**Name : Suresh Gopu**

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**Overview :**

Overall 5 years of Experience which includes 2.9 years of IT and remaining as non IT experience. I would like to be a part of an organization that offers challenging responsibilities in the field of Software Development and I see myself successful in my job.

**Professional Experience:**

* 2.9 year hands on experience as Salesforce.com CRM configuration changes, customizations, Data migration & Deployment activities.
* Experience in implementation and testing enhancements for Apttus CLM functionality.
* Experience in Template and Contract administration using X-author in MS Word.
* Experience in the end to end functionality of the Agreement object.
* Experience in handling of query templates & agreement protection rules.
* Basic knowledge in SFDC customizations like Apex Class, Apex triggers, Batch Apex jobs, Visualforce.
* Proficiency in SFDC configurations related to Data modeling, Data security (Profiles, OWD....etc), Automation Process (Workflows, Approval process & Process builder).
* Experience in Data management, Duplicate management & Data migrations using Import wizard, Apex Data Loader & Workbench.
* Developed SFDC Customized Reports, Dashboards and Process to continuously monitor data quality and integrity.
* Proficiency in Managing and handling users & Delegate users and their Salesforce license, Apps, Security controls.
* Experience in using development and deployment tools like Force.com IDE, ANT tools.
* Excellent communication and inter-personal skills, accustomed to working both in large and small team environments.

**Work Experience:**

Present Organization : Birlasoft Ltd

Designation : Sr Software Developer

Period of Employment : 10th September 2018 to Present

**Education Details:**

* Bachelor of Technology (B.Tech) with the stream of Electrical & Electronics

Engineering (EEE) during 2007-2011 with 73% from JNTU – Hyderabad.

* Intermediate (M.P.C) passed out in the year of 2007 with 92.4 % from Board of Intermediate Education, A.P.
* Secondary School of Certificate (S.S.C) passed out in the year of 2005 with 80% from Board of Secondary Education, A.P.

**Technical Skills :**

Force.com : Salesforce configurations, Apex, Visualforce

Frame work : Force.com, Salesforce Workbench

Scripting Languages : HTML, CSS

Operating System : Windows family

Tools : Force.com IDE, Apex Data Loader

**Project Summary:**

**Project#1**

Project Name : Dover

Client : Dover Solutions India

Platform : Force.com, Salesforce CRM, Lightning Experience

Role : Salesforce Developer

Period : September 2018 – March 2019

**Responsibilities:**

* I involved in Administration (configuration changes), Development (Customizations) and Deployment activities of Salesforce.com, Lightening experience.
* I involved in preparing KT docs and data dictionaries for my modules.
* Worked on Sandbox and Production, Resolving production issues within the given time line with proper unit testing.
* Worked on Apex Data Loader for doing various data migration activities.
* Handled data security, Reports & Dashboards, Automated process works.

**Project#2**

Project Name : Viacom – HR CLM.

Client : Viacom

Platform : Salesforce CRM, Apttus wizard (Customized), Apttus CLM

Role : Salesforce Developer

Period : June 2019 – February 2020

**Responsibilities:**

* I involved in Salesforce configuration changes, data Security and Deployment activities of Salesforce.com.
* Worked on Apttus CLM templates & Customized Apttus wizard
* I involved in preparing KT docs and data dictionaries for my modules.
* Worked on Sandbox and Production, Resolving production issues within the given time line with proper unit testing.
* Worked on ANT tool for doing various data migration activities.

**Project#3**

Project Name : Hulu

Client : Hulu

Platform : Salesforce CRM, Apttus CLM

Role : Apttus CLM Developer

Period : February 2020 - Present

**Responsibilities:**

* Involved in Administration, Salesforce configuration and Deployment activities.
* Providing Production support, replicating issues into other sandboxes.
* Worked on Apttus managed package Agreement object.
* Worked on Templates by using X-author for word software.
* Preparing data dictionaries and KT documents.
* Handled data security, Reports & Dashboards, Automated process works.
* Worked on sandbox and production environments.