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**Name: Soujanya Pothala**

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**Credential Id: 20963590**

**Professional Summary:**

* Over 2 Years and 10 months of experience in IT industry
* Experience in **Development, Administration, Configuration** and leveraging Force.com Platform.
* Proficient Knowledge in **Salesforce Lightning UI** .
* Experience in use of Standard and Custom controllers of Visualforce in development of custom

 Salesforce pages as expected by business requirements.

* Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
* Participated in all stages of **Software Development Life Cycle (SDFC)** i.e., System Analysis, Design, Development and Testing Expertise.
* Experience in understanding business requirement to design the required entities like **custom objects**, creating the **relationships and junction objects**.
* Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
* Experience in creating various **Reports (summary reports, matric reports, pie charts, dashboards and graphics)** and **Report Folders**.
* Experience in using **Data Loader** for insert, update and bulk import or export of data from Salesforce.com Objects.
* Experience in using declarative features like **validation rules, workflows, approval process, dynamic approval process,** **sharing rules** automation for satisfying complex business process automations.
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.

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| **SFDC Technologies** | Standard objects, Workflow & Approvals, Apex Classes ,Apex Triggers, Data Loader, Reports, Dashboards, Force.com IDE |
| **Languages** | APEX, Javascript, SOQL, SOSL |
| **Tools & Technologies** |  Force.com Data Loader, Force.com Platform (Sandbox and Production). |
| **UI**  | Lightning , Aura framework , HTML , CSS |

**Technical Skills:**

**Work Experience:**

**Company : Softtek India Pvt ltd , Bangalore.**

**Work duration:** **May 2017 to May 2019**.

**Role: Salesforce Developer**

**Objective**: -. Client (Oil and Gas Company) uses various standard features of Salesforce like lead management, case management and ensure quick solutions to customer as well as business growth. By using featuring like web-to-lead, web-to-case they are providing an interactive platform for customers. Also we have used many custom objects, automation and custom code used like APEX, VFP in this project to maintain this oil and gas business on Salesforce.

**Roles and Responsibilities:**

* Involved in gathering and analysis of business requirements and then effectively took part in sprint

planning to achieve the requirement.

* Analysed the business process of client and then involved in creating the application and data model required for the requirement.
* Created Apex Classes , triggers and test classes based on client requirements.
* Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement in Lightning.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created reports, dashboards, and processes to continuously monitor data quality and integrity and

assisting users with report design and management.

* Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
* Responsible for setting up Filed Level Security.
* Involved in end-to-end testing and gathering feedback from business users
* Created the components in lightning framework based on client’s requirement.

**Company : Softtek India Pvt ltd , Banglore.**

**Work duration:** **July 2016 to May 2017**.

**Role : Salesforce Administrator.**

**Objective**: - Treasury is the primary interface for Capital businesses and Corporate Treasury focused on delivering.Under the Americas, Asia and EMEA Poles, the teams provide strategic and day-to-day leadership, project management and advisory services across Capital and Industrial businesses.

**Roles & Responsibilities:**

* Created reports, dashboards, and processes to continuously monitor data quality and integrity and

assisting users with report design and management in Lightning .

* Developed custom Workflows and Assignment Rules for case escalation.
* Troubleshoot various problems that arise in a day-to-day work and fix the issues.
* Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types,

Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.

**Education Qualification:**

* B. Tech in ECE from JNTU Kakinada
* Intermediate in MPC from Mega Junior college (Board of Intermediate)
* SSC from Srujana School.