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**CAREER SNAPSHOT**

**5X certified** Salesforce Developer with 5**+ years** ofIT experience including**4+ years** in **Salesforce.com**which involves **Administrator, Development, Integration, communities, classic to lightning migration** and **lightning components development**and **1+ years**as**Quality Analyst**.

* Hands on experience writing Apex Classes, Apex Triggers, SOQL, SOSL, Apex Test Methods, Visualforce Pages, Visualforce Components Configured and maintained user security permissions according to organizational needs.
* Designed and deployed Custom tabs, **Validation rules**, **Approval Processes** and Auto-Response Rules for automating business logic.
* Developed Apex Classes, VF Pages and Test methods for Lightning design without affecting data in the database using HTML, CSS, and Java script.
* Created **workflow rules** and defined related tasks, email alerts and field updates.
* Created **Custom Objects** and fields for transactional and contractual information.
* Created custom report types**, custom reports,** and **dashboards** to meet the reporting requirements of the decision makers in the organization.
* Worked on salesforce2salesforce integration to **merge data** with two different companies using Salesforce.
* Performed day to day User Management on SFDC Org by configuring **Sharing Rules**, **Permission Sets**, Roles and Profiles.
* Involved in Unit Testing, Test Coverage and Code Review during the project.
* Participating in knowledge transfer sessions for associate resources working in SFDC technologies.
* Performed Code refactoring by implementing best practices, refactoring existing code and reducing the Apex code percentage and components using Process Builder through TDD approach.
* Proficient in **Data Migration** from **Traditional Apps** to **Salesforce** Using **Data Loader Utility.**
* Strong knowledge in **SDLC** methodologies like **Agile** and **Waterfall** model and implemented in the life cycle.
* Good experience in developing applications **JAVA, HTML, XML, JavaScript, triggers, DDL, DML, SQL** queries and Web services.
* Experience working across SFDC implementations including **Sales Cloud, Service Cloud**, Marketing cloud Web services and App Exchange on Salesforce.
* Experienced in **Administration setup** – Manage Users, Security Controls, Data Management, Validation, and customization.
* Involved in custom integration of **Outbound messages**, **Workflows &approvals,Reports, Email services, Security controls**, **Visual force** pages, **Custom objects,** and **Custom Tabs** according to application requirements.
* Experienced in automating processes using a **Lightning ProcessBuilder**.
* Experience working with data migration from traditional applications using **Data Loader** and **Import Wizard** in salesforce.com and Salesforce lightening with **Informatica Cloud**.
* Self-motivated energetic team player highly dedicated and motivated with multitasking capabilities.
* Good communication and interpersonal skills with ability to work well in dynamic team environment and excellent problem-solving skills under strict deadlines.

**SALESFORCE CERTIFICATIONS:**

1. Certification Name: **Salesforce Certified Sales Cloud Consultant,** License:21394265
2. Certification Name: **Salesforce Certified Advanced Administrator**, License: 21364195
3. Certification Name: **Salesforce Certified Platform Developer I**, License: 21356922
4. Certification Name: **Salesforce Certified Platform App Builder,** License:21247887
5. Certification Name: **Salesforce Certified Administrator**,License: 20865506

**TECHNICAL SKILLS:**

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| --- | --- |
| **Salesforce technologies** | Salesforce CRM, APEX, Apex Class & Apex Web Service,Visualforce (Page, Component & Controllers), SOSL, SOQL, Reports &Dashboards. |
| **Salesforce Tools** | Data Loader, Eclipse IDE, Force.com IDE, Sublime3, Apex Data loader, Force.com Apex Explorer |
| **Programming Languages** | Java, C, Python |
| **Web Technologies** | XML, Java Script, jQuery, HTML5, CSS, DHTML, AJAX |
| **Databases** | Oracle, MySQL, Cassandra, SQL |
| **Operating Systems** | Windows, Linux (Ubuntu), Mac OS |
|  |  |
| **Application** | Amazon Web Services, Hadoop Docker, Control-M, Splunk |

**PROFESSIONAL EXPERIENCE**

**Ercot,Austin, TXJan’20 – Till Date**

**Salesforce Developer**

**About Project**: Majorly dependent on Salesforce using community cloud with latest LWC, Unlimited CPQ and many salesforce products. Enhancing the newly built listing editor for customers and implementing new custom components on lightning community and lightning service console using Lightning Web Components to increase the web traffic and provide editing and listing tools for Ercot customers.

**Responsibilities:**

* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com (**SFDC**).
* Hands on experience in using the Open-Source Aura framework and Salesforce lightning Design System (**SLDS**)
* Worked on various Salesforce.com standard objects like **Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.**
* Working experience with Lightning Component Framework, using Lightning component in Visualforce, and adding to lightning component to salesforce1. Proficient in configuring and customizing Salesforce App.
* Technical Knowledge about Salesforce lightning schema builder, process builder, app builder, components and lightning connect.
* Good exposure on standard objects like Campaigns, Leads, Accounts, Contacts, Opportunities, Dashboards and Reports.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements.
* Created many **lookup** and **master-detail** relationships on the objects and created junction objects to establish many-to-many relationship among objects.
* Developed **APEX Classes** and Triggers to calculate the compensations and incentives for client’s suppliers and employees at various levels of hierarchy.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Customized tabs for different business users’ groups and business centers.
* Used **SOQL & SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Responsible for migrating existing data (Accounts, Contacts, Events and Tasks) from legacy systems to Salesforce.com using **Data Loader**.
* Generated reports and dashboards based on the user requirements.
* Created various **Reports** (summary reports, matrix reports, pie charts, dashboards, and graphics) and Report Folders to assist managers to better utilize Salesforce.
* Developed Batch jobs and Scheduled jobs to revamp the existing records in the production to calculate the Spend amount thus calculating the compensations for all the TCP Clients.
* Planned, Designed, and programmed a Fin-Tech application. In this we use Java, Hibernate, PL/SQL, Oracle Database 11g, and Oracle Application for this development.
* Designed a parsing engine for invoice Management which automated the invoice processing procedure.

**Environment:**Saleforce.com platform, Lightning Experience, Salesforce API Version 18.0, Apex Language, Visual Force Pages, Custom Component, Custom Controllers, Workflow & Approvals, Custom Objects, Custom Tabs, Page Layouts, Email Services, Security Controls, HTML 5, Web Services, SOAP, Reports, Sandbox.

**Value labs, Hyderabad,IndiaAug’16 – Nov’18**

**Salesforce Developer / Administrator**

**About Project**:Over 100 years of health care industrial experience support, Service CRM planned to migrate to cloud. Aim of the project is to replicate the existing business flow and reduce logging into different CRM systems and still deliver the same user experience. The entire on premises systems had a cut over period and primary goal is to move on to Salesforce Service cloud and Communities before the cut over date with 120+ Salesforce Resource.

**Responsibilities:**

* Interacted with various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements.
* Involved in various stages of **Software Development Life Cycle (SDLC)** including analysis, requirement engineering, architecture design, development, enhancements, testing.
* Designed, developed, and deployed **Apex Classes**, **Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Developed various **Visualforce Pages**, **Apex Triggers** to include extra functionality and wrote **Apex Classes** and **Controller** to provide functionality to the visual pages.
* Created **Custom Objects** and **Custom fields** for transactional and contractual information.
* Designed and deployed **Custom Tabs**, **Validation Rules**, **Approval Processes** and **Auto-Response Rules** for automating business logic.
* Perform mass update to update the data in SFDC using Demand Excel spreadsheets using **ApexData Loader**
* Worked on **Pick lists,** dependent pick lists **lookups, master detail relationships,** validation, and formula fields **to custom objects**.
* Created **page layouts**, search layouts to organize fields, **custom links**, related lists, and other components on a record detail and edit pages. Created **workflow rules** and defined related tasks, time triggered tasks, **email alerts**, filed updates to implement business logic.
* Created **Templates, Approval Page Layouts,** and defined **Approval actions** on them to automate the processes.
* Developed **Visualforce** pages with **JavaScript** and **Apex classes.**
* Created detailed Data Mapping document for integrating various systems with **Salesforce.com**.

**Environment**: Saleforce.complatform, Deployments, Force.com Migration Tool, TranslationWorkbench, Sandbox, Data Loader, Workflow & Approvals, Reports, LightningComponents, Custom Objects, Custom Tabs, and Email Services.

**Net Cracked Technology, Hyderabad, India July’15–Aug’16Salesforce Developer**

**About Project:**To cut down the IT run rate Net Cracked Technologymigrating old CRM to salesforce and the core business is now shifting to lightning. Worked on a project, only developer migrated entire business from salesforce classic to salesforce lightning service console. Worked as lightning developer and built components and provided solutions for platform level bugs.

**Responsibilities:**

* Responsible for configuring and customizing the **CRM** environment based upon business and functional requirements.
* Customize the design by developing solutions in Salesforce native Apex programming language, SOQL, SOSL, Visual force page, HTML, CSS, JAVASCRIPT & other Programing Languages.
* Design, Develop Salesforce lightning data service using HTML, JavaScript and XML and Deploy the Salesforce lightning web components and other **UI components** using Salesforce **DX**.
* Lead management of all Salesforce Platform including but not limited to **SSO** integration, security strategies and workflow automation.
* Deploying the developed code using Salesforce native Change sets and using other tools Salesforce **ANT Migration.**
* Insert/Update data using Salesforce **Data Loader** or using the Batch jobs.
* Integrated salesforce data with external systems by writing salesforce **REST Web** Services for Inbound classes and used Http Request methods to call external application REST API endpoint.
* Written apex unit test classes for code coverage of apex classes and triggers to promote code to production and implemented salesforce apex annotations like isTest, seeAllData.
* Created new Apex Triggers, Apex Classes, Batch Classes and Schedule Classes, Email Services According to the Project Requirement
* Worked on **Salesforce Community** cloud like how to engage with employees, customers, partners. Implemented communities and built external pages.
* Developed Visual Force Pages with **HTML**, **CSS**, **Java Script** and **SLDS** (Salesforce Lightning Design System) using standard/custom controllers, extensions, and server-side Apex controllers as applicable.
* Used SOQL and SOSL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.
* Troubleshoot networks, systems, and applications to identify and correct malfunctions and other operational problems.
* Developing **salesforce Lightning Apps, Components, Controllers, Events and Lightning UI**.

**Environment**: Salesforce Lightning Components, ANT migration tool, AutoRabit, Lightning app builder, Lightning Design System, Saleforce.com, Apex Classes, Controller Classes, Triggers, Visualforce, Salesforce.com Data Loader, Workflow & Approvals, Custom Objects, Web Content Accessibility, Custom Tabs, Page layouts, Community Cloud, Email Services, SOQL, SOSL, Sandbox, Force.com IDE.

**YumeDeals, Hyderabad, India May’ 14 - June’15**

**Quality Analyst**

**About Project:**Implements industry-leading cloud and mobility consulting services, focused on solving real world problems that increase revenue, improve sales pipeline, and drive down the costs of managing cloud solutions. Help companies implement, optimize, support, and ultimately realize more ROI from their cloud investments through innovation in cloud application development and deployment.

**Responsibilities:**

* Reviewed Design documents & Business Requirements Specification Document (**BRD**) and Use case to learn the function and scope of the application.
* Involved in writing and implementation of the Test Plans, Test Scenarios, and Test Cases in **Waterfall Methodology.**
* Implemented and executed Test cases on different browsers concurrently by integrating Junit Framework with Selenium WebDriver.
* Maintained the **Reusable library** of methods and all the page objects in the configuration file using. props file.
* Involved with all types of **manual testing** like Functional testing, Adhoc testing, Smoke testing, Positive & Negative testing, Regression testing, Integration testing, GUI testing & Browser Compatibility testing.
* Wrote complex **SQL Queries** to validate the integrity of the database and tested database tables data.
* Used SQL statements to extract data from the tables to validate test results in SQL server.
* Interacted with developers, business analysts and discussed technical problems and reported bugs.
* Tested the application for Functionality and documented all pass-fail report, created modification requests, assigned modification requests to respective developers, and verified bug fixing use JIRA test management tool.
* Participated in all phases of the **Software Testing Life Cycle** such as Requirements Capturing, Analysis, Test Plan, Test Scenario Design, Test Case Development, Test Execution, Defect Analysis, Defect Tracking, Test Cycle Enclosure, and Test Result Analysis.
* Used **UNIX** operating system to check error log file.
* Developed test related documents including Test Plans, Test Procedures, Test Cases and Test Scripts.
* Validate compliance with business requirements in System Test and UAT Environments.
* Tested Web Services using **SOAP UI** tool and Rest Client plugin for Firefox by consuming WSDL and WADL files and validated the response against the database and inserted assertions.
* Actively participated to setup the test environment for the application needed to be deployed into test environment.
* Provided support to deployment team and run different batch jobs during **smooth deployment**.
* Worked very closely with developers to achieve a high level of code coverage in the stage of bug fixing for producing better quality application.

**Environment**: Java, Selenium, JIRA, UNIX, Oracle, MS-Office, XML, SQL Server, HTML, Firebug, Eclipse, Junit, SOAP UI, RESP API, WSDL, WADL**.**

**Education Details:**

* Master of Science in (**Computer Science**) – **Southern Arkansas University -2020**
* Bachelor of Technology in **(Computer Science) -Anurag Group of Institutions -2014**

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