## Pranaya Kumar

**Business Analyst | SCM**

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## Professional Summary

A solutions-driven and diligent Business Analyst with proficiency in handling database tools to resolve client issues. Total 10+ years of experience in Software Industry, performing Business Analyst (for 5 Years) and Quality Assurance for 5 Years for different types of web-based applications in multiple domains like Financial Products, Wallets - Payment Gateway System and Routing of Payments, Telecom - DTH Order Management and Billing, HR Solutions, E-Governance Platform, Retail, Inventory Management, and Tracking.

1. Trained Scrum Master.
2. Leading and Managing scrum teams in using Agile methodology and scrum practices based on Agile framework to achieve higher levels of scrum maturity
3. Coordinated with Product Owners to understand key business objectives and strategy, develop backlog and prioritize their stories.
4. Did story mapping, sprint/release planning meetings, daily stand-ups, remove roadblocks, reviews, retrospectives, and demos.
5. Tracked Team's agile health, Resource management and timely sprints deliverables.
6. SQL Metadata Creation to help the backend Business.
7. Completed 2 lean projects for my organization to reduce waste.
8. Created Functional Specification Document (FRS), Non-Functional Specification Document (NFRS), UML based on Business Requirements Document (BRD), and conducted,
9. Conducted requirements training sessions, Joint Application Development (JAD) sessions, meetings, reviews, and walkthroughs.
10. Prepares/updates the matrix dashboard at the end of all phases of the Project.
11. Part of the UAT team for certifying the Product.
12. Coordinated various technical and managerial teams to develop processes and verifying adherence using the Requirements Traceability Matrix (RTM).
13. Prepared Test Plan and Test Strategy, Process flow chart, Test cases, Test reports shared to all stakeholders
14. Resolve conflicts and issues that occur.
15. Contribute to an atmosphere of cross-functional teamwork within the organization's Agile project lifecycle.
16. Performed testing including Functional, regression, user acceptance, integration, and performance testing to verify the clients’ needs are met
17. Preparation of high-Level and Low-Level test scenarios and Peer Review.

## Domain of Expertise

* Financial Domain Products
* Wallets - Payment Gateway System and Routing of Payments
* Telecom Billing (Prepay and Post-pay), DTH Provisioning and Order Management
* PEO & Finance
* E-Governance Platform
* Retail (Catalog, Payment and Warehouse)
* Managing Subscriptions for Recurring Payments and Invoice Generations
* Inventory Management and Tracking

## Technology / Tool Competency

* Project Management Tools: MS Azure, Version One
* Requirement Tools: MS Visio, Smart Draw, Visual Paradigm, Balsamiq, Pencil, xMind, Freemind
* Repository: MS VSS, Tortoise SVN
* Database: Oracle, SQL, MySQL
* Other Tools: Toad, SQL Plus Putty, File Zilla, CRT, Core FTP, Build Configuration, Postman, JMeter
* Test Management Tool: JIRA, Bugzilla, Test Link, Forge, HP-QC/ALM, ATS, Clarify CRM, Gemini, JIRA, Bugzilla, Focus
* Operating System: Windows, Linux, MAC

## Employment

* S & P Global Market Intelligence || Business Analyst || Oct’19 till Date
* OSI Technologies || Principal Test Engineer || Jan’16 to till Oct’19
* Tech Mahindra || Senior Software Engineer **||** Dec’14 to Jan’16
* Enterprise System Solutions Pvt. Ltd. || System Consultant **||** Feb’10 to Dec’14

## Strong Attributes

* Strong listening and interpretative skills for facilitating the understanding of issues and solution designs
* Maintains positive working relationships with others
* Self-motivated and result oriented
* Quality Delivery and Customer Centric Resource
* Accountability by proper Management of Quality of the application
* Good at both as Team Player and Individual contributor
* Ability to learn different coding languages

## Notable Accomplishments

1. Received the Best Employee Award for two quarters consecutively based on exceptional performance delivered
2. Strategically modified and tweaked requirement and test planning for various projects which were in RED w.r.t. progress and thus successfully released those to production even before the initially planned release date

## Project Details:

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**S&P Global**

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**Duration:** Oct 2019 to March 2021

**Project Name:** S & P Global Market Intelligence - Financial Domain Products || **Domain:** Financial Domain

**Roles and Responsibility:**

* Worked on the project following the **Agile** and other customized methods
* Partner with Product Owners to understand key business objectives and strategy, develop backlog and prioritize their stories.
* Leading and managing scrum teams in using Agile methodology and scrum practices based on Agile framework to achieve higher levels of scrum maturity
* Team's agile health, Resource management and timely sprints deliverables.
* Track progress of team performance utilizing appropriate metrics
* Coordinate and/or facilitate story mapping, sprint/release planning meetings, daily stand-ups, remove roadblocks, reviews, retrospectives and demos.
* SQL Metadata Creation to help the backend Business - Responsible to track and complete some backend activities (Database related stuffs).
* Creating and Maintaining the Peer Portfolios
* Completed 2 lean projects for my organization to reduce different kind of waste.
* Providing and managing level 2 support on production issues

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**OSI Technologies**

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**Duration:** June 2018 to Oct 2019

**Project Name:** BBSI HR Solution || **Domain:** HR Management

**Roles and Responsibility:**

* Analyzed Business Requirements and segregated them into high level and low-level Use Cases, Activity
* Created process flows, Use Case models and Use Case Specs.
* Understood the existing environment and created Process flow diagrams for the new system.
* Participated in daily scrums, Sprint meeting and Sprint review meetings and presented Requirement Traceability Matrices.

**Duration:** December 2017 to December 2018

**Project Name:** Intercol – Integrated Warehouse and POS Payments Solution || **Domain:** Retail and Payment

**Roles and Responsibility:**

* Performed as the primary contact between business and development teams
* Analyzed Business Requirements and segregated them into high level and low-level Use Cases, Activity
* Understood the existing environment and created Process flow diagrams for the new system; accordingly Created process flow and end-user manual.
* Participated in daily scrums, Sprint meeting and Sprint review meetings and presented Requirement Traceability Matrices.
* Managing QA Team
* Test Plan and Peer Review of Test Case

**Duration:** January 2016 to November 2017

**Project Name:** Macy’s DS || **Domain:** e-Retail and Payments

**Roles and Responsibility:**

* Analyzed Business Requirements and segregated them into high level and low-level Use Cases
* Understood the existing environment and created UML diagrams for the new system
* Conducted JAD sessions to gather project requirements and help synchronize the different stakeholders
* Participated in daily scrums, Sprint meeting and Sprint review meetings and presented RTM.

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**Tech Mahindra**

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**Duration:** December 2014 to January 2016

**Project Name:** AMSP- Intelecable || **Domain:** DTH and Telecom Billing

**Roles and Responsibility:**

* Requirement gathering and Responsible to Define, Plan, coordinate and obtain information requirements.
* Security Testing using Burp Suite

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**Enterprise System Solutions Pvt. Ltd.**

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**Duration:** February 2010 to December 2014

**Project Name:** Amanda Compliance Service and Payments || **Domain:** e-Governance

**Roles and Responsibility:**

* Client Interaction for Requirement Gathering and document.
* Coordinating and interacting with team members and client support team
* Preparation of high-Level and Low-Level test scenarios and Peer Review.
* Client Interaction documentation for Requirement Gathering of CR and Enhancement
* Writing – Execute – Sharing the status of Test Cases
* Involved in different phases (at Development environment) of testing like Functional, GUI, Integration, System Testing.
* Test Status Report to Test Lead Project Management Group and client.

## Education

* B.Tech. (ECE) **||** 6.9 CGPA **||** Roland Institute of Technology, Berhampur
* 12th **||** 50% **||** University Higher Secondary School, Berhampur
* 10th **||** 69% **||** Saraswati Sisu Vidya Mandir, Berhampur