Anuradha Kandhanathi

IT- Business System Analyst.

Contacts

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EXPERTISE

Agile Scrum Framework
SDLC
Vendor Management
Requirements Elicitation
Team Leadership
Business Process Improvement
Software Documentation
Stakeholder Management
Change Management
Wireframes/Prototypes/MS Visio
Project Management – JIRA/MS Excel/TFS
Salesforce CRM
Salesforce CPQ
Apttus Contract Management
Release Management
Version Control - Git
Document Management tools – SharePoint/Confluence
Collaboration &Teamwork
SQL
UX Design

CERTIFICATIONS

Certified Scrum Product Owner
Valid from 04/20-04/22

PROFILE SUMMARY

Certified Scrum Product Owner with 7 years' experience in SaaS environment including 4 years in Salesforce Service and Cloud environments. Performance driven and detail-oriented Business Systems Analyst adept at optimizing business processes and procedures, leverage Stakeholders management, Strategic planning skills and Cross-functional collaboration to deliver the software releases on time. Efficiently handled the roles of Product Owner and managed the product lifecycle from strategic planning to delivery. Worked in 3 Scrum teams and filled in as Scrum Master on several occasions.

WORK EXPERIENCE

IT - Business Systems Analyst

VMware Software India Pvt Ltd

02/19 – Present

- Implemented Salesforce projects for Apttus Contract Management, PS Engage and integration of Salesforce with Changepoint
- Enabled the integration between Salesforce and Solution Builder thereby reduced the manual creation of agreements in Salesforce and increased the Sales by 68%
- Led a team assigned to $5M project that delivered seamless transactions for Sales and Operations teams
- Acted as role of Product Owner and advised Business Partners in grooming the User stories within the team's backlog while managing and prioritizing Sprint backlog
- Applied Agile methods and processes to promote a disciplined and transparent project management process
- Organized Scrum Ceremonies for 3 projects simultaneously and worked with cross functional team to remove delivery team roadblocks

Business Analyst-II

RealPage India Pvt Ltd

03/18 – 08/18

- Coordinated with Business teams to understand the requirement and configured the changes in Salesforce
- Responsible for all Point and Click changes – Creating Salesforce Custom objects, Security setup, Workflows, Page layouts, Reports &Dashboards, Record Types and configuring user profiles for

instances RealPage, Kigo, Propertyware and LeaseStar as per business requirement.
- Acted as Scrum Master for Product teams with a focus on guiding the teams towards improving the way they work.
- Established user story acceptance criteria and refined stories with Scrum teams
- Assisted in developing Test plans, Test cases and performed User Acceptance Testing (UAT)

Business Analyst

Infionic India Pvt Ltd

12/16 – 12/17

- Involved in eliciting customer requirements from business users spread over the Sales and Marketing teams for Salesforce projects
- Managed 3 concurrent projects and drove them to completion with minimal guidance
- Worked on Migration activities from Salesforce Classic to Salesforce Lightning
- Collaborated with stakeholders during the visioning and concept development of a product
- Created and maintained the Solution vision, Roadmap, and Product Backlog throughout the project life cycle
- Experience in creating the Wireframes and Protypes to get an early feedback from Business

Associate Business Analyst

HCL Technologies Pvt Ltd

08/13 – 03/16

- Conducted project meetings successfully by coordinating with business and technical team
- Awarded the Best Employee of the Year for 2015
- Engaged in FIT-GAP analysis to conduct AS-IS and derive requirements for existing systems (TO-BE)
- Work with Product Owner on Creation of User Stories, Prioritization and Release planning
- Managed Change Request and analyzed the impact on the application with regards to Project plan, Scope and schedule
- Developed Mockups and Wireframes to validate with the stakeholder groups