

Avinash Balaji

Salesforce Certified Test Lead | API and MongoDB | Quality Assurance

7.5 years of testing experience in Banking and Telecom Domain for diverse clients. Agile process assessment, ensuring compliance and delivery excellence. Technical Knowledge includes API and Database validation using MongoDB within Community, Service and Sales Cloud. End to End experience includes User Interface and User Acceptance Testing.



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📍 Pune, India

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WORK EXPERIENCE

SFDC Test Lead

Accenture Solutions Pvt Ltd

11/2019 - Present

Pune, India

Roles and Responsibilities

- Gathering and understanding business requirement
- Creating Product Backlog Item in Azure DevOps. Converting Business requirement to PBI
- Providing estimation of work and resource management
- Identifying scenarios - Test Planning - Documentation - Peer Review
- Knowledge Transfer - Test Execution - Bug Reporting
- Managing the Sprint/Boards in Azure DevOps and TFS
- Status Call - Scrum Call - Defect Triage Call management
- Creating WSR and handling weekly status calls with leadership

Senior Analyst

Accenture Solutions Pvt Ltd

11/2016 - 10/2019

Mumbai, India

Roles and Responsibilities

- Test Case Creation/Execution for Database and UI base Application and Hive / Mongo DB Queries
- SOAP UI and API Testing for Salesforce App Exchange application like SKUID
- Root Cause Analysis and providing alternate solution to resolve the issue or mitigation

Analyst

Accenture Solutions Pvt Ltd

01/2015 - 10/2016

Pune, India

Roles and Responsibilities

- ETL Testing using Informatica Batch process and TSYS application
- Database migration testing from legacy system to MBNA iHUB project

ACHIEVEMENTS

Pinnacle Award (02/2021)

Key Contributor

Everest Award (12/2020)

Key Contributor in Delivery

Star of the Month (10/2020)

Performer of the month

Apex Award (08/2019)

Performer of the quarter

SKILLS AND TOOLS

Functional Testing

Requirement Gathering

Salesforce Testing

Sales Cloud

Service Cloud

Automated Testing

Team management

Resource Estimation

Knowledge Transfer

Mongo DB

SOAP UI Testing

API Testing using Postman

Azure DevOps

Microsoft Office Tools

ALM

JIRA

CERTIFICATIONS

Salesforce App Builder (05/2019 - Present)

Salesforce Administrator (05/2019 - 05/2020)

Automation Anywhere (10/2019 - Present)

EDUCATION

Masters of Computer Application

DAVV University

06/2010 - 07/2013

Indore, Madhya Pradesh

Bachelors of Computer Application

Softvision Institute

07/2006 - 06/2009

Indore, Madhya Pradesh

INTERESTS

Travel

Music

Singing

Guitar

Youtube Content Creator