

Farid Ahmad Shirzad

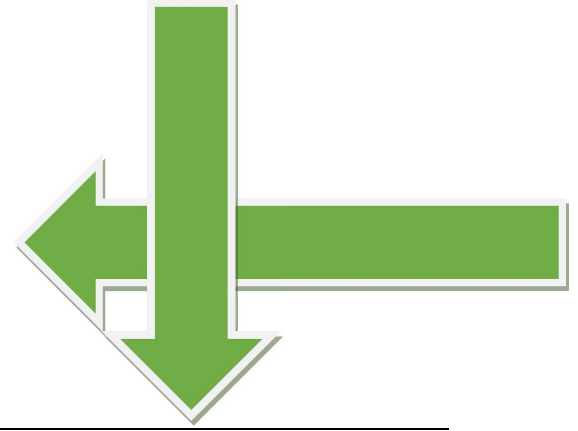
Business Analyst

Location: Queens, NY 11354

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Fully Work Authorized · No Visa Sponsorship Required



SUMMARY:

- 3+ years of experience in business analysis, database design, and design quality evaluation, internal & external reporting, Ad-hoc reporting, project management, and UAT.
- Expert in Business Process Management, Agile methodology, Project Management Life Cycle (PMLC), Systems Development Life Cycle (SDLC), and Software Testing Life Cycle (STLC).
- Proficiency in Gap analysis, Impact analysis, SWOT analysis, Cost-Benefit analysis, and ROI analysis
- Participated in requirements workshops to identify business needs and requirements.
- Extensive experience with Tableau Desktop and Tableau Server as an Analyst.
- Worked on UML diagrams to create and present activity and use-case scenarios.
- Possess strong knowledge of database management, relational databases, writing complex SQL queries using joins, grouping, aggregation, and nested queries, and identifying key performance indicators (KPIs).
- Proficient in statistics and data analysis.
- Experience working with senior management.
- Excellent interpersonal and customer relational skills. Proven communication and presentation skills, and leadership qualities.
- Ability to work independently as well as within functional and cross-functional team environments.

Skills :

Languages and Database:	SQL, C, C#, Java, MySQL
Analysis Techniques:	Market analysis, GAP analysis, SWOT analysis, MOST analysis, BPM analysis, Cost-Benefit analysis, Feasibility analysis, Use Case Modelling, Brainstorming, Functional and Non-functional Requirement Analysis, PESTLE Analysis, Quantitative analysis, Qualitative analysis
Tools:	Tableau, Jira, MS Excel
Methodology:	Agile, Scrum, Waterfall
Operating Systems:	Windows, MacOS

Education:

Master's Degree in Business Administration (MBA)
American University of Afghanistan (AUAF), Kabul, Afghanistan

to be graduated Dec - 2022

Bachelor of Engineering (BE) in Information Technology
Maharashtra Institute of Technology (MIT), Pune, India

Aug 2012 – May 2017

Experience:

BNY Mellon, NY | Dec 2021 – Current

ROLE: Business Analyst

Responsibilities:

- Extracted the business requirements from the end users keeping in mind their need for the application and documented it for the developers.

- Gathered requirements for analyzing and designing multi-dimensional reports.
- Conducted As-Is To-Be Analysis of all Marketing functions, processes and reports with Stakeholders, including Senior Management.
- Perform SWOT analysis and market research to understand the competitors.
- Responsible for writing Business Requirements Document (BRD), Use Case Specifications, Functional Specifications Document (FRD).
- Designed and developed use cases, activity diagrams, sequence diagrams, and OOD using UML.
- Performed Gap analysis by identifying existing system, documenting the enhancements to meet the end state requirements.
- Conduct Daily Stand up meetings to get the status of the project.
- Extensive use of advanced filters, groups, actions, complex calculations in Tableau Desktop.
- Reviewed basic SQL Queries and edited inner, left, and right joins in Tableau Desktop by connecting live/dynamic and static datasets.

Netlinks, Afghanistan | January 2018 – Jun 2019

Role: Business Analyst

Responsibilities:

- Formulated logical statements of business requirements research and evaluated alternative solutions to recommend the most efficient and cost effective solution for system design.
- Document detailed business requires, Business rules, rating requirements, and coverage requirements.
- Communicating key risks metrics as well as analyzing and providing commentary on daily and weekly movements to senior management through regular Meetings and Presentations.
- Excellent skill in creating Unified Modeling Language (UML) standard diagrams including Use Cases, Activity Diagrams, Data flow diagrams and Sequence diagram.
- Responsible for strategic and tactical planning, focusing on solutions for current and future business data practice problems.
- Analyze and visualize the given data and prepare reports.
- Worked with Project Manager and Development Leads in creating Project Plans and updating the daily tasks.
- Performed GAP analysis and traceability matrix to trace missed requirement and variations in the actual results (As-is) as against the expected (To-be) software product states.
- Create visualizations of data in Tableau using SQL, Teradata and Excel to help managers pick up SWOT for their business units.
- End-to-end experience in designing and deploying data visualization using Tableau.

Sonata-Software, India | Aug 2016 – May 2017

ROLE: Business Analyst (Intern)

Responsibilities:

- Formulated logical statements of business requirements research and evaluated alternative solutions to recommend the most efficient and cost effective solution for system design.
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