

**Shalaka Bhagwat**

Software Test Engineer

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**SUMMARY:**

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- IT Professional around 5 years of Experience in Software Testing.
- Experience with Manual and Automation Testing using UFT.
- Working experience in Domains such as Travel, Healthcare, Insurance and Manufacturing.
- Understanding Software Requirement Specification and identifying the required Test Scenarios for Projects.
- Professional Software Experience in which includes Effective Test Case Designing and Test Case Preparing.
- Experience in executing Test Cases to test the application functionality against the requirements manually.
- Experience in testing the Functionality, Compatibility, Database, Regression, API Testing and Server log files testing.
- Defect Reporting and Tracking using Defect Tracking Tools **Bugzilla, JIRA, Test Rail, Q-Test** and **HP QC 10.0**.
- Experience in preparation of automated test scripts to perform Regression testing using **UFT 12.51**
- Extensively executed SQL queries on oracle tables in order to view successful transaction of data and to validate data using **Toad** and **Oracle 10g**
- Involved in participation of regular weekly project status meetings to discuss the risks involved in ongoing projects with Teammates and Team Lead.
- Good knowledge in all stages of Software Development Life Cycle.
- Good knowledge in SEI CMMI Levels.
- Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.

**PROFESSIONAL EXPERIENCE:**

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- Worked as a Software Testing Engineer in **Sonata Software Pvt. Ltd.** Hyderabad from Aug 2018 to Mar 2020.
- Worked as a Software Test Engineer in **United Health Group** Hyderabad from Nov 2017 to Jan 2018.
- Worked as a Test Engineer in **Handssys Software Technologies Pvt. Ltd.,** Hyderabad from Sep 2014 to Nov 2017.

**EDUCATIONAL QUALIFICATION:**

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- B.Tech from Sant Gadge Baba Amravati University with 65%.

## **TECHNICAL EXPERTISE:**

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Automation Tools	: UFT 12.51
Languages	: SQL
Scripting Languages	: VB Script
Operating Systems	: Windows 2000 and XP
Configuration Tools	: MS VSS 6.0
Defect Reporting Tools	: HP QC 10.0, JIRA, Test Rail and Bugzilla 3.2, Q-Test
Database Testing	: Toad for Oracle 10.0

## **PROJECTS EXPERIENCE:**

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### **1) TUI**

Aug' 18 to Mar'2020

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**Client:** TUI Travel

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TUI UK Ltd is the largest tourism and services group in the world.

This integrated offering will enable us to provide our 30 million customers with an unmatched holiday experience in 180 regions.

All products and brands share the same philosophy - to be Number One - providing customers with the best possible holiday for their money. Thomson the UK& leading leisure travel retailer with over 650 retail stores, Thomson Direct call center, and [www.thomson.co.uk](http://www.thomson.co.uk) (file://www.thomson.co.uk/), [www.firstchoice.co.uk](http://www.firstchoice.co.uk) (file://www.firstchoice.co.uk/), [www.falconholidays.ie/](http://www.falconholidays.ie/) (file://www.falconholidays.ie/), where you can book and pay for holidays online.

### **Responsibilities:**

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- Understanding the Requirements and Functional Specifications of the application.
- Participated in identifying the required Test scenarios for C4C, Web.
- Prepared and Executed Test Cases as per System Requirements for C4C.
- Performed various black box testing Methodologies Like Functionality testing, Compatibility Testing, Database Testing, Usability Testing, Regression testing.
- Defect Reporting and Tracking using Q-Test and JIRA.
- Extensively performed Manual Testing process to ensure the quality of the software.

### **2) eHP Rally and QCI**

Nov' 17 to Jan' 18

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**Client:** Rally

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Rally, a health and wellness portal that combines technology, gaming and social media, helps to people find personalized ways to eat better, move more, become more informed and improve their health. The customized portal is designed to motivate and empower people to take ownership of their health. A health survey that calculates the individuals "Rally Age" and A dashboard that showcases personal progress and content.

**Responsibilities:**

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- Understanding the Requirements and Functional Specifications of the application.
- Participated in identifying the required Test scenarios for Registration.
- Prepared and Executed Test Cases as per System Requirements for Registration.
- Performed various black box testing Methodologies Like Functionality testing, Compatibility Testing, Database Testing, Usability Testing, Regression testing.
- Defect Reporting and Tracking using JIRA and QC
- UFT was used to generate automated test scripts for functionality.
- Extensively performed Manual Testing process to ensure the quality of the software.

**3) Anglo American ERP**Nov'16 to Oct'17

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**Client:** ANGLO AMERICAN, UK

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ANGLO AMERICAN is a globally diversified mining business. Its portfolio of world-class competitive mining operations and undeveloped resources provides the raw materials to meet the growing consumer-driven demands of the world's developed and maturing economies. Our people are at the heart of our business. They use the latest technologies to find new resources, plan and build our operations, and mine, process, move and market our products to customers around the world. Anglo American ERP is a business management software. Its key features are CRM, HR & Payroll, Manufacturing, Quotation & Estimates, Warehouse Management, Multicurrency payment processing, Sales and Distribution, Bank Reconciliation, Business intelligence (BI), Commission management, Fixed assets, Invoicing, Work order management, Budgeting, Financial Management, Inventory Management, Supplier and Purchase Order Management, Sales Quotes, Quality Management, Integration capabilities, Accounts payable, Bill of materials (BoM), Business process modeling (BPM), Dispatching, Inventory control and Purchase Order

**Responsibilities:**

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- Understanding the Requirements and Functional Specifications of the application.
- Participated in identifying the required Test scenarios for Supplier module.
- Prepared and Executed Test Cases as per System Requirements for Supplier module.
- Performed various black box testing Methodologies Like Functionality testing, Compatibility Testing, Database Testing, Usability Testing, Regression testing and Server Log Files Testing, API Testing.
- Defect Reporting and Tracking using QC.
- UFT was used to generate automated test scripts for functionality.
- Created and Implemented Hybrid framework.
- Extensively performed Manual Testing process to ensure the quality of the software.

**4) FanFactor**Mar'16 to Oct'16

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**Client:** FanFactor, USA

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Fan Factor helps sports fans band together to create change. You can help recruit players to a favorite team, hire a new coach, organize a community event, and more. Using crowd funding, Fan Factor help fans come together to literally change the game. Think of us as your agent—someone who helps you plans, fund, and execute your big ideas. Its key features are CRM, HR & Payroll, Manufacturing, Quotation & Estimates, Warehouse Management, Campaigns.

**Responsibilities:**

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- Prepared and Executed Test Cases as per System Requirements.
- Performed various black box testing Methodologies Like functional testing, Compatibility Testing, Database Testing, Usability Testing and Regression testing.
- Defect Reporting and Tracking using JIRA.
- UFT was used to generate automated test scripts for functionality.
- Extensively performed Manual Testing process to ensure the quality of the software.

**5) CNP Life**Jun' 15 to Feb' 16

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**Client:** CNP assurances, France

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CNP Assurances has been protecting people against the risks of everyday life. Our Group is France's leading provider of life insurance and term creditor insurance, and the fifth largest insurance company in Brazil. With our life insurance, pension, personal risk insurance, health insurance and service offerings, we offer a response to the many changes affecting our policyholders' lives. CNP Life is a fully web-enabled software program that meets all Internet, extranet, and intranet, want for the multichannel allocation and management of non-life insurance products.

**Responsibilities:**

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- Prepared and Executed Test Cases as per System Requirements.
- Performed various black box testing Methodologies Like functional testing, Compatibility Testing, Database Testing, Usability Testing and Regression testing.
- Defect Reporting and Tracking using JIRA.
- Extensively performed Manual Testing process to ensure the quality of the software.

**6) MediOnline**Oct' 14 to May' 15

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**Client:** Vancouver Coastal Health, Canada

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Vancouver Coastal Health provides health care services through a network of hospitals, primary care clinics, community health centers and residential care homes in British Columbia, Canada. MediOnline is an innovative, dynamic, customer-oriented patient record solution that revolutionizes patient care and management. It helps the healthcare organizations to improve the delivery of healthcare by address issues such as patient safety, financial concerns, clinical staffing shortages and regulatory compliances. MediOnline supports all levels of the healthcare enterprises, from inpatient care to emergency care to individual care. It is designed to enhance the patient care experience and to enhance patient care throughout the healthcare network.

**Responsibilities:**

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- Prepared and Executed Test Cases as per System Requirements.
- Performed various black box testing Methodologies Like functional testing, Compatibility Testing, Database Testing, Usability Testing and Regression testing.
- Defect Reporting and Tracking using Bugzilla 3.2.
- Extensively performed Manual Testing process to ensure the quality of the software.