**Fahad Tariq**

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**U.S Citizen**

**Professional Summary:**

* Over 6 years of experience as a Business Analyst in diverse industry sectors including, Finance and Retail/Commercial Banking.
* Business Transformation, Business process Re-Engineering, Business Process Improvement, Change Management, Deployment training.
* Experienced in gathering user requirements, analyzing and preparing Project Deliverables and proposed changes for process improvement.
* Demonstrated ability to work actively in different phases of Software Development Life Cycle SDLC using Agile, Rational Unified Process RUP and Waterfall methodologies.
* Comprehensive understanding of the Organizational Framework that help to map the AS-IS and TO-BE model using the GAP Analysis and plan and monitor effective approach to build/buy solutions to the business problems/needs/opportunities.
* Skilled at performing GAP analysis, SWOT analysis, Cost benefit analysis and Feasibility Analysis.
* Highly proficient in working with users and stakeholders to elicit, analyze, communicate and validate requirements using JAD, JAR, and Brainstorming sessions.
* Excellent Documentation skills to generate Business Requirement Document BRD, Functional Specification Document FSD, Technical Design Document and Project Charter.
* Extensive knowledge of UML modeling, Drawing Sequence Diagrams, Flow diagram and Activity diagram using tools such as Microsoft Visio and Rational Rose.
* Proficiency in creating a Business Requirement Document (BRD), Functional Requirement Document (FRD), Use case analysis, Requirement Traceability Matrix (RTM), Technical Requirements document (TRD), Software Requirements specifications (SRS), Operational support documentation and an archive of project documents.
* Proficiency in translating requirements to technical terminology
* Strong experience with all levels of testing Unit, Integration, Component, Regression, Smoke, Sanity, System testing in all test environments of a project.
* Experience in Data migration, UAT testing, Database verification and defect tracking in all phases of a project using JIRA maintaining logs, reports and providing solutions and responding to escalations.
* Expertise in creating User manuals, voiceovers and training materials on an existing product and projects from initialization and updates.
* Expert in testing and debugging GUI and Multi-Applications environment and automated testing.
* Exceptional Documentation skills for writing User stories and Functional requirement documents FRD.
* Created questionnaire and interviews for SMEs and business users to gather business requirements.
* Worked as a liaison between business users and development team to prepare and document requirements and change requests, clarify questions and issues.
* Worked as a team to finalize use cases for functional and design specifications for the project.
* Strong knowledge in preparing SIPOC and Swim lane Diagrams.
* Business Intelligence Analysis using OBIEE.
* In-depth knowledge and hands on experience in creating data mapping and data migration tables.
* Adept in maintaining Traceability Matrix for functional requirements.
* Prepared RACI Matrix to keep track of the stakeholders' responsibilities in the project.
* Strong in writing SQL queries and reporting the results to the business team.
* Experience using Task Map process engineering software to capture process maps/documentation, analysis and reporting of process data.
* Involved in ETL architecture enhancements to increase the performance using query optimizer.
* Worked on SSIS project deployment and configure different environments
* Involved in designing, developing and testing the ETL (extract, transformation, and load) strategy to populate the data from various source systems feeds using SSIS.

**Education:**

**Bachelor's Degree in Computer Science**

**Work Experience:**

**Business Analyst**

**Fifth Third Bank**

**Cincinnati, OH Aug 2017 - Present**

* Liaison between Client, developers, cross-functional groups and process/product analysts to understand the business processes, identify enhancements and gather business requirements.
* Assisted Project Manager on building project scope, plan, objectives and meeting schedules.
* Worked on Asset Liability reconciliation reports with Client's Treasury department evaluating the asset performance for different risk classes including on Performing Assets.
* Worked on different projects on Retail Banking solution included Core Banking and Payments solutions to automate entire range of banking products including savings, checking, overdraft and deposit accounts lending products and transactional services including trade finance and remittance.
* Created Process Maps to define End-to-End product/project.
* Involved with System Integration team and SIT team during full integration of office, middle office and back office processes.
* Built strong relationships with various business and IT teams.
* Designed and Developed application flow as per business requirement and worked on data migration project.
* Facilitated/Participated in backlog grooming sessions to identify user stories for future sprints. Analyzed the backlog in order to place all user stories in most effective and accurate sequence.
* Initiated a new workflow process ensuring compatibility of Jira to a client's change management process.
* Wrote epics, and user stories with acceptance criteria in Jira.
* Documented, validated, and Translated business requirements to implementation teams in understandable and actionable specifications to ensure accurate product delivery.
* Tracked record in analyzing data and creating new processes to improve performance in different areas.
* Share ideas and find the right business information for better decision.
* Extensive experience in documentation of business requirements and system functional specifications, including BRD, and FRD.
* Worked closely with Client's SMEs, Cross-functional departments, Project Managers, DBAs to capture requirements on integration of banking products checking, deposits, overdraft, limits, loans and payments modules into Trade Finance application of Core banking.
* Interacted extensively with Payments team for integration of Electronic clearing and Direct debits functionalities.
* Extensive involvement in preparing and reviewing documentation including business and user requirements, functional requirements, use cases, project and status reports.
* Created a set of BRDs for each Release and ensured sign off/approval.
* Conducted full week training sessions on Banking domain and Core Banking applications.
* Strong grade in Retail Banking and have good knowledge on Online Banking and Credit Cards, Mortgages, Checking, Savings, Loans, Trade Finance and Cash management.

**Business System Analyst**

**U.S Bank**

**Minneapolis, MN Jan 2014 – Aug 2017**

* Liaison between U.S Bank business teams and external third-party vendors for determining, documenting and implementing requirements.
* Implemented different projects related to Private Banking, Wealth Management and Consumer Banking.
* Re-wrote numerous procedures to conform to documentation standards as well as for clarity Created numerous procedures from scratch screenshots included
* Re-wrote SQL code for efficiency and changes Created SQL queries for tests from scratch
* Documented the functional specification for each operational report and secured approval from business stakeholders
* Worked with various teams to identify right source to pull the data points, conducting JAD, Sprint retrospective, story grooming.
* Worked as a part of scrum team, in an agile methodology with sprint cycles, daily stand ups and story implementation. large cross functional project and support teams.
* Serve as a point of contact for the client’s stakeholders and provided customer support in addition to team building with on and offshore agile teams.
* Experience collaborating and working with various IT teams and businesses.
* Create story board of back log items in Agile and develop item according to business needs.
* Developed As-Is flow diagrams and To-Be process flow diagrams then, assessed the changes from current state to identify and deliver the training needs of business users.
* Test data management and data analysis using SQL.
* Use Postman tool for JSON and SOAP UI for web services.
* Grooming the user stories and defining the user acceptance criteria for Base Data management project.
* Walk through process changes with business stakeholders and gain agreement on the process changes.
* Responsible for bringing all the required data for analytical reporting into Enterprise Data warehouse (EDW).

**Skills:**

* Business Analysis
* Requirements Analysis
* Requirements Gathering
* Requirements Management
* Banking
* Agile (SAFe, Scrum and Kanban)
* SQL
* Oracle
* Dashboard (BI, Tableau and OBIEE)
* Visio
* Project Management
* Mainframe
* JIRA
* UML
* Scrum
* Confluence
* Jira
* SDLC
* UI/UX