

Radhika Dhore

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Serving Notice Period- Immediate Joiner - Experienced Senior ETL resource/ Developer, Professional Data Analyst with over 6.11 years of experience in multifaceted roles requiring business development and solutions architecture ETL domain. Proficient in ETL/DWH concepts, agile development, data warehousing and data analytics. Expert in Cloud Data migration. Experienced in IBM Cognos reporting with designing and development of reports based on end user request, Informatica (IICS), Microsoft Azure Services, Azure data factory, Salesforce migration, Teradata SQL Assistant, Oracle etc. Motivated and eager to advance my career with a growth-oriented and technically advanced organization as a Data Engineer.

Professional Summary:

- Currently working as **Consultant at Deloitte USI** from Feb 2022, **6.11 years** of experience- ETL Resource
- Formerly worked as **Senior Data Engineer at LTI** and as an **Application Development Sr. Analyst at Accenture**.
- Strong understanding to **ETL domain/Process, ETL DWH development/QA, data warehousing concepts, Microsoft Azure Services, Azure PAAS, ETL Tools, Cloud Data migration, Salesforce DM**.
- Leading most complex work streams-Entitlement & Licensing, Revenue Waterfall, Lead to Opportunity as an **ETL Field mapping(design) developer** to achieve field mappings functionality confirmed with business.
- Experienced in Designing and Deployment of reports for the End-User request using IBM Cognos Reporting, Informatica Intelligent Cloud Services (IICS).
- Recognized as **Green Hoodie Award(Emerging Tech Master), Outstanding Performance Award**, Applause Awards, Star of the Month several times in various projects, received recognitions multiple times, client appreciations for excellent contribution on quality of deliverables, good engagement with Project/Business team
- Optimized code to reduce effective fallouts by 35% & increased the execution performance from 49hrs to 20hrs
- Good understanding of history load- SCD types of data handling, incremental load data handling.
- **Led a team of 6 developers** (Team strength varied over period of time)
- Involved in all phases of **Software Development Life Cycle (SDLC)** including analysis, design, development, testing, deployment and maintenance processes.
- Proficient in **QA processes** like developing test strategy, detailed Test cases creation, test planning, estimation & Test- Defect management, clear understanding of business procedures.
- Strong leadership skills, Led in end-to-end Sprint planning activities, ability to prioritize, delegate tasks and make sound decisions.
- **Methodologies:** Agile Scrum, Waterfall process models.

Certifications:

- AZ-900 Microsoft Azure Fundamental – Microsoft - December 2019
- Introduction to Artificial Intelligence – IBM & Coursera – April 2020
- Agile Software Development – University of Minnesota & Coursera – May 2020
- Intellectual Property Rights – SECAB -May 2020

Skills:

- **Key Skills:** ETL/DWH Developer/ETL Design mapping developer, Salesforce, Salesforce Inspector, Salesforce SoQL ETL Tech Lead, Database Testing, BI/Report, Tables/Views creation, Analysis of tables in Snowflake, ODS, Oracle, SSMA, SSMS, etc. Azure Data Factory Pipeline Creations, IBM Cognos List reports development, Macros Excel Automation Creation basic, Microsoft Azure Services and Azure PAAS.

- **Database:** Snowflake, Salesforce SoQL, Teradata 15, ODS (Operational Data Store), SSMS (Azure DB), SSMA, Oracle, Synapsed.
- **ETL/DWH/BI Reporting Tool:** Informatica Intelligent Cloud Services (IICS), IBM Cognos Reporting tool, IBM Data Stage, Salesforce, Salesforce Inspector, SSMS 2017 (SQL Server Management Studio), Azure Portals, Azure Data Factory Pipelines, Tableau, Revenara, Zuora Revenue, Insight.
- **Bug reporting Tools:** HP-ALM, JIRA, VSTS (Visual Studio Team System – Azure DevOps), Tollgate Jira.
- **Programming Languages and Scripting:** SQL, MATLAB, Python (basic proficiency).
- **Operating systems:** Windows, Unix

Organizational Work Experience:

February 2022- Current

Consultant - Deloitte USI, Pune.

Client- Sophos - Netflix

| Project Name- Sophos Netflix Data Migration

- Working as **Senior ETL Mapping developer and Technical Lead** for the team in Sophos-Netflix DM.
- **Leading designing of most complex solutions & interactions with business of** work streams-Entitlement & Licensing, Revenue Waterfall, Lead to Opportunity over 1.9 years ensuring delivery of 25+ critical **end-to-end multiple objects development** to load data in 3 different applications like Salesforce, Zoura revenue and Revenara.
- Optimized code to reduce effective fallouts by 35% & increased the execution performance from 49hrs to 20hrs
- Successfully perform PRODUCTION data load by supporting 24x7hr along with several Mocks 1-to-6 data loads without fail, implemented technically complex solutions in both IICS and Snowflake.
- Working closely with team to collaborate, develop mapping strategies, helped in building of criteria and transformation logic, supporting DQ,QA team in understanding development design logic to make their job easy
- Dedicatedly involved in several POCs of migrate data in different applications.
- Led in end-to-end Sprint planning activities in addition to timely closure of deliverables, Independently worked on sprint stories planning, assigning stories to owners, reviewing backlog, cleaning Jira board, driven Sprint Exit demos
- **Led a team of 6 developers** (team size varied over period of time)
- Mentoring junior team members **to make them independent**
- Driven design and development field mapping discussion meetings with Business, application and functional team to get clarity on requirements, field mapping design. Responsible for **maintaining mapping sheets, syncing with data dictionary**, following up with business on open fields to get visibility on mapping strategies.
- Developed automation of generating files from bulk data in one-go in revenue waterfall.
- Direct point of contact with the client for anything related to E&L, L2O and RW objects -resolved 20+ blocker/critical defects in the hyper care phase on time, fixing priority defects before timeline.
- Proactively involved in Exit Demo-deck, mock-deck prep, helping in Mock-setup planning activities
- **Tools used-** Salesforce, Informatica Cloud services(IICS), Snowflake, Jira, Revenara, Zuora Revenue, Winscp AWS bucket, Salesforce Inspector, Salesforce SoQL, Central (Json files)

August 2021- January 2022

Senior Data Engineer- LTI, Pune.

Client- Citi Bank

| Project Name- Global Liquidity Reporting System

- Understanding and validating requirements for testability.**Validating** mapping sheets, **tableau, IFW report** testing and database objects to requirements.
- Identifying defects and log failures; providing **RCA**; tracking defects to closure using Jira.
- **Providing inputs to manager** to create strategy that includes release date, detailed explanation of release, scope and impact of Jira stories.
- Participating in business requirement meetings as well as Agile Daily Scrum.
- **Tools used-** Oracle, Tableau, IFW reporting, Inquiry, Insight, Jira.

February 2021- August 2021

Application Senior Development Analyst- Accenture, Pune.

Client- Union Bank of Switzerland (UBS)

| Project- Cloud Data Migration in Avanade

- Involved in **Client calls**, analysed the requirements, creating/reviewing functional requirement specification.
- Handling 3 resources; created, loaded 350 tables in 2 days from Oracle to Azure database
- Participating in various scrum ceremonies such as **Sprint Planning, Daily Scrum, Sprint Review, Backlog Grooming** and **Sprint Retrospective**.
- **Creation of Tables/ views**, creating distribution strategy, synchronizing with Azure database and migrating data
- **Creation of partitioning of tables** as per requirement and analysis of views and maintain reports.
- Creating ADF pipelines and testing for transforming data.
- **Involved in interviewed process** for project resource requirements.
- Creation of pipeline as per requirement for loading of data between oracle and Synapsed.
- **Worked on PERL scripting** /Windows shell Scripting automation for data validation, duplicate check, table structure checks.
- Identifying defects and log failures; providing **RCA**; tracking defects to closure using Tollgate Jira.
- **Tools used-** SSMS, SSMA, VSTS, JIRA, Azure Data Factory pipelines, Azure portal, Oracle, synapse, Tollgate Jira.

October 2019 – January 2021

Application Development Analyst- Accenture, Pune.

Client- Assessment and Qualifications Alliance (AQA) Education

| Project Name- Data Migration in Avanade

- Analysing the client requirements, creating/reviewing functional requirement specification, test scenarios, data to ensure accurate coverage of requirements and business process.
- Handling a team of 4 team members.
- Conducted in **Client demo** and team demo for the ETL project process
- Expert in **data migration testing, pipeline testing. Responsible** for running the pipeline and data transferred verification.
- Conducted **brown bag sessions** for my team and other **Avanade teams** across locations.
- Grooming juniors and making them acquainted with processes and system.
- Test execution, Defect Reporting, Analysing, Tracking on VSTS.
- **Created Macro Excel automation for Data validation** for huge amount of data migrated correctly from source to target, **Duplicate check, Null check verification**.
- Responsible for generating test reports and **demoed team for new deployment**.
- **Tools used:** SSMS 2017 (SQL Server Management Studio), Microsoft Azure Services, VSTS (Visual Studio Team System – Azure DevOps).

December 2018 – September 2019

Application Development Analyst- Accenture, Mumbai.

Client – Laureate Education

| Project Name- Cloud Data Migration

- Involved in **Client calls**, analysed requirement, developed, got reviewed and signed off from client.
- Developed around **50+ Cognos List reports** in IBM Cognos Reporting tool.
- **Analysis and design** of reports. Created **Report Lineage document** to find ETL logic with source Vs. target tables.
- Basic understanding of on-premises and cloud data flow and integration.
- Good knowledge of **Agile Software development** life cycle methodologies.
- Performed **enhancement view activity** on reports as per client requirements, got client appreciation for same.
- Basic experience on Informatica Cloud platform and understanding of cloud application integration, Performed **synchronization task**.
- Involved in **Change Requests** and **error resolution process**, including tracking, repairing and reporting the defects. Good knowledge of data warehousing and BI concepts.
- Created dimensions, primary, foreign key scripts, fact view, dimension view in Snowflake.
- Involved in **Migration of Cognos Reports** in DEV, UAT and QA environment.
- **Tools used:** IBM Cognos Reporting, Snowflake, ODS (Operational Data Base), Informatica Cloud Computing, Git-Hub.

Client - Royal Mail Group (RMG)

| Project Name- Parcel Phase 2,3,4

- Analysing the client requirements, creating/ reviewing functional requirement specification, test scenarios, data to ensure accurate coverage of requirements and business process.
- Participating in stakeholder calls to understand functional and technical requirements, preparing data mapping sheets, getting it reviewed and signed off from client.
- Responsible for test case execution by running the ETL jobs/ UNIX scripts for ETL process.
- **Verifying** that data is transformed correctly according to various business requirements and rules.
- Verifying that ETL application appropriately rejects, replaces with defaults values and reports invalid data.
- Involved in Testing Change Requests (CR) that is testing base enhancements to the existing code before implementing in the production.
- Verifying Transformation logic (source to target as per business rules). Creation of test results documents.
- Involving in Decommissioning on huge data. **Responsible** for preparing system Test Exit Reports.
- Defect Reporting, Analysing, and Tracking and report Generation using HP-ALM.
- Mentoring New Resources. Conducted trainings for new joiners.
- **Tools used:** RFHUTIL, Putty, Teradata SQL Assistant, IBM Data Stage, WinSCP, HP-ALM, JIRA.

Education:

2019-12 – 2022-01	MTech: Software System <i>Birla Institute of Technology & Science, Pilani</i>
2013-07 - 2016-07	BE: Electronics and Telecommunication <i>Sinhgad College of Engineering, Pune</i>
2010-07 - 2013-06	Diploma: Electronics and Communication <i>Govt. Polytechnic, Arvi</i>
2009-06 - 2010-06	SSC <i>Krishak Kanya Vidyalay, Arvi</i>

Accomplishments:

- **Patent:**
Radhika Dhole, Shailendra C. Badwaik et al. Patent Published on, “Adaptive Skin Colour Modelling for Detection of Varying Skin Colour”, Official Journal of the Patent Office, Application No 201621014272, Issue No 28/2016, pp 48998, July 8, 2016.
- Achieved **Green Hoodie Award 2023 as Emerging Tech Master**
- Awarded **with Outstanding Performance Award** (OPA Feb 2023), **3 Applause Awards** (in different months), Shout-outs.
- Awarded consecutively by title **H&PS (Health & Public Services) Zenith Award** June 2018 and May 2019.

I do hereby declare that the above given statements are true and correct to the best of my knowledge.

Radhika Dhole