POULOMI BHATTACHERJEE

PHONE: +91 8100067263

EMAIL: POULOMI.BH8@GMAIL.COM

Summary

More than 7 years of experience in Cognizant Technology Solutions.

Received "ACE" award in Q2 2018 from Cognizant by U.S Retail client– Levi Strauss & Co. for the commendable contribution in demonstrating Client focus and Excellence to RCGTH Practice.

Received "Diamond in the rough" award in December 2017 from Cognizant by U.S Retail client– Levi Strauss & Co. for optimizing the application by automating a complex manual process.

Currently working as a Salesforce Developer .Good experience with Veeva CRM. Strong understanding of the Pharma / Life Sciences/Retail domain. Writing efficient and unambiguous codes. Bugs & Incidents fixing. Change Requests implementation. Unit testing the fixes in different browsers and Veeva environments. Expert coding ability with cross-platform and cross-browser compatibility. Extensive knowledge of web-based motion/animation techniques. Ability to resolve technical issues.

Technical Skill

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| --- | --- |
| * VEEVA CRM
* INFORMATICA Intelligent Cloud Services
* Salesforce Lightning
* Workbench
 | * Apex
* Oracle
* Mysql
* Sql Server
* Data Loader
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Experience

**Company: Cognizant Technology Solutions India Ltd (2014-Current)**

 **Position: Associate, Kolkata**

**PROJECTS:**

**Project Name: VEEVA CRM**

**Client: Allergan (Kolkata: Offsite)**

**Duration: Mar 2020 to Feb 2021 (Full Time)**

**Skill Used: Salesforce, Apex, Data Loader, Oracle, Workbench, Informatica.**

* Veeva CRM configuration experience with knowledge on Account Territory Management,Call Reporting,CLM,ApprovedEmails,MCCP,Engage,Sample Management and Surveys .
* Have good knowledge on Salesforce Workflows,Validations,Approval Process,Security Data Model .
* Have worked on Customization of Apex,Visual Force,Triggers,Batch and Schedule Apex jobs .
* Have hands on experience with Data loader or other migration tools.
* Able understand existing code and fix Veeva issues.

Previous Projects :

Duration: Aug 2014 to Dec 2019

Skill Used: .NET,MVC,SQL SERVER,Oracle,JavaScript

• Good understanding of OOPs concepts.

• Hands-on experience in ASP.NET MVC 4.0 or higher with C#.

• Strong knowledge of RDBMS (SQL Server 2012 or higher, Stored procedure, trigger etc.).

• Working knowledge of HTML5, CSS 3, Bootstrap 4, jQuery, Ajax

Education

BTECH IN CSE – 2014

Marks – 8.37 grade

**INSTITUTE OF ENGINEERING AND MANAGEMENT (IEM)**, SALTLAKE, KOLKATA

12TH - 2009

Marks-68 percentage

**WEST BENGAL HIGHER SECONDARY EDUCATION**

10TH – 2007

Marks-87 percentage

**WEST BENGAL SECONDARY EDUCATION**