

Shivam Singh

Salesforce Developer

Certified Salesforce Platform developer with more than 2 years of experience in CRM configuration, and development. Skilled in building, testing, debugging and deploying customized solutions for clients with the help of Apex, LWC, Flows, and other Salesforce-based functionality.



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WORK EXPERIENCE

Senior Analyst Capgemini

10/2022 - Present

Mumbai

Achievements/Tasks

- Designed and deployed Lightning Web Components combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Implementing Flows, Workflow Rules, Process Builders to handle repetitive processes and Apex Jobs to execute actions in a scheduled manner such as survey invitations.
- Bulkification of code according to governor limits of Salesforce, Custom Settings and Custom Metadata.
- Worked on Lightning Flows, Chatter, quick Actions and Integration using web services as required by the business.
- Experienced with Salesforce Deployment methodologies using Change sets, Copado, Workbench Metadata API.

Analyst Capgemini

02/2021 - 09/2022

Mumbai

Achievements/Tasks

- Won the "Star Performer" award for Quarter January 2022 - March 2022.
- Communicating with Clients to understand users need and provide solution accordingly.
- Responsible for developing and customizing Salesforce applications using Apex, Triggers, SOQL, SOAP and REST Web Services.
- Configured security settings by working on Organization Wide Defaults, Role Hierarchies, Profile, Permission sets, Sharing Rules and Manual Sharing to implement Record and Object-based sharing.
- Developed Test classes for manual unit testing to ensure maximum code coverage.
- Worked on Managed Packages in org using Apex. Experienced in Data Loader and Data Migration tool.

EDUCATION

Bachelors of Engineering Thakur College of Engineering and Technology

07/2016 - 06/2020

Mumbai

HSC Mumbai University

06/2014 - 06/2016

Mumbai

SKILLS

LWC Apex Triggers Flows

Aura components Integration

Process Automation

SFDC development

Salesforce Lightning

Salesforce Admin

ACHIEVEMENTS

Star Performer (01/2022 - 03/2022)

CERTIFICATES

Salesforce Platform Developer 1 (PD1)
(12/2022 - Present)

Credential Id: 2754167

Salesforce Certified Administrator
(01/2022 - Present)

Credential Id: 22905235

ITIL 4 Foundation (12/2021 - Present)

Certificate number: GR671352910SS

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

INTERESTS

MMA Watching Fictional Movies