

Shubham Sharma

APPLICATION DEVELOPER · SALESFORCE EXPERT

Shree Kamakshi PG for Boys, Marathalli, Bangalore, Karnataka- 560037

☎ (+91) 9511527477 | ✉ ershubham4462@gmail.com

Summary

Salesforce Certified Developer with around 3 years of strong Experience in Salesforce Classic and Lightning platform. As a Developer responsible for Analyzing business requirements, providing the optimal solution, creating the solution document and Technical document and then implementing the requirement in salesforce application.

Skills

Salesforce Technology Apex, Lightning Web Component, Aura Component, VF Page, SOQL, SOSL

Scripting Technology JavaScript, JSON

Others HTML, CSS

Certification and Trailhead Badges

SALESFORCE PLATFORM DEVELOPER 1

Jun 13Apr, 2019

Completed more than 200 badges including 9 Super Badges.

Worked On

- Salesforce.com Professional with detailed knowledge on Salesforce Sales Cloud
- Good hands-on experience in Outbound Messaging, SOAP and REST API Integration, Integrated many systems like Alteryx, Oracle ICS and CDM, Oracle CPQ, NPX.
- Good hands-on experience in Lightning Web Components, Aura Components, Apex Class and Visual Force Page
- Have good experience in Salesforce Configuration and Customization
- Worked on Validation rule, Workflow rule, Process Builder and Flow Builder
- Have exposure on Salesforce Forecasting, Einstein Next Best Action, and Einstein Prediction Builder.
- Migrated Salesforce Classic org into Salesforce Lightning single handedly.
- Worked on end to end implementation of Oracle CPQ and Salesforce Integration process flow.
- Worked on some good requirement like template generation from salesforce, by this implementation we have saved around 3.5 lakh /- per year of Conduent.
- Implemented the whole survey management process by integrating NPX third party tool with salesforce.
- Have knowledge on Change sets for Deployment.

Work Experience

Conduent Business Service.

Bangalore

System Development Specialist/Salesforce Developer

March. 2018 - Current

- Develop, manage and maintain change management documentation to comply with IT change management processes
- Work directly with Business POC's and independently perform development, testing, implementation and documentation relates to the Salesforce.com development
- Work with business leaders and the current development team to document and develop enhancements to our current Salesforce.com org
- Recommend, schedule, and perform software improvements and upgrades for optimal performance
- Performs administrative responsibilities to include custom fields, workflows, validation rules, user management, etc.
- Provide hands-on, expert-level technical assistance to developers
- Works within established procedures to develop, test, implement, and maintain application software.
- Performs production support and deployment activity.

Projects

Survey Automation Process

Conduent Internal

ASA TEAM MEMBER

- Created a multi record creation and updating functionality using aura component.
- Create a mass data upload functionality for end user.
- Integrated the salesforce system with NPS third party survey application.

Integrations

Conduent Internal

ASA TEAM MEMBER

- Oracle CDM, Oracle ICS, and Salesforce Integration using SOAP and Outbound Message.
- Oracle CPQ and Salesforce Integration REST based Integration.
- REST Inbound Integration.
- REST Outbound Integration with OTC system and Oracle ICS as Middleware.

Rollout from Salesforce Classic to Salesforce Lightning

Conduent Internal

ASA TEAM MEMBER

- Migrated whole salesforce classic org to salesforce lightning single handedly.

Download Template from Salesforce

Conduent Internal

AS A TEAM MEMBER

- Generated few excel and word templates with the prefilled data by using visualforce page and apex controller.

Product Search Customization

Conduent Internal

AS A TEAM MEMBER

- Customized the opportunitylineitem search functionality to give seamless experience to end user.

Deal Approval Process Automation

Conduent Internal

AS A TEAM MEMBER

- Created the approval process, did few customization using aura components and visualforce page and apex classes.

OWD Public to Private

Conduent Internal

AS A TEAM MEMBER

- Created all the analysis and impact document and created the solution document and implemented in the system.

Extracurricular and Achievements

- Recognized with the best performer in the team from Conduent in Annual Town Hall.
- Participated in a workshop under the title "Entrepreneurship Development Programme".
- Awarded as the, I rank holder in consecutive three years of engineering.
- Played Hockey at District Level for three consecutive years.
- NGO visit: Pallavan..Blooming Lives and Jyotirmay Veena Vadini Shiksha Samiti.

Education

2018	PG-Diploma , in Advance Computing from Centre For Development of Advanced Computing with 79.55%	Bangalore, KA
2017	B.Tech , in Electrical Engineering from Global Institute of Technology (RTU) with 79.85%	Jaipur, Raj
2013	Intermediate , from SMSS Sr. Sec. School with 72.20%	Bhilwara, Raj
2011	Secondary School , from Happy Days Sec. School with 72.17%	Bhilwara, Raj

Personal Details

Date of Birth: 16/01/1997

Nationality: Indian

Gender: Male

Languages Known: Hindi/English

I hereby declare that the information given above is true to the best of my Information knowledge belief.

Date:

Signature: