

# SANDHYA SHUKLA

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Passionate **Salesforce Developer** having 4 years of software development experience, quick learner and a team player whose interest lies in solving problems of scalability and optimization with the help of efficient and intelligent algorithms. Looking for a role to utilize my skills for the organization.

## EXPERIENCE

**Sr. Software Engineer** Oct 2021 – Present  
**Apisero Inc, Noida**

- As a Salesforce developer I worked for **ConnectiveRx** on building a branded experience cloud portal. It provides an optimized, flexible, self-service portal application for providers to manage cases in an easy-to-use, intuitive, and effective platform.
  - ◆ Worked on LWC for building custom components for the portal.
  - ◆ Created Apex Class and Triggers for backend.
  - ◆ Implemented Process Automation tools (Flows and Approval Process).
  - ◆ Actively participated in end-to-end flow for Industry related architecture.
  - ◆ Used Agile Methodology with Jira Board.
  - ◆ Used Microsoft Azure for Repo management and CI/CD.
  
- Worked for **Humanetics Innovative Solutions**
  - ◆ Working extensively on Salesforce.com standard objects like Accounts, Contact, Opportunities, Product, Pricebook etc.
  - ◆ Involved in administering, configuring, maintaining
  - ◆ Salesforce.com application user Profiles, Roles, Permission Sets, Validation Rules, Process Builder, Flow Builder etc.
  - ◆ Developed and maintained custom Reports and Dashboards.

**Project Engineer** July 2019 - Oct 2021  
**Wipro Limited, Greater Noida**

- Worked on project [**Haryana Excise and Taxation**] on Oracle Public Sector Revenue Management Tool (PSRM).
  - ◆ Developed fully functional responsive prototypes based on business requirements using HTML/HTML5, CSS3, JavaScript.
  - ◆ Used Oracle SQL for Database and Java for backend.

## ENVIRONMENT:

Salesforce.com platform, Apex Language, Salesforce.com Data loader, Workflow & Approval Processes, Reports, Custom Object, Custom Tabs, Email Services, Security Controls Sandbox, SFDC Admin/Developer.

## SKILLS

### Salesforce

- Working in Salesforce Implementation, Development, Administration.
- Apex/Triggers.
- Lightning Web Components.
- Experience Cloud and Service Cloud.
- Builders and flows.
- Creating Custom Applications, Objects, Fields, Records, Page Layouts.
- Email Templates, Lightning Record Pages, Validation rules.

## CERTIFICATIONS

- Salesforce Certified PD1 (Mar 22)
- Salesforce Certified Administrator (Aug 22)
- Salesforce Certified Experience Cloud Consultant (Oct 22)

## EDUCATION

### Bachelor of Technology (B.Tech.) - Computer Science 2015 - 2019

Dr. A.P.J. Abdul Kalam Technical University, Lucknow  
77.24%

### 12<sup>th</sup> 2014 - 2015

Kendriya Vidyalaya ITI Mankapur  
77.26%

### 10<sup>th</sup> 2012 - 2013

Kendriya Vidyalaya ITI Mankapur  
9.2 CGPA

## DECLARATION

I hereby declare that all the above information is true to the best of my knowledge.

Place: Noida

Sandhya Shukla