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| ADDRESS |
| 12-10-03, CHINNA MEDHARA STREET,  ICHAPURAM -532312. |

ANEM VIJAY SHANKAR

Email: vijayvijju219@gmail.com

Contact: +91 8106633040

OBJECTIVE:

To be associated with an organization that provides me an opportunity to improve my skills, to work as a key player in challenging and innovative environment and to build a career in the field.

WORK EXPERIENCE:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| COMPANY | LOCATION | FROM DATE | TO DATE | DURATION |
| TECHMAHINDRA (offshore) | Hyderabad, India | 14-08-2014 | Till Date | 4 Years 4 Months |
| TECHMAHINDRA (onshore) | Melbourne, Australia | 04-03-2018 | 16-02-2020 | 2 Years 0 Months |
| Total | India & Australia | 14-08-2014 | Till Date | 6 Years 4 Months |

EXTERNAL CERTIFICATIONS:

* Citrix: CNS-222I (Citrix NetScaler Essentials and Unified Gateway).

**EDUCATIONAL QUALIFICATIONS:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| DEGREE(COURSE) | YEAR OF PASSING | NAME OF INSTITUTE | BOARD | PERCENTAGE(%) |
| DIPLOMA(DECE) | 2014 | Smt B. Seetha Polytechnic | SBTET | 86.56 |
| 10th Board | 2011 | Gnana Bharati English Medium School | CBSE | 79 |

STRENGHTS:

Regularity, Punctuality, Communication Skills, Cooperative, Self Confidence, Positive Thinking, Competent, Smart Work, Attentive, Politeness, Loyalty.

SKILLS SET:

AWS, Azure, Office 365, Citrix Cloud, Citrix NetScaler, VM Ware, Citrix Xendesktop, Citrix XenApp, Citrix Web Interface, Citrix Storefront, Citrix PVS, SCCM, SCOM, HP Chassis & Blades, Networking, Hyper-V, MS Office, Active Directory, DHCP, DNS, WSUS, Windows Server, ITSM Remedy, ServiceNow.

WORK ACHIEVEMENTS:

* 4 Times 5 Star Ratings out of 5 Annual appraisals.
* I have received highest award in our organization i.e. ACE (Associates Consistently Excel) Award for 2 times.
* I have received couple of BRAVO Awards.
* I have received couple of PAT ON BACK Awards.
* I have received BEST TIME MANAGER Award during my training.
* End user’s Appreciations for resolving their issues.
* Stake holder’s Appreciations regarding my work collaboration with them to drive changes to successful state.

TECHMAHINDRA EXPERIENCE:

NAB (National Australian Bank):

Offshore Experience:

I have started my IT career as an Associate System Engineer at TechMahindra. Our company gave 6 months training under Entry Level Integrated Training and Enablement Program.

After training, I have assigned to NAB (National Australian Bank) Project which is 24\*7 Support Project. I have worked on technologies like Netscaler, VMware, Xendesktop, XenApp where we provide support to end users for their applications and desktops.

I have worked on web interface server (currently Store front) where we use to provide the user's content after successful login to Access NAB through Citrix Netscaler based on their profile.

I have also worked on technologies like Trend Micro and SCOM. I have involved in storage migration from Netapp to EMC. We use HP C7000 Chassis & BL460C Blades to access the physical servers at the data centers through ILO.

I have worked on service management tools like OTRS, ITSM- Remedy and ServiceNow.

Onsite Experience:

I have worked at Australia for my project AccessNAB – EAD. I am the Citrix lead at onsite during my tenure. I have been promoted to a new designation as Support Engineer with change in my organization band level.

I have attended client meetings and worked with many other stake holders in-regards to project activities. I have received many appreciations regarding my work collaboration with stake holders to drive changes to successful state. I have performed activities on Citrix Netscalers on all models (MPX, VPX, SDX) in our infrastructure.

I have worked on latest technologies like Citrix 7.x, Citrix Storefront, Hyper-V, EMC, SCCM and Citrix Studio. I have learnt cloud technologies like Azure, AWS and Office 365 etc.

I have performed couple of major/critical changes in our environment and got appreciations for the same from higher level management which shows my work dedication and work nature indeed.

AU (Australian Unity):

Offshore Experience:

After completion of my first project NAB for the tenure of 5 years, I have joined in Australian Unity Project as a support engineer.

I used to Support the end users for their VDI’s and applications which are hosted on Citrix XenApp and Citrix PVS servers where they launch their desktops and applications through ON prem and Cloud Citrix resources respectively.

There are 2 URL’s which are used by the end users to access the citrix applications and are hosted on ON prem and Cloud Citrix NetScaler’s respectively which are managed by me.

I used to manage our ON Prem Servers which are hosted on VMware ESXi Environment. I have also worked on Windows patching in our project where we do the patching using a WSUS server and target the patching activity for all the windows servers in our infrastructure.

I have worked as an windows Administrator in our project where we mange around 1600 windows servers in the infrastructure by doing the windows related administration tasks.

I have also worked on Microsoft Azure which is the latest one in the market where we use to create the Imaging servers where we take the snapshot of those servers and deploy the new servers using the image of the azure servers in the citrix cloud to run the applications and VDI’s in our infrastructure.

I have worked on tools like vRops used for alerting the total ON Prem servers and Service now for ticketing in our project.

I have also worked on vulnerabilities management where I have raised a lot of changes to mitigate existing risk to avoid potential attacks from the outside people accessing the infrastructure.

I have performed couple of changes in our infrastructure where I got appreciations from the stake holders.

Hopefully, I am working in the same way till date. I don't have any escalations on me and would like to continue the same in my future.

PERSONAL PROFILE:

Date of Birth: 10-10-1995

Father’s Name: Anem Mallikarjuna Rao

Mother’s Name: Anem Laxmi

Hobbies: Listening Music

Gender: Male

Marital Status: Unmarried

Religion: Hindu

Languages Known: English, Telugu, Hindi

Nationality: Indian

DECLARATION:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

PLACE: HYDERABAD A.Vijay

DATE: 21/12/2020 SIGNATURE

REFERENCES:

1. G.Srinavasa Rao - +91 9491303130
2. G.V.Malli Babu - +91 8978281272