

MUHAMMED SHABA SHAKKIR T

Technical Support Engineer

Email:shabashakkir@gmail.com

Phone: +919947266269

Current Location: Bangalore

Professional Profile

Technical experience of **1 year** in **Network and Security Eng.** Proven- skills in configuring and troubleshooting heterogeneous networks (**Cisco NGFW (ASA, FTD, FMC)** and **Layer 2 and Layer 3 switches, Routers**) Excellent communication skills, planning, and social skills that build and maintain relations across and beyond organization expectations

Experience in **Cisco Routing, Switching** and **Network Security** currently looking for a career growth in exploring new network technologies, Domain expertise with Cisco Routers, Switches, ASA Firewall, IPS.

Professional Experience

Company Name : **CISCO**
Location/Site : Bangalore, India
Experience : April 2021– Till date
Designation : Technical Support Engineer

Roles & Responsibilities

- Working as TAC engineer the NGFW team of the security TAC team
- Troubleshooting and configuration of Cisco Firewalls ,Routers and Switches.
- Provided technical and product knowledge expertise to clients and worked with cross functional teams to come up with best solutions for the clients.
- Resolved and documented solutions for future reference.
- Working on all Cisco Firewalls **ASA 5505,5506, 5510, 5516, 5525,5545, 5555,5585 ,FPR 1100 ,FPR 2100,FPR 4300, FPR 9300 series.**
- Troubleshooting and doing all types of configurations on **Cisco ASA ,NGFW Firewalls(FTD/FMC), Cisco SFR/IPS**
- Upgrading of IOS for Cisco ASA Firewall and NGFW and FMC ● Troubleshooting server reachability issues.
- Configuring of Cisco **ASA 5525-X, 5545-X** Firewalls with all types of ACL and with different type of NAT.
- Assisting customers over technical issues with performance, configuration and design on ASA firewalls.

Technical Skills in Network Security and Routing and Switching

Routing	OSPF, EIGRP, RIP V2, BGP (Basic).
ACL	Standard, Extended, Named, Time-Based
NAT	Static Nat, Dynamic Nat, PAT, Static PAT, Interface PAT, PAT Pool, Twice NAT.
STP	STP, RSTP, PVST+, MSTP
DHCP, DNS	DORA Process, DHCP Relay Agent
L2 Security	Port Security, DHCP Snooping, BPDU Guard, BPDU Filter, Root Guard.
VPN	Site To Site, GRE, , SSL Any connect IKEV1,
ASA NAT	Section 1, Section 2, Section 3
ASA ACL	Extended, Named, Time-Based, Object Group
ASA Failover	Active-Active, Active - Standby
ASA Modes	Single Mode, Multi-Mode with Context, Transparent Firewall

Training Completed

- Cisco Certified Network Associate (CCNA- Routing & Switching)
- Cisco Certified Network Associate (CCNA-Security)

Academic Qualification

- 2019 : BSC COMPUTER SCIENCE From Calicut university
- 2016 : HIGHER SECONDARY:CKG MEMMORIAL HIGHER SECONDARY SCHOOL
- 2014 : SSLC : GVHSS PAYYOLI

Personal Details

Date of Birth	:	21-12-1998
Languages	:	English, Malayalam
Marital Status	:	Single

Declaration

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Muhammed Shaba Shakkir T