# Vaishnavi Gupta

### **Technology Analyst**

To leverage my expertise as a Salesforce Devops Release Management, streamlining deployments, automating processes and enhancing system reliability for seamless, efficient development operations.

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trailblazer.me/id/vaish07 Gender: M

### **SKILLS**

Salesforce Classic & Lightning

SQL

SalesforceDevops





# **WORK EXPERIENCE** INFOSYS LTD

Client:Philips Morris International

Bangalore, India Nov 2022 to Till Date

- Experienced Salesforce Devops specialist skilled in automating deployments, implementing CI/CD pipelines and optimizing workflow for release management.
- Perform cutover planning and oversee deployments. Ensure appropriate resources are available and communicate deployment status as
- We are deploying the user stories in the Dev,QA,STAGING,PRE-PRODUCTION,PRODUCTION Orgs and also fixes the error which we are getting while deploying.
- Managing data management requests using Import Wizard and Apex Data Loader Tool, salesforce inspector
- Configured Copado to align with project requirements and optimize release management workflows.
- Working on Post/Pre Deployment Activities after the Release completes.
- Service Now, Jira, Bitbucket, Github, Sonarqube, Jenkins, Vs Code, Postman tools we are using for this.

Client: Advance Auto Parts August 2022 to Nov 2022

Bangalore, India

- Configured Copado to align with project requirements and optimize release management workflows.
- We have integrated Copado with other tools like Jira also.

# SFDC Omnistudio Developer (Sales Cloud, Service Cloud, Public Sector Cloud)

DMV WYOMING

Banaalore, India

- In this project we have developed an application to apply for the driving license using Salesforce Omnidtudio which includes different use cases. We have used flex card, omniscript, data raptor, integration procedure, google api for it.
- In Vlocity I have worked in Industries Order Management Module which deals with order management, price capture and different functionalities.
- Skilled in automation and configuration.
- Knowledge in Manufacturing and Sales domain.

# SFDC Admin / Developer (Sales Cloud, Service Cloud) **CGI (Software Engineer)**

Client: Michelin

Bangalore, India

February 2020 to March 2022

- Development based on User story in Agile Environment. On demand creating components in lower environment. Changes include page layout, field properties, record types, profiles, roles, custom permission sets, validation rules, bug fixing. Fixing functionality of UI.
- Experience in Github repository for changes control during developmentcycle.

## BibTread Next (BTN), Bibnet

## CGI(Associate Software Engineer)

Client: Michelin Nov 2018 to August 2020 Bangalore, India

- Involvement in identifying and reporting defects, test execution withanalyzing the appropriate fix.
- Involvement in solving end to end Business problems along with Clientservice support group.

#### **Academic Details**

- 10th in 2012 from Holy Dale Public School with 91.8% (2011-2012)
- 12th in 2014 from Govt. Sen. Sec. Model School with 86.67% (2013-2014)
- B. Tech (CSE) in 2018 from Lovely Professional University with
  7.84(CGPA) (2014-2018)

#### Certifications

- Salesforce Administrator
- Salesforce AppBuilder
- Salesforce Platform Developer I
- Salesforce Associate
- Salesforce Business Analyst
- Salesforce Omnistudio Developer
- Salesforce Copado Fundamentals I
- Salesforce Copado Fundamentals II
- Salesforce Certified Administrator
- Microsoft Azure Fundamentals
- Microsoft Azure Data Fundamentals
- Salesforce Devops by Devops Launchpad
- Infosys Agile Certification
- Salesforce AI Associate

#### **Accolades**

- Won the Insta Rise Awards from Infosys on October for my performance. (Oct 2022)
- Also recently got the Salesforce Skill Tag from Infosys. (Mar 2033)
- Appreciated several times by Client for promising time bound business enhancement delivery with efficient Release Deployment.
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- I have won the Bronze Award recently from CGI. (Dec 2021)