Srujan Tunikipati

A **Project Manager**, **Certified Scrum Master** and a solutions driven **Business Analyst** expérienced in leading cross-functional teams in the development, documentation and delivery of process innovations driving the attainment of business goals

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| Address  Flat # 405, Bhadra Residency, Czech Colony, Sanath - Nagar, Hyderabad, 500018. | Phone  +91 9000829655 | E-mail  [srujjjn@hotmail.com](mailto:srujjjn@hotmail.com) |

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| * + Accomplished as a Project Manager, Scrum Master and a Senior Business Analyst with over 10 years of experience in Insurance (Life, Health, P&C), eCommerce, Chatbots (including AI)   + Coach Agile practices and scrum framework within team to ensure a shift in mindset, behavior and facilitate events and ceremonies. Experience working in a multi-team environment and collaborating with management Provided various burndown charts and organized retrospectives to understand and improve team’s efficiency in addition to creating Kanban boards to prioritize the delivery of bugs / defects   + Created an exciting working environment to bring cohesiveness, build trust and transparency   + Experience in mentoring a cross functional team to achieve the deliverables as per the schedule   + Guided the team and product owners to enact the scrum values and practices in addition to removing the impediments and distractions the team faced due to internal and external interferences   + Has strong knowledge of overall SDLC and promoted the adapt and evolve structure * Demonstrated expertise in working in an agile environment by being a Scrum Master, managing the product backlog, prioritizing the sprint items and creating user stories   + Organized and facilitated standups, release and sprint planning, reviews, demos and retrospectives   + Identified opportunities for process and tool improvements and driven those from concept to implementation   + Ensured quality and completeness of the product through unit, integration and regression capabilities   + Expertise in handling multiple projects simultaneously with exceptionally strong people, verbal, and writing skills with a proven ability to work in an Agile environment   + Expert in Implementation Life Cycle, Business Analysis, Testing - End to End, To-Be Gap Analysis, Customization Design, Test Scenarios, Use Cases, System Acceptance Testing, User Training, conducting JAD sessions, UAT and handling production issues.   + Responsible for defining the scope, resource management, resource allocation based on the skill matrix, managing the entire project management activities in addition to proving the estimates and defining sprints   + Experience in using JIRA to manage epics, sprints with user stories, managing Kanban board and sprint activities and Proficient in solving problems and implementing solutions under tight deadlines. * Experience in CMMI process and related business analysis and project management documentation in addition to business and technical documentation |
| |  |  |  | | --- | --- | --- | | ONE DIGITALS | PM, Scrum Master & Lead Business Analyst | March 2019 – Till Date | | Guardian | **Scrum Master & Senior Business Analyst** | **Sep 2015 – Feb 2016** | | Vertafore (Formerly knows as CSSI) | **PM,** **Scrum Master & Lead Business Analyst** | **March 2012 – March 2019** | | Mofozzi labs | **Business Analyst** | **March 2010 – March 2012** |  |  |  |  | | --- | --- | --- | |  |  |  |  * + Hands on experience as a Project Manager, Scrum Master and Business Analyst.   + Conducted Scrum ceremonies, ensured that the scrum artifacts are updated regularly,   + Participated in the software design, software development, and package implementation using industry standard platforms such as Adobe EM and SAP Hybris Commerce   + Interpersonal and leadership skills – servant-leadership, collaboration, facilitation, and negotiation skills   + Reported progress and other performance results, including activities in team meetings, conferences, or other educational events in addition to development and execution of test plans and review of test cases to ensure that all scenarios are covered from a QA standpoint   + Coordinated with multiple integration teams and ensured that all integrations are in place after conducting an impact analysis and defining definite deliverables from each of the components   + Proven ability to bridge technology with business goals and implement best practices to increase business efficiency and productivity   + Proven ability to learn, provide a positive service attitude, and an ability to work in a fast-paced, high demand work environment   + Prepared and executed the Kanban board   + Practiced continuous integration and continuous delivery   + Ensured adherence and compliance to existing functionality and recommended corrective actions   + Experience in coordinating with the various integration teams to make sure that all the required integrations are also enhanced based on the product enhancements   + Assisted software development groups and teams in change control, issues resolution, requirements management, analysis and design, testing, and transition of applications into a production environment.   + Performed Business Analysis, developed detailed specifications, gap analysis and change request impacts in addition to RTM and preparing the ERD   + Involved in the project management activities and the CMMI Audit process.  |  | | --- | | * + Worked closely with the business owners to determine the product direction   + Facilitated meetings with users, user groups, customers, and stakeholders to gather and analyze workflow and user requirements   + Translated the business requirements into estimates and business cases   + Expert in building and managing relationships with the business stakeholders at the corporate and operating company levels and acted as a liaison between the business and internal technical teams   + Ensured quality by triaging the defects and assigned them to the respective teams as per the categorization |  * + Prepared CMMI process oriented documentation such as Skill Matrix, Training Plan, Project Trackers, Project Progress Report, Issue Log, Tailoring Report, Risk Register, Status Accounting Register, Metrics Analysis Report, DAR Report, RTM, Release documents of both internal and external releases, CR Log and CR documents Expert in Implementing the Software Development Life Cycle, Business Analysis, Testing - End to End, To-Be, Gap Analysis, Customization Design, System Acceptance Testing, User Training, Data Migration, etc.   + Performing Peer Reviews, Handling recruitment drives, Regular Project Status tracking and coordinating with the client and different integration teams to meet the deadlines |
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|  | 2018 | Certified Scrum Master (Certification) |
| **EDUCATION** | (2015 – 2016) | Honors Code in BIG Data and Social PhysicsMIT UNIVERSITY (Massachusetts Innovation & Technology Exchange, Massachusetts) |
| (2009 – 2010) | Master’s in Business Information Systems ManagementMiddlesex University, London (UK) |
| (2003 – 2007) | Bachelors in Electronics and Communications EngineeringICFAI University, Bangalore, India |
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| **ACCOMPLISHMENTS** | * + Recognized as the Best employee and had won the “Employee of the Year” awards   + Helped Vertafore (Formerly known as CSSI) in achieving CMMI Level 3 certification by actively participating in the CMMI Audit   + Successfully hosted many events including Annual Days in college and at work in addition to the internal events at the workplace   + Formed TAB (Take a Break) Committee to conduct fun events for all the employees of Vertafore (Formerly known as CSSI) |