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| **M Sriharsha Raman**Business Analyst/System AnalystContact me @ sriharsha3280@gmail.com+ 91 7032655772 |
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| Intend to build a long-term association with a leading organization as a key contributor to business along with personal evolution on technical and functional fronts. |
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| CORE SKILLS**Business Tools**: SQL, KAFKA ,Kibana, Excel, SharePoint, Quality Center, JIRA, PowerPoint, Version1, JMeter **Business Analysis Skills**: Requirements Analysis & Gathering, Reporting, Stakeholder Management, BRD, Testing, UAT **Scrum Master:**Organizing Stand-Ups, Sprit Planning Meeting,Sprint reviews, Retrospective **Testing Skills**: Database testing, ETL Testing, API testing, Performance Testing, Manual/Functional testing, SIT, ST, E2E, Regression, Quality Center, Integration Testing:  |  |  | CAREER SUMMARY* A techno functional professional with 7.3 years of experience in Sports Betting, Sports Trading, Ecommerce, Travel and Finance Middle office operations and full software development life cycle.
* Involved in identifying the business opportunities and preparing the Business model
* Perform **Elicitation, Requirement Gathering, Release Management**, Stakeholder Management, Test planning, Test execution, SIT and UAT
* Conduct working group sessions; act as a facilitator between Service line, Service delivery for gathering and refining the business and project requirements.
* Lead design sessions for implementing new/amended functionality, ensuring user story completion, liaising with business and development team globally, release management, user demo/ walkthroughs.
* Create documentations like Operating Model, **Business Requirement, Functional requirement, project presentations, UAT plan/approach**.
* Co-ordinate with end users across regions for user story reviews, testing, functionality sign offs and ensuring **production readiness** with post implementation support.
* Handle a team involving and conduct reviews and appraisals.
* Prepare periodical project status reports and presentations to team members and Senior Management
* Working experience in **Agile Development** Model as **Scrum master**
* Organizing Scrum calls, **Standups, Sprint Planning & Retrospective**
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**ACADEMIC QUALIFICATIONS**

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| **Degree** | **Institution** | **Board/University** | **Grades/%** |
| B.Tech(EIE) | Jagannath Inst for Tech&Managment | BPUT | 7.0 |
| Std. XII(PCM) | KV Gopalpur Military Station | CBSE | 62% |
| Std. X | Dav Public school Berhampur | CBSE | 75% |

**PROFESSIONAL EXPERIENCE**

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| **Project Title**  | **Score Board Client**  |
| **Duration** | Sep’19 – Till Date |
| **Role** | Business Analyst/Scrum master |
| **Company** | Entain |
| **Description** | The objective of this project is to implement and Develop an inhouse Score Board feed generator so that the traders can send feeds/happenings for a live football Match |
| **Team Size** | 10 (Across India, Austria London)  |
| **Technology & Tools** | **.Net, MSSQl, KIBANA, KAFKA, REDIS, HTML5, ANGUlAR3** |
| **Responsibilities** | * Working with senior management to create the strategy and high-level planning
* Identifying risks, issues, and bottlenecks and resolve them
* Estimating, scheduling and tracking multiple concurrent projects (distributed teams)
* Requirement Development and Management
* Systems Analysis activities with subject matter experts
* System Design and Implementation (including Technical Documentation)
* Test and Acceptance activities
* Planning and Supporting Packaging, Release, Deployment and Delivery activities
* Supporting Service Management and Incident Management activities
* Organizing Scrum calls, Standups, Sprint Planning & Retrospective
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| **Project Title**  | **BetDelay Management System** |
| **Duration** | April’18 – Dec’20 |
| **Role** | Business Analyst/Test Analyst |
| **Company** | ENTAIN |
| **Description** | This service needs to apply the business logic on the rules defined to calculate the proper delay based on input parameters. If no configuration is found, the system returns TimeSpan.Zero delays. My recommendation is to split the storage of Market based Delay and NoDelay flag on option level to 2 separate tables. Based on the Market and Option parameters it finds proper delay configuration and returns delay. To reduce number of calls to DelayManagement, all delays are requested in one call. OptionId, MarketId, FixtureId is directly forwarded into response. These properties are not used for finding the correct delay but are used on DelayCalculation to map items from BetDelayManagement to currently evaluated Betslip and to store result into DelayCalculation caches. |
| **Team Size** | 7 (Across India,Austria,London) |
| **Technology & Tools** | **.Net, MSSQl, KIBANA, HTML5, ANGUlAR3,WEBSOCKET** |
| **Responsibilities** | * Involved in Business Requirements Analysis, Stakeholder Management and Gap analysis
* Draft Business Requirements documents both functional and non-functional
* Conduct Risk Analysis and preparing the Issue Log and sharing with the reporting management
* Drive walkthrough sessions of business requirements with stakeholders
* Preparation of User stories and Use cases
* Conduct Primary and Secondary Research for test data, create Test Plans and Test Case scenarios
* Host Demo sessions after Go-Live
* Preparation of Release calendar, handle Release Management and UAT activities
* Handle Defect Triage Calls
* Involved in Production support activities (L3 team)
* Resource planning and management
* Task planning activities, Budget Forecasting and Estimations
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| **Project Title** | SNAPFISH |
| **Client** | SNAPFISH&CVS |
| **Duration** | 3ys 1 month – (AUG ’15 - APRI’18) |
| **Role** | Quality Analyst |
| **Company** | Valuelabs |
| **Team Size** | 17 (Across India,USA and Australia) |
| **Technology & Tools** | POSTMAN, MSSQL,SELENIUM,Informatica |
| **Description** | Snapfosh,Cvs and Walgreens are 2 of the largest photo retailing chain in USA who are also into photo printing business. They Offer a wide variety of printing products for which orders can be placed from their respective websites or also from Mobile applications.They offer same day pick up from their store and also have a option of door delivery depending upon the product order. Payments can be made at store and also by credit card, paypal and gift cards |
| **Responsibilities** | * Study the System Specifications to create Test Scenarios.
* Design & create the Test Cases, Test Data and executing them as per the requirements.
* ETl testing and DB testing
* Designing Automation test scripts
* Validating and verifing the requests and responses using PostMan
* Performing Functional(Smoke, sanity ,Retest, Regression testing) and Nonfunctional testing(Performance ,Compatibility ,Scalability)
* Reporting Defects using JIRA.
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**AWARDS & ACHIEVEMENTS**

* Entain Award – for best team performance and appreciations across Sports Domain
* Value labs Star Award – Awarded for best QA in the project for the Quarter .

**PERSONAL SKILLS**

* A strong team player
* A quick learner with a positive attitude
* Multitasking skills and ability to work under pressure
* An Employee-Engagement member involved with various initiatives as - CSR Activities, Team Outgoings, Team Bonding Activities, Organizing Birthday celebrations and cultural events etc

**HOBBIES**

Automobile geek, Sports freak , Travelling, Cooking.

**DECLARATION**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Place: Hyderabad                                                                                 Sriharsha Raman**