management	Client Relationship Management
IT Product Launch and Management	People/Performance/KPI Management	Waterfall / Agile/Scrum Methodologies

Vendor Management/Vendor Engagement



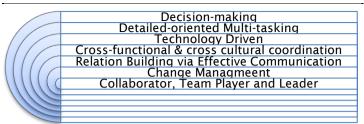
Professional Scrum Master Certification (PSM-I®) Google Cloud Associate Engineer Certification



Technical Skills



Soft Skill



PTC Windchill (CCMS/SLM/PDM Link, Infoengine/Rest API), Dassault Enovia Java/J2EE,

Oracle, MySQL, Mongo DB, Json, JBoss, Tomcat, MQ, Maven

Jira, Azure Google Cloud, DevOps, Dockers & Containers



Key <u>Skills</u>

Application Portfolio Management

- Proven experience in translating business analysis, requirements definition and business case into successful program
- Evaluating and determining technical and functional fit of projects and programs as per company's values, strategies, & goals
- Expertise in organizational skills, planning budgeting and developing strategies
- Effective and efficient in planning and tracking projects/programs from initiation to closure including trainings, support structures and benefits delivered to customer
- Effectively planning, managing, and allocating resources to support prioritized opportunities and their interdependencies
- Ensuring complete SDLC by incorporating disaster recovery and failover
- Improving achievements and values (ROI) through coordinated activities and task including procurement and vendor mgmt.
- Proven capability to manage stakeholders at all levels
- Concise communication and inter-personal skills to clearly communicate with senior management and boards
- Providing coaching and guidance to portfolio team, and building and managing meaningful and supportive relationships across the organization

Program Management

- Developing and tracking milestones, plans to ensure successful delivery on time and within budget for a variety of projects
- Identifying and collaborating with key stakeholders and senior management across organization and customer to gain buy in and support to execute against developed plan
- Ensuring that the project delivery team structure is adequate and enforces compliance, best practices, approach & direction for the technical aspects of the organization's practice
- Monitoring & controlling budgets with respect to resource deployment, time overruns and quality compliance to ensure satisfactory execution
- Steering and enhancing operational risk and compliance of delivery organization aimed at elevating client & stakeholder satisfaction and service quality
- Leading and guiding end-to-end life cycle from the stage of initiation till monitoring & control including planning, estimation & scheduling, cost estimation & budgeting, working with onshore & offshore teams, updating information to all stakeholders, integrating change control, planning risk responses and contingency planning

SCRUM Master

- Coaching team members in Agile frameworks and coordinating sprints, retrospective meetings, daily stand-ups
- Facilitating communication and effective collaboration between development team, product owner as well as others outside of scrum team
- Resolving conflicts and removing obstacles and collaborating product owners to handle backlogs and release management
- Driving operational excellence by developing & implementing continuous improvement measures & suggesting strategies to improve productivity
- Guiding employees & stakeholders in understanding & implementing Scrum empirical development to improve efficiency
- Developing and maintaining a productive environment culture where team members 'own' the product and work on it





Key Responsibilities

Schlumberger Pvt. Ltd., Pune

Role: Application Owner/Program/Portfolio Management/Scrum Master

Managed portofolio of applications covering CMS, Publising, Standard Works solutions for TechCom, TLM & Ops

- Budget planning allocation and management
- Resource planning and management
- Program Management and Quality assurance on project deliveries
- Budget planning allocation and management
- Resource planning and management
- Program Management and Quality assurance on project deliveries
- Application/System sizing, planning, procurement, maintenance and upgrades
- Application Deployment, Delivery, Support and Maintenance
- Disaster recover planning and testing. Business continuity planning
- Vendor engagement Management and Licenses Partner management
- Conducting project reviews SLA management and providing weekly status reports
- Driving Steering committee meetings and Cx level engagements and updates
- Team performance management appraisals, trainings and skill enhancements

Atos Pvt. Ltd., Mumbai

Role: Program Manager/Agile Scrum Master (Started as VC++ developer)

- Program and project Management inclusive of building & managing Team and project execution
- Resource planning and management
- Project planning, scheduling controlling and Quality assurance on project deliveries
- Team performance management and appraisals
- Driving Steering committee meetings engagements and updates
- Application delivery and deployment of new projects
- Conducting project reviews and providing weekly status reports
- * Team performance management appraisals, trainings and skill enhancements

Hindustan Times Pvt. Ltd. Mumbai; IIS Pvt Ltd, Mumbai

Role: VC++ developer
Aptech Pvt. Ltd., Mumbai

Role: Trainer (JAVA, VC++, C, C++, VB, Power Builder)

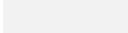


Projects		
Project Title	Period	Key Role and Contributions
SWEET Enhancement	Jun'19- Aug'20	Role: Portfolio/Program Mgr/Scrum Master Technology: Windchill, InfoEngineAPI, ApigeeAPI, HTML5, JSON, AngularJS, Mongo DB, Maven
		SWEET is S tandard Work W eb E nabled E diting T ool. It is web based custom built tool for SME to help them in editing of Standard Work through guided authoring tool which requires no learning curve. In this project features and scope was enhanced to encompass Meta data, Standard Work Set and Competency Technical Interview questions/Instructions for TLM and Ops team
		 Engaged, collaborated and liasoned with TLM & Ops groups senior executives for solution onboarding. Successfully built alliances and relations through presentation and demonstration about improvement and 20% cost saving
		Agile implementation, requirement analysis & development, technical architecture, coordination & collaboration, business contunuity planning, stakeholder management, project management, budgeting, vendor management
SWEET	Feb'18- Nov'18	Role: Portfolio/Program Mgr/Scrum Master Technology: Windchill, InfoEngine API, HTML5, JSON, AngularJS, Mongo DB, Maven
		SWEET is S tandard Work W eb E nabled E diting T ool. It is web based custom built tool for SME to help them in editing of Standard Work through guided authoring tool which requires no learning curve.
		 From ideation to production, conceptualized and developed the web authoring tool for SME under Digital Transformation · Saved 20% of effort and time for SME & field engineer Worked with vendor PTC, windchill team to identify key integration component (infoengine) without risking customization in windchill and impact tolerant to windchill version upgrade Evaluated and Identified vendors with skills and knowledge to execute and integrate web editor with Windchill info-engine
TIME	Apr'17- Nov'19	Role: Portfolio/Program Mgr/Scrum Master Technology: Windchill (PDM Link, SLM), Oracle DB, JAVA, ACL, XML, DITA, PTC Arbotext Editor, ACL, PTC Publishing Engine, FOSI, App Engine, Sigmalink
		TIME is Technical Information Management Environment a technology refresh migration project
		 Revived Technology-refresh project stuck in planning stage for 5+ years

Worked with Windchill PLM and Dassault Enovia/3ds PLM team to harness integration

opportunity and to resolve dependency impact and risk mitigation

		 Migrated entire 1.8 TB data incrementally without any system or business downtime or impact to the engineering business group Saved yearly cost of around more than \$300K in licenses and infrastructural cost and plus \$200K of project ownership cost Collaborated with vendor developer in breaking a complex processing code for reverse engineering
Application EDMS	Aug'15- Apr'19	Role: Program/Project Manager Technology: Sigmalink a Java based properitary CMS, Oracle FOSI, ACL, STRUTS, Tomcat, JBOSS, MQ, Pitstop server, Arbortext Editor, Design Science MathML, Mathflow Adobe live cycle
		EDMS is Electronic D ata M anagement S ystem is a integrated suite of application to provide Content management system, Publishing system and a delivery system
		Application management, stakeholder management, process optimization, implemented knowledge management, automation, migration, cost saving initiatives
		 Weaved a web of process, knowledge sheets, context sensitive helps, webinars and training to provide easy to use and sustainable system Improved coordination & Implemented Knowledge management at L2, L3 and Infra team Migrated project to cloud to save infra cost Improved vendor (support & infra team) application knowledge and analysis capability through continuous mentoring, coaching & process augmentation Moved most of the TechCom work to India and increased the team size from 16 to 40
GDTS	Apr'14- Aug'15	Role: Program/Project Manager/Agile Manager
		For a delayed project, delivered solution based on Agile incremental iteration to meet timeline and to save penalty cost
		Engaged, convinced and onboarded senior mgmt on the agile plan to deliver delayed project on time
		Built and managed a testing team, Service NOW and BizTalk developers team.
Application ATM ATS	May'13- Mar'14	Role: Service Delivery Manager
		Liasoned & built relation & trust with customer to understand their pain points & issue areas Implemented monitoring, Process, knowledge management and reporting system to meet customer roadmap
Application EDMS	Jan'09- Mar'13	Role: Program/Project Manager/Scrum Master
		Project lifecycle management, team building and management, cost saving initiatives, cost optimization, solution designing and implementation. Change, Problem and Release mgmt Implemented message based technology for system stability, build automation for stable deliveries, process, help and knowledge management around global CMS system, to make it easy to use and highly stable
Application Impulse (BCP-CCOPs)	Oct'07- Dec'08	Role: Progect Manager/Support Team Lead Technology: E-Matrix PLM system from Dassault, MQL scripting, Unix scripting, Java
		A PLM Project for semi-conductor business for designing and sales
		Project management, delivery management, project transition, resource management, cross-



finctional coordination Successfully delivered a key enhancement projects in 9 months' though the project was

continuously failing from last 2 year

Professional Qualification: 1996: Diploma in Computer Application from CMC Ltd, Mumbai, India **Academic Qualification: 1993:** Bachelor of Commerce, Mumbai University, India



Languages Known: English, Hindi, Marathi Nationality: Indian

Address: Pune, Maharashtra