**PROFESSIONAL OVERVIEW**

Over fourteen years of experience in enterprise solution implementation and business transformation projects. Expertise in business requirements elicitation & analysis, product & solution design, configuration, testing, training, and project management activities.

Hands on experience in advance procurement, supply chain management & financial modules of Oracle E-Business Suite and Oracle Cloud. Good understanding of capabilities and features of ERP products to recommend optimum solutions to clients’ needs.

Experienced in project management activities, change management and communications.

Experience with projects that involved optimization of business processes, implementation and development of new systems/solutions, upgrade and support of applications, improvement in reporting/accountability and optimization of return on investments in technologies & systems.

**CORE COMPETENCES**

Client Focused | Relationship Building | Proactive | Collaborative | Cross Functional | Strong Liaison | Strategic | Analytical | Problem Solving | Communication | Presentation | Documentation | Project Management

**FUNCTIONAL and TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Project Management** | Agile - Scrum, Waterfall/Traditional, Oracle AIM, OUM, SDLC |
| **Experience** | Business requirements elicitation & analysis, Business process modeling & design, GAP/FIT analysis, As-Is/To-Be analysis, Conference room pilots, Solution design and prototyping, Configuration/Setups, Documentation, Testing (UNIT, UAT, SIT), Root cause analysis, Training, Data mapping & migration, Rollout/cutover, Production support & enhancements, Daily scrum, Sprint planning, review & retrospective |
| **Oracle EBS / Oracle Cloud – Procurement, Supply Chain and Financials** | Procurement, Inventory Management, Order Management, Product Data Hub, Master Data Management, Self Service/iProcurement, iSupplier/Supplier Portal, Sourcing, Approval Management/AME, Procurement Contracts, Warehouse Management, Account Payables, Account Receivables, General Ledger, Fixed Assets, Shipping, Advance Pricing, Agile PLM |
| **Reporting & Tools** | Oracle Business Intelligence (BI), Tableau, FRS, Discoverer, SmartView |
| **Compliances/Utilities** | GxP, SOX, GAAP, JIRA, MS Project, MS Visio, Share Point, MS Office, Workday, SQL, TOAD, Service Now, HP ALM (Application Life Cycle Management) |

**EDUCATION**

University of Texas at Dallas /University of North Texas, TX

**Master of Business Administration (MBA) – Business Analytics (Part Time) | 2017-Current**

University of Hartford, CT | **Master of Engineering (MS) | 2002-2005**

Government Engineering College, Jabalpur MP, INDIA |**Bachelor of Engineering (BE) |1996-2000**

**PROFESSIONAL EXPERIENCE**

**Gilead Sciences**  2019 – Current

**Sr. Functional Consultant/Project Manager Oracle R12/Cloud Release 19**

* Translate user requirements into viable Oracle E-BUSINESS SUITE/Cloud and Planning solution that is in line with the overall scope of the project.
* Manage the project plan, risk log, testing (PQ, VAL, UAT, SIT), communication and track & report deliverables.
* Responsible for strategy, system/ solution design, delivery and test scenario / script documentation and sign-off.
* Acting as a single point of contact for all customer communications related to the functionality being implemented in the respective functional areas of Oracle PLM & Procure to Pay.
* Responsible for creating training material/guides, delivering end user and super users training on Oracle EBS & Cloud modules (Procurement, Inventory, Order to Cash, Procure to Pay).
* Performing value stream analysis in PLM for Commercial Bill of Material and Supply Chain Tables and utilize value-based approach to address gaps in the current state business process and propose future recommendations.
* Coordinate with the businesses SMEs and enter into dialogue with the business super users to validate requirements and guide them with standard functionality and business relevance that the module supports.
* Gather Requirements and perform Functional Gap Analysis for operational modules in Procure to Pay and Order to Cash business processes.
* Work with business champions on reporting needs and create functional specifications for dashboards and reports.

**Frontera Consulting (Client: Avis-Budget Group)** 2019 – 2019

**Procure to Pay Lead Consultant Cloud Release 19**

* Organize workshops to demonstrate oracle cloud procurement, inventory, warehouse management, order management and accounts payables capabilities and features to executives and super users.
* Responsible for designing supplier master data maintenance and cleansing strategy.
* Conduct interviews & brainstorming sessions to capture business processes, system gaps and pain points.
* Setup self-service, supplier portal, product data hub, core procurement, inventory management, order management, sourcing, procurement contracts and account payables in Oracle cloud.
* Train the end users on oracle cloud procurement, supplier portal, supplier master, product data hub, self-service, account payable, product data hub and sourcing.
* Design supplier onboarding and invoicing strategies based on supplier types & invoicing options.
* Streamline Procure to Pay processes to reduce touch points, increase accountability and optimize processing times from requisition to Purchase order and Invoice to Payment processing.
* Define KPIs, dashboards/reports, testing & training strategy for Procure to Pay, Order to Cash and Master data management processes.

**The University of Texas at Dallas /University of North Texas** 2017 – 2019

**Procurement Application Support Analyst/Business Analyst Oracle EBS R12 & Cloud Release 19**

* Perform root cause analysis and troubleshooting of issues related to procurement, order management, Inventory, self-service and supplier portal in Oracle EBS and Cloud.
* Setup procurement cloud/R12 – procurement, self service/iProcurement, supplier portal/iSupplier, sourcing and procurement contracts based on As-Is processes in Oracle EBS.
* Work with super users and end users on identifying and documenting process flows to be solutioned and tested.
* Conduct user interviews and brainstorming sessions to capture process and system gaps.
* Manage and update configuration, training guides, standard operating procedures & test docs and defects/issue log in JIRA.
* Trained the super user under the Train the Trainer program on oracle procurement, self service, inventory, order management, supplier portal and account payables.
* Work on system and process enhancements based on the inputs from testing results, reporting and user requirements.

**Prince George County Public Schools** 2016 – 2017

**Sr. Functional Consultant/Project Leader Oracle EBS R12**

* Responsible for implementation, configuration and enhancements of purocurement, product data hub, order management, inventory, warehouse management, account payables, general ledger, and receivables in Oracle EBS.
* Responsible for business requirements gathering and analysis, conference room pilots (CRP), configuration, testing, training and documentation.
* Identify opportunities of improvements through brainstorming and interviews of business users and executives.
* Created workflow and process diagrams using Business Process Modeling Notation (BPMN).
* Elaborate and consolidate requirements for stakeholder and create functional specification documents for development teams.
* Designed, modified and created business processes and system configurations addressing business requirements.
* Worked with business users on writing use cases and test cases, facilitate user acceptance sessions and manage defects log.
* Managed project activities using agile (Scrum) and waterfall methodologies.
* Written and reviewed request for quotations (RFQ), request for proposals (RFP) for software and systems based on the identified, analyzed, validated, and documented requirements.

**Ciena Corporation**  2012 – 2016

**Global Project Leader (P2P)/Sr. Functional Consultant Oracle EBS R12 & Cloud Release 11**

* Managed and facilitated global business transformation project across business units for Procurement, Inventory, Order Management, Procure to Pay and Order to Cash tracks.
* Developed business case, project charter, scope, and project plan for Procure to Pay and Order to Cash global transformation.
* Gathered business requirements, pain points and translated them into function & technical requirements.
* Created business requirements documents (BRDs), Functional requirement documents (FRDs) and Standard operating procedures (SOPs).
* Setup procurement, self service/iProcurmenet, supplier portal, sourcing, product information management, INV, PLM, OM, planning and payables options in Oracle Cloud.
* Configured Oracle GL, AP, AR and Fixed assets module as per the configuration documents.
* Trained the end users and by department and business unit on oracle core modules including supplier users on usage of supplier portal/isupplier, warehouse staff on inventory management activities.
* Mapped then EBS configurations to cloud such as requisition business functions, approval management, catalogs, catalog category hierarchies, payment terms etc.
* Created requirements traceability matrix (RTM) to ensure requirements are identified and traced to the testing and delivery.
* Architected integration between Oracle EBS and boundary applications housing contracts, sourcing documents, invoice images, supplier data and parts information.
* Acted as a change advocate with responsibilities of managing end user expectations regarding the project’s scope and proposed results, communication and education.
* Managed education and training of business process, functional and operational changes due to upgrade and quality of processes and systems.
* Organized and lead staff, customer and stakeholder weekly status meetings.
* Worked as liaison between the technology & business to ensure transparency & communication.
* Facilitated/ensured that all team-related scrum events take place, attendants understood their purposes and kept within the time-boxes.
* Tracked projects, enhancements and system requests from open to closure under performance management metrics

**Deloitte Consulting Services (Client: Gliead Sciences, Inc.)** 2012 – 2012

**Project Lead/Sr. Functional Consultant Oracle EBS R12**

* Worked as a leader for supporting and maintaining client’s Procurement, Payables (AP), iprocurement, isupplier, Order management, Inventory, Bills of Material and receivables (AR).
* Organized and lead internal on site and offshore technical team and client’s weekly status meetings.
* Responsible for managing healthy relationship with client business users and IT teams.
* Assisted in cost benefits and SWOT analysis to be prepared for possible business and technology risks.
* Worked with business users in identifying, analyzing, documenting and solutioning business improvement opportunities and requirements.
* Managed triaging, root cause analysis, resource needs, time and budget estimation for enhancement requests, bug fixes and issues.
* Managed user stories & their priorities and facilitated scrum ceremonies as scrum master.
* Participated in change approval board (CAB) for clarification and justification of CRs and their feasibilities.
* Created and managed risk log and risk mitigation plan.
* Managed client managers and super users’ expectations and assured smooth timely delivery of application and solutions.

**Baltimore City Public Schools**  2011 – 2012

**Sr. Functional Consultant / Business Analyst Oracle EBS R12**

* Lead and coordinated complex implementation of Hyperion public sector budgeting system.
* Wrote business cases for implementation and development of software & reporting solutions.
* Managed project deliverables, resources, budget and deadlines in conjunction with integration partner for Oracle supply chain management & procurement.
* Worked with business users on gathering and analyzed reporting requirements, demoed the out of box reports and dashboard capabilities of Oracle business intelligence.
* Configured and tested Oracle Application (EBS) modules advance procurement and managed documentation.
* Managed and facilitated user acceptance testing (UAT) and user training activities.
* Organized and facilitated project status and action plan meetings with executives, project teams and stakeholders.

**Prince George Public County Schools**  2006 – 2011

**Integration manager/ Sr. Functional Consultant Oracle EBS 11i**

* Worked with executives and business users in identifying, analyzing, validating and documenting business and system requirement.
* Worked on transforming procurement (Core Purchasing, iProcurement, iSupplier), supply chain (Order management, Inventory, Item Master, WMS, Planning) and financials (GL, Payables, Receivables, Fixed Assets) area by redesigning business processes and integrating boundary applications.
* As a point of contact for business in live Oracle EBS environment, reviewed and analyzed change requests (CRs) for prioritization and categorization before development and implementation.
* Demonstrated Oracle EBS functionality to ends users and conducted training sessions on functionality or process changes due to upgrade, customization or integration.
* Created functional and technical specification documents for technical teams for development.
* Worked closely with developers in development activities, understood technical constraints and communicated to business users in business language.
* Used AIM for documentation and provided the client with application extensions functional design (MD 50), unit test script (TE 20), system test script (TE 40) and user guide (DO 70).
* Closely worked with business users and training department on developing and delivering training across the school board using documentations, UPK and other tools in instructor led training mode.
* Liaised Business and Information Technology community by translating business asks into technical requirements.
* Worked with Oracle support on Service Requests (SR’s SEV1) 24x7 to get the system up and running and meet the close deadlines.
* Managed and participated in rollout, patching and cloning activities.

**Clopay Corporation** 2005 – 2006

**Functional Consultant/ Business Analyst Oracle EBS 11i**

* Performed detailed Study and analysis of business processes and tools to create AS-IS flow diagrams and application architecture for procurement and supply chain.
* Conducted conference room pilot (CRP), training and testing sessions for business champions and super users.
* Configured, tested, trained end users and deployed Oracle EBS procurement, inventory, order management, Bills of Material, shipping and advance pricing.

**ADDITIONAL**

* Working towards PMP and Oracle cloud certification
* Performance Management workshop - McKinsey and Company