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| **Ankur Roy Chowdhury**  Dynamic, Enthusiastic &high energy-driven professional with over 10 years of experience in **Project Management and Business Analysis**; targeting senior-level assignments with an organization of repute  annkur.roy@gmail.com +91 09654101310 | |
| **Profile Summary**   * **Successfully led all projects through aggressive project governance** processes; presented changes, issues, risks and contingency plans to Committees while collaborating with other Project Managers to balance project resources, schedules and scope * Keen analyst with proven contribution in investment estimation & analysis, **analyzing risk, controlling P&L** and cash flow of business over long term, deriving returns under various financing options; thereby leading to **high ROI** * Demonstrated excellence in developing & streamlining systems with proven ability to enhance **operational/ administrative** effectiveness and meet operational goals within the cost, time & quality parameters * Extensive experience in proposing post-launch Optimization changes and tracking improvements towards target KPIs; excellence in creating drive routes, Drive Testing, post-processing, and analyzing results * Efficient in **mapping requirements of clients** as well as multiple stakeholders, documenting RFPs and RFIs, translating the requirements into **Business Requirement Documents (BRD);** effective in **developing, transitioning and customizing processes** in line with specified guidelines * Excellence in **gathering and understanding requirements** of clients & other multiple stakeholders, followed by translation into functional specifications as well as **provisioning of suitable solutions** * Extensive **Project Management experience** with expertise in grasping the big picture; **conceptualizing, developing, implementing solutions**, partnering closely with business leaders & stakeholders to achieve higher levels of efficiency and effectiveness * Provided insightful knowledge of **business process analysis (As-Is, To-Be) and design**; managed **application based process optimization**, from **technical solutions using cutting-edge technologies** * An effective communicator with an **excellent interpersonal skills** and having a keen **aptitude** for **learning** and **applying new knowledge** resourcefully; strong **communication, collaboration & team building skills** with proficiency in grasping new technical concepts quickly and utilizing them * Proven **capabilities in managing and leading teams** and ensuring achievement of objectives within the stipulated time frames   **Core Competencies**   |  |  |  | | --- | --- | --- | | Project Management | Business Analytics | Requirement Gathering & Mapping | | Process Improvement | Operational Excellence | Stakeholder Management | | Liaison & Coordination    Risk Assessment | Software Development Lifecycle    Process Flow Architecture | Liaison & Coordination    Team Management & Leadership | Software Development Lifecycle | Resource Optimization |  | | |
| **Soft Skills**    **Technical Skills**   * MS Office, SAP, Oracle, Axiom SL, Murex, PeopleSoft, Business object (BO), MS Visio, Bloomberg, MySQL, HP ALM, JIRA Confluence,Azure,Python | **Education**    B.Com (H) from Burdwan University, West Bengal  2008  2011  MBA (Finance) fulltime from BIITM Bhubaneswar, Orissa  Certification24x24icons **Certifications**   * Pursuing PMP * ISTQB Certified * Scrum Certified * Six Sigma Yellow Belt Certified * NCFM Financial Market Certified |
| **Career Timeline**    May’11-Dec’12  Mar’19-till date  May’16-Feb’19    Oct’14- May’16  Dec’12-Oct’14          **Work Experience**  **Mar’19-till date Genpact, Delhi-NCR as Assistant Manager, Project Management**  **Key Result Areas:**   * Assessing different systems, **conducting GAP, feasibility & risk analysis** and proposing various profitable options & new systems for the business to senior management * Interfacing with clients to **gather business requirements**; conducting system analysis and finalizing technical / functional specifications & high level design documents for the project * Establishing **service level agreements with business units & stakeholders**; evaluating risk, cost, resource requirements & schedules associated with projects and submitting the effective delivery opinions * Identifying & monitoring monthly metrics & KPIs, ensuring the **adherence to operational standards** and consistently applying them; developing & monitoring escalation processes to **ensure that SLAs are achieved** * Collaborating & managing stakeholders and creating outcome driven models; monitoring delivery of innovative solutions & lean processes to **maximize resource utilization** * Mapping clients’ requirements, **identifying improvement areas & implementing** measures for ensuring and maximizing customer satisfaction levels * **Interacting with team members** for ensuring smooth progress of project work; ensuring adherence to quality norms throughout the implementation process * Deploying standard test processes and deliverables (defect management & quality metric reporting) within the gated process to streamline testing * Implementing applications (Axiom SL, Murex, PeopleSoft), BRD documentation, Client management, Creation of project management plans & flow charts, Management reporting’s(IFRS 9, MAS), UAT and various testing’s * Applying SQL to write customer queries, stored procedures and functions * Transitioning plans entailing infrastructure/application support models, change management, learning & communication deliverable * Taking the securities position from Bloomberg as per the business requirement and implementing in the UAT environment * Engaged in idea generation, gap identification, feature prioritization, and feature definition translate business strategies into product strategies, roadmaps, wireframes and product specifications   **May’16-Feb’19 MetLife Global Operations Support Centre, Delhi-NCR as Business Analyst, Project Management**  **Highlights:**   * Acted as a Subject Matter Expert for end-to-end project management including understanding current processes, identifying challenges, providing possible solutions, and project performance monitoring * Engaged in reference data maintenance of COA values for BO * Played a major role in being a bridge between the IT and business stakeholders * Sustained the Client’s Financial Division to for period close process and reconcile Period-End Year-End Balances to prepare Annual Balance sheet & Financial Audit   **Oct’14- May’16 Colt Technology Services India Pvt. Ltd., Delhi-NCR as Business Analyst, Project Management**  **Highlights:**   * Planned and designed business processes and recommended changes to enhance and support business systems and activities   **Dec’12-Oct’14 American Express, Delhi-NCR as Sr.Financial Analyst**  **Highlights:**   * Engaged in end-to-end Accounting & Reporting of Project Accounting and Inventory Accounting including the month end closure * Coordinated in the monthly financial closure by analyzing and reviewing balance sheet accounts, and ensured financial transactions were recorded accurately   **May’11-Dec’12 Genpact, Delhi-NCR as Transaction Process Associate**  **Highlight:**   * Engaged in day-to-day matters related to maintenance of Books of Accounts, Cash Flow Analysis, audit Report & Notes of Accounts and so on   **Personal Details**  Date of Birth:11th May 1986 Salary : 8.5 Lac / Year. Notice Period : 1 Months  Contact Number : 9654101310 Email ID : annkur.roy@gmail.com  Address: Sector 17, Gurugram | |