**Sharmin**

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**Professional Summary**

* **Over 4 years of IT experience in Quality Assurance, Analyzing the Data, Testing Client / Server, Web applications and Software Testing of various business applications in Client Server, Data Warehousing solutions.**
* Excellent knowledge in **Health Care, Banking, Financial and Mortgage** domains.
* Experience in all phases of Software Development life cycle in **Agile/Waterfall**.
* Good experience in **Data Quality, Data Analysis, Data Validation, Data Profiling, Data Verification, Data Mapping and Data Loading**.
* Excellent hands on Experience in **End to End Testing** on **Java** and **.net** based Applications.
* Experience in **Onsite-Offshore coordination**.
* Expertise in **Handling critical timeline** projects.
* Extensive knowledge in testing Edge Cases and Platform Conversion Scenarios.
* Experience with **HL7, HIPPA 4010, 5010 EDI transaction codes 834,835, and 837**.
* Experience in **EDI** Testing with great knowledge of QA methodologies.
* Extensive knowledge of **Health Care Insurance including Medicaid, Claims process and Medicaid Management Information Systems (MMIS)**.
* Experience in regulations regarding **member eligibility, claims submission, provider enrollment** of third-party insurers, **Medicare and Medicaid**.
* Excellent Experience in **Tableau 9.3 Reports** Testing.
* Good experience in working **Agile process**, involved in **Scrum meetings**.
* Experience with **WAR Room** work experience.
* Excellent Skills in performing **In-Sprint Testing, Hardening Sprints and Kanban**.
* Excellent in **Coordinating with Product Owners, Scrum Masters, Development and SA teams on In-Sprint Issues and defects**.
* Worked extensively on **Agile tools JIRA and Rally**.
* Extensive experience in **Manual Testing and Quality Assurance of Client/Server and Web** applications.
* Excellent understanding and expertise **in writing complex SQL queries** **and Functions** to perform **back-end testing**.
* Brought **new Innovations** for the projects to save **budget and Manual effort** in testing and avoiding hard coded data dependencies for the automated regression test cases.
* Experience in Manual Functional testing with **ALM** and regression testing with **UFT**.
* Expert in writing **Test Cases, Requirement Traceability Matrix and extensive knowledge in Regression testing.**
* Created test cases from **Requirements, Executed, logged defects and coordinate with cross functional and off-site teams**.
* Good experience in **working on reviewing Business /Functional Requirements and documenting test scenarios and writing test cases** accordingly.
* Exposure to **batch processing and testing hosted** on **Mainframe** technology.
* **Day-to-Day responsibilities include reviewing test documentation, identifying test objectives, creating/updating change requests, fixes, defects, and executing functional and regression testing, compatibility, security, back end and system Integration Testing (SIT).**
* Advanced user in using **Test management tools** like **HP ALM/Quality Center and Microsoft TFS**.
* Ability to **quickly adapt to different project environments, work in teams and accomplish difficult tasks independently within time frame**.
* A **Good team player** with **excellent written and verbal communication skills**.
* Excellent **problem-solving skills** with a **strong technical background and good interpersonal** skills.

## Education: Bachelor’s in Commerce from SNDT University, Mumbai, India

**Technical Skills:**

**Languages:** SQL, PL/SQL, Test Script Language (TSL), CSS, HTML**.   
Automation:** QTP/UFT.

**Defect Tracking:** Quality Center, TFS, JIRA, Bugzilla.

**Agile:** Rally and JIRA

**Databases:** Oracle 12c,11g, DB2, MS SQL Server, Tera Data.

**Operating Systems:** Windows (95, 98, 2000, NT, XP), UNIX/LINUX.

**Testing:** HP ALM/QC, Microsoft TFS

**Reporting Tools:** Tableau 9.3

**Other Tools:** Rational Clear Quest 7.1.1, Rational Clear Case, BMC Remedy 7.1, WINSCP, ACMS, Autosys, Toad, Hummingbird Exceed, JCL, Tableau 9.3, Informatica MDM, IDD, IDQ and Control M, Smart Bear Soap UI, Secure Crt

**Testing Methods:** Integration, System, Smoke, Regression, Agile

**ETL:** Informatica, SSIS

**Web Browsers:** Safari, Mozilla Firefox, Google Chrome, Internet Explorer.

**Professional Experience:**

**Mphasis Corporation (Remote) (State of North Dakota Account),**

**Bismarck, ND**

**August 18– Till date**

**Test Engineer**

**Responsibilities:**

* Analyzed business requirements, system requirements, data mapping requirement specifications interacting with client, developers and QA team.
* Extensively tested Java based internal applications/products for the State.
* Experience in Create Test Strategy document and reviewing with the client.
* Experience sending the daily Test Status Report to the Stake Holders and to the Management.
* Experience giving estimations for Testing Phase.
* Experience in Setting up the Test Environments for the Team.
* Experience in Onsite-Offshore coordination.
* Experience in handing off and taking up the deliverables with Offshore team.
* Involved in rigorous meetings with offshore testing team and implement the testing efforts
* Performed Regression testing for every modification in the application.
* Functioned as Team Lead to implement an effective and efficient test regression test bed.
* Writing complex SQL queries for data validation for verifying the ETL Mapping Rules.
* Extensively test the reports for data accuracy and universe related errors
* Took part in Triage Meetings with the required parties after defect analysis to prioritize defect resolution.
* Tested several dashboards and deployed them across the organization to monitor the performance.
* Used SQL tools to run SQL queries and validate the data loaded into the target tables
* Validated the data of reports by writing SQL queries in PL/SQL Developer against ODS.
* Involved in user training sessions and assisting in UAT (User Acceptance Testing).
* Strong ability in developing advanced SQL queries to extract, manipulate, and/or calculate information to fulfill data and reporting requirements including identifying the tables and columns from which data is extracted.
* Performed validation tests to ensure that the developed functionality meets the specifications prior to UAT testing.
* Implemented SDLC, QA methodologies and concepts in the Project
* Experience in creating UNIX scripts for file transfer and file manipulation.
* Created and executed Test scripts for system validation and user acceptance testing (UAT)
* Involved in extensive DATA validation using SQL queries and back-end testing
* Performed front-end testing on CIE Portal and Executive Dashboard portal
* Tested Analytical Data Mart (ADM) of Oracle system and Stored Procedures
* Tested Operation Data Store process of ODS/DWL product
* Used workflow manager for session management, database connection management and scheduling of jobs.

**Environment/Tools: HP ALM, AGM MicroStrategy, Oracle, QTP/UFT, Agile, DB2, Manual Testing, SQL, PL/SQL, Test Complete, TOAD, Ultraedit, MS SQL Server, XML, XSLT, UNIX, WinSQL.**

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**Herndon, VA**

**July 16 – July 18**

**Junior Quality Analyst**

**Responsibilities:**

* Test cases, Test Data preparation, reviews & execution of Test scripts. Creating Test case & Test scripts by Agile Methodology.
* Creating Test case & Test scripts by Agile and Waterfall Methodology.
* Tests programs with clients to provide coding validations.
* Performed back-end testing by extensively using SQL commands to verify the database integrity
* Involved in Data Migrations from mainframe some countries integrated along with This Upgrade.
* Performed extensive database testing wrote SQL scripts to compare the UI result with that in the database.
* Design and execute the test cases on the application as per company standards and tracked the defects using HP ALM.
* Written numerous complex SQL Scripts to query the Oracle DB for data validation.
* Involved in UFT testing as well Manual testing using HP ALM and AGM to develop test cases, test scripts, executing the scripts and logging the defects.
* Involved Test Strategy, Test plan, Test cases, and Test scripts and various project documentation in HP ALM stored in SharePoint.
* Extensive experience testing Inbound/Outbound response transactions, such as the ANSI X12 270/271,276/277,834,835,837, Coordination of Benefits, Claims Extract files and 7400 Provider transactions.
* Prepared High-Level End-Use Cases and Individual Use Cases for each 5010 transaction.
* Involved in creating Test Cases for HIPAA 5010 standards. Worked on Payer processing claims of EDI 857 claims.
* Reviewed EDI 837 claims and flagged HIPAA non-complaint claims received from the payer side.
* Experience in implementing HIPAA guidelines for ANSI X12 835,837(Institutional, Professional and Dental).
* Performed Medicaid eligibility checks in the MMIS database.
* End to end testing performed for the RECIPIENTS subsystem in the MMIS.

**Environment: Informatica PowerCenter 9.x,10.x, SQL, Perl, SQL Server, Microsoft TFS, MDM, IDD, IDQ, SQL, TOAD, Oracle SQL Developer, Oracle 11g/12c, PL/SQL, Microsoft Visio, SSIS, Flat Files.**