Timothy Hill

47620 Ormskirk Dr

Canton, MI 48188

734-558-2026 timothyhill23@yahoo.com

**Technical Skills:**

* Jira
* AEM
* Bugzilla
* HP Quality Center
* QTP
* JavaScript
* Adobe Photoshop
* OpenOffice
* Sage Peachtree
* Skype / Slack
* Zephyr
* Redmine
* Brain Keeper
* Clarizen
* Magento
* Mercury Test Director
* Selenium IDE
* LoadRunner
* Virtual Machine
* Smartsheet
* OKTA

**Professional Experience:**

***Experian*** August 2019 – August 2020

**QA Analyst, Content & Experience Design**

* Lead QA Analyst for pages scoped to be migrated to AEM platform across EMEA (Europe, the Middle East and Africa), NA and the UK regions
* Test case creation per business requirements, allowances and limitations within 9-3 / 3-9 / 3-6-3 / 12 Column Full Bleed AEM templates
* Created unified approach testing plan, presented to offshore vendor and internal team members, to elevate collaboration and success
* Page level content and functional cross browser testing of over 5K pages scoped to transition to AEM
* Manual testing of AEM components, global and local navigation, broken links, proofreading copy, SEO, adaptive form submission/verification, marquee/asset validation, proper format/styling/alignment and Brightcove videos
* JIRA based defect/bug story creation, point sizing, presentation, grooming, tracking and fix validation
* AEM content authoring and publishing to meet deadlines within Sprint based Agile Methodology
* Daily stand up and weekly grooming sessions to raise any blockers and review current Sprint burndown chart
* UAT testing and known issue resolution with external business units for final approval prior to launch
* Go Live testing each Sprint release, bug submission of discovered issues, DMO team representative for final sign off on page level content and functionality
* End to end post launch regression testing of all migrated content, adaptive forms and functionality across each region

***GTB (formerly Team Detroit)*** November 2013 – Feb 2019

**QA & Content Manager**

* Test case development, testing and validation of web-based software applications (both wired and mobile) for Ford & Lincoln Motor Company and associated partners
* Reviewed creative designs, functional specifications and business requirements to perform manual testing and report defects throughout the software development life cycle
* Worked with development team in addressing issues while adhering to existing standards and best practices
* Cross-Browser testing, metrics testing, spoof testing and content management system testing
* Creation of defect tickets in both STEP and Jira, verifying in Dev, QA and PROD environments upon completion of said fix
* Go Live smoke testing on desktop, mobile and tablet devices per project at hand including MYCO reveals
* Daily content management of internal content maintenance and client-based defects queues for content ops team
* Review / triage / track web content updates via submitted common / emergency / hard marketing date JIRA tickets for Ford, Lincoln & Lincoln Canada websites respectively
* Publish / activate said requests on AEM hosting platform per QA Team verification of content authoring and associated metrics (if applicable)
* Decommission expired model year vehicles, including all trims, per page deactivation within AEM hosting platform
* Publish MYCO (Model Year Change Over) vehicles on AEM platform to meet established deadlines
* Documentation of Content Maintenance process per Company & Client guidelines
* Knowledge transfer to project managers, proper process for submitting content maintenance requests, including a descriptive PowerPoint/required JIRA fields/copy/assets/alt tags
* Monthly notification of established Creative Team for due process. Authoring NVO (New Vehicle Orientation) Brochure Guides for Ford & Lincoln of Canada

***WhenToManage Restaurant Solutions*** December 2011 – November 2012

**Quality Assurance Test Analyst / Consultant**

* Constructed individual test cases to compose complete test plan writing for assigned projects.
* White-box, black-box and stress testing POS, inventory, invoices and overall environment
* Tested client product in a thorough fashion to identify known and potential risks
* Prepared and entered detailed tickets in Redmine & Jira, documenting and tracking bugs
* Closed outstanding tickets upon successful regression testing and validation of applied fixes
* Provided feedback of resolved issues to keep clients aware of up to the minute progress
* Attended frequent QA, 1 on 1, Tech Status and all hands meetings remotely via Skype and AIM
* Applied prior QA and automated testing expertise along with gathered online research beneficial to company performance, direction and success for financial achievement

***Borders Group Inc.*** July 2011 – October 2011

**Quality Assurance Test Analyst / Consultant**

* Executed test cases of assigned tracks throughout the Borders Group Inc. official web site
* Automated performance testing using QTP, LoadRunner and Selenium IDE
* Logged and tracked defects in HP Quality Center as well as regression testing applied fixes
* Communicated with Developers and Project Managers to discuss comprehensive testing execution results, resolve questions and propose creative solutions in a timely manner
* Created test cases and test scripts for applications within testing requirements
* Tested browser compatibility within Internet Explorer, Mozilla Firefox, Apple Safari, Google Chrome and Opera
* Performed test cases among four different environments of the Borders Group Inc. web site which included QA, QA Kiosk, UAT and UAT Kiosk
* Contributed to the development of project test plans including test scenarios and test data and in review of test artifacts
* Attended frequent meetings to review daily testing agenda, proposed planning and future deployment target dates

***Systems in Motion*** **/ Nexient** December 2009 – July 2011

**Quality Assurance Test Analyst**

* Intensive Quality Assurance training, including software development life-cycle, software testing, processes and modalities, automated test tools and bug tracking
* Utilized QTP, LoadRunner, Eclipse, Jira and Bugzilla effectively on all projects
* Presented project presentation that highlighted requirements of projects and modules tested, test methodology and quality analysis
* Created and ran automated test scripts, test suites, parameterization and data tables using Selenium IDE and RC to test application functionality and cross browser compatibility
* Fully implemented the planning, execution, and automation of the testing of an enterprise class web application
* Specialized in web testing, including research, script writing and bug tracking
* Applied application testing and quality assurance expertise to test complex applications
* Performed data mapping and assisted in data conversions, verification and reconciliations
* Diagnosed functionality of client websites within the five competing modern-day browsers
* Worked on all facets of AWCC-ALLTEL wireless project including billing migration, rating & billing and parallel bill runs

***Borders Group Inc.*** June 2007 – December 2009

**Quality Assurance Test Analyst / Consultant**

* Performed test cases of assigned tracks throughout the development of the Borders Group Inc. official web site pre and post launch.
* White-box, Black-box, smoke and stress testing for each newly designed build upon release.
* Used manual and automated test tools such as QTP, LoadRunner and Selenium IDE to validate product functionality and performance
* Logged and tracked defects in HP Quality Center as well as regression testing applied fixes
* Tested Browser Compatibility within Internet Explorer, Mozilla Firefox, Apple Safari, Google Chrome and Opera
* Created and executed test scripts for shopping cart, wish list and check out test tracks
* Prepared clear and concise defect reports using defect tracking tools and comprehensive test result updates to Project Managers and Developers
* Discussed upcoming test execution, known issue defects and resolution between builds with Project Managers and Developers to prepare for goal-oriented assignments

**Certifications:**

***Systems in Motion Training Program***

***Washtenaw Community College***

* Introduction to Java Programming
* Intermediate Java Programming
* Introduction to SQL