Parag sahu

Salesforce Developer

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Diligent **Salesforce Developer** at **Publics Sapient** with strong background in development and enhancement of **Salesforce CRM**. Total **5+ years** of experience including of expertise as a Salesforce Developer with the Tech-stack **Admin, Apex and Auto Process**. Proficient in coding, **designing, developing**, and **deploying Salesforce** applications. **Salesforce Lightning experience, Apex, Visualforce, SOQL/SOSL, Force.com IDE** & Ajax Toolkit, **Salesforce API integration, Design Pattern** Proven track record of success in developing applications that are both user-friendly and efficient.

# Skills



OOPs Concept with Java {Jdk-8v}



### 2022-03 - Current

LWC, Rest API, Component Child to Parent In-depth knowledge of Salesforce (SFDC) Apex, Tigger, SOSL & SOQL

Report & Dashboard and Integration, Flow

# Work History

## Salesforce Administrator/Developer

*Publics Sapeint, Bengaluru* **Description**: UPS Claims **Responsibilities**:

Upper intermediate Upper intermediate Upper intermediate

Intermediate Upper intermediate



Constant interaction with higher management and business users for gathering requirements, analysis, development and support.

To use **SOQL & SOSL** for data manipulation needs of the application using platform database objects.

Designed, and developed the custom objects, record types, formula fields, validation rules, **page layouts, workflow rules**, tasks, emails and alerts to track customer related tasks and activities.



### 2020-12 - 2022-03

Implemented **web to case, email to case** functionalities to provide a better customer support to the customers.

Assigned workflows for lead conversion, transfers, merging duplicates,

**managing web-to-lead to track** responses to online campaigns. Using organizations security, network security and session security implemented platform security.

Integrate of application with salesforce.com with using **REST web services API**.

Implemented nightly batch processes to handle bulk records and scheduled daily jobs using **apex scheduler**.

For maintaining the correctness of the data have also done various **data loading operations** such as **uploading, inserting**. Exporting using **data loader** & **import wizard** in salesforce.com

Worked on agile and scrum methodology for salesforce custom app implementation.

**Designed pattern** and implemented a new software system for developers, which enhanced workflows and reduced deployment times by 27%

**Environment**: force.com IDE, custom objects, validation rules, formula fields, data loader, reports and dashboards, workflow, Flow, approvals, analytical snapshots, apex classes, triggers and visual force pages, SOQL, SOSL,PL SQL, xml, html.

## Jr. Sales Force Consultant

*Standard Chartered Bank Payroll Of HCL, Bengaluru*

### Confidential, BENGALURU Responsibilities:

Involved in various stages of software development life cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing.

Collaborate with stakeholders, business analysts, and other developers to understand business requirements and translate them into technical designs and solutions.

Develop custom Salesforce applications using AURA, APEX, LWC, and other related technologies, ensuring high code quality and adherence to best practices.

Customize Salesforce platform features, including page layouts, workflows, validation rules, and reports, to meet business needs. Participate in all phases of the software development lifecycle, including requirements gathering, design, development, testing, and deployment.

Integrate Salesforce with external systems using REST and SOAP APIs, ensuring data integrity and system compatibility.

Troubleshoot and resolve issues in Salesforce applications, performing bug fixes, enhancements, and optimizations as required.

Collaborate with cross-functional teams to drive technical solutions and provide guidance on Salesforce best practices.

Stay up-to-date with the latest Salesforce features, tools, and technologies, and proactively identify opportunities for process improvements and system optimizations.

**Environment**: salesforce.com platform, data loader, apex classes, controllers class, Selector class, triggers, SOQL, SOSL, workflow &

### 2018-02 - 2020-12

**2018-04 - 2020-01**

### 2013-05 - 2017-05

approvals, custom reports, dashboards, oracle, windows.

## Associate Software



*OLR Payroll of TechChefs Software Pvt. Ltd, Bengaluru*

Description:

Responsibilities:

Created accurate and successful test scripts to manage automated testing of certain products and features.

Saved $ 2 millions by implementing cost-saving initiatives that addressed long-standing problems by created custom JRE.

### DevOps Engineer|WeWork Construction payroll of TechChefs

Bengaluru - January 2019 - April 2019

This project aims to Automate process of build, deployment & testing of Any Spaces and Salus‑Back Office projects using.

Added over 50 customer calls per day.' or, "Increased sales by 10%". Created secure custom JavaScript, HTML and CSS coding to prevent network threats.

Monitored automated build and continuous software integration process to drive build/release failure resolution.

## Associate Software Engineer

*BMW Manufacturing Payroll Of TechChefs , Bengaluru*

Tech-Stack used in project Java, Spring Boot, MongoDB, Angular 4/6+. Description: Created Monolithic application concepts for managing Login stored in RDBMS.

Bill of Materials: List all raw materials of your product. Analytics of repositories based on Bitbucket 10 thousand user.

Product Life Cycle Management (PLM)” DocDokuPLM is a high‑end open source PLM solution, HTML & CSS, Elastic Search, CAD Visualization Product Structure: Search and filters the product structure.

# Education

## B.E: C Sc

*Sushila Devi Bansal College - Indore, MP*

# Accomplishments

Salesforce

Collaborated with team of 250+ in the development of UPS Claims. Achieved increases the sales 30% by completing WorkItem configuration with accuracy and efficiency.

Supervised team of 5 staff members.

Documented and resolved Export which led to Report & Dashboard. Salesforce admin

Apex, Trigger, LWC, & Auto Process OOPs Concept (Java-8v)

Expertise in Micro Servies & J2EE.