# Expertise

* DevOps Release Manager handling Salesforce Projects releases from various teams, ensuring releases on time and managing IT development teams across the Salesforce portfolio.
* Certified Salesforce 201 Administrator (Salesforce ADM 201).
* Collaboratively working across multiple vendors as **DevOps Release Manager**.
* Experience on Handling US and UK Customers Directly and leading multiple vendors, stakeholders scattered in different geographies.
* Managing all the lower environments to be in sync with Production as part of environment maintenance activities.
* Involved in Platform maintenance activities released by Salesforce, coordinating between Salesforce teams and application teams, providing guidance to the teams on the necessary action items.
* Expertise in DevOps toolkit such as Jenkins and bitbucket and Azure Pipelines.
* Worked in Migrating Meta data to different environments using Ant Based Tools, Devops, Change sets and Workbench.
* Data Migration Using Data Loader and Workbench.
* Received appreciations from clients on collaborative work across multiple vendors.

# Organization Worked

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| Company Name | Years | Location |
| Infosys Limited | 10 Years (Dec 2011 till date) | Hyderabad |
| Capgemini India Pvt Ltd | 2 years - Dec 2009 to Dec 2011 | Hyderabad |
| Softsol India Limited | 2 years 9 months - Mar 2007 to Dec 2009 | Hyderabad |

**Projects Expertise**

**Project 1:**

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| **Title/ Client** | **Novartis** |
| **Project Duration** | Nov 2018 to till date |
| **Role** | Technical Release Manager |
| **Organization** | Infosys Limited |

**Project Description:**

Novartis is a multinational Pharmaceutical company. Novartis's businesses are divided into three operating divisions: Innovative Medicines, Sandoz (generics) and Alcon (eyecare).The Innovative Medicines division comprises two business units: Novartis Pharmaceuticals and Novartis Oncology. Novartis operates directly through subsidiaries, each of which fall under one of the divisions, and that Novartis categorizes as fulfilling one or more of the following functions: Holding/Finance, Sales, Production, and Research.

**Responsibilities:**

* Managing Novartis AMS Release management track on all salesforce Orgs/applications.
* Migrating the manual deployment process to DevOps release model.
* Keeping code backup of all the Prod orgs.
* Environment maintenance – keeping lower environments in sync with Production.
* Expertise on handling all kind of deployments models(changesets, Ant based, MDAPI, workbench, DevOps - SFDX)
* Involved in Platform maintenance activities, which occurs every 3 times in a year.
* Good coordination with all the teams and stakeholders and Business.
* Involved in Service handover activities – onboarding a new app in Salesforce Org.
* Providing trainings to the new teams on Bitbucket and Jenkins setup and configuration.
* Keeping all the app related documents up-to-date.
* Involved in change management activities.

**Project 2**

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| **Title/ Client** | **Novartis-Alcon–US** |
| **Project Duration** | Nov 2017 To Oct 2018 |
| **Role** | Release Manager |
| **Organization** | Infosys Limited |

**Project Description:**

Alcon is an American Global Medical Company Specializing in eye care products and surgical instruments.

Project have different modules where Surgical users uses Sales Cloud and Saleforce1 App. Technical services in which the services are done to the products sold by Alcon industries. **Responsibilities:**

* Working as a Technical Release manager on INT and VAL environments of Alcon.
* Coordinating on managing repository, code Branching, Merge and Build activities across all applications of Alcon.
* Creating Sandboxes for new projects and assisting Dev team on tools and configuration setup.
* Handling SFDC releases using Bitbucket and Jenkins tools.
* Training New Project teams on Environments and Alcon activities and Creating new Sandboxes.
* Executing post sandbox create and refresh activities.
* Request of additional sandboxes from Salesforce.
* Responsible for refresh of Sandboxes following deployments to production.

**Project 3**

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| **Title/ Client** | **GEFCO** |
| **Project Duration** | Sep 2016 To Oct 2017 |
| **Role** | Tech Lead |
| **Organization** | Infosys Limited |

**Project Description:**

 GEFCO is an international French logistics industry with a private multimodal surface transportation system (road and rail) with eighty hubs and agencies in areas of strategic development and 65 logistics platforms. It is one of the top ten European logistics providers.

**Responsibilities:**

* Working with clients on requirement gathering and organizing day to day calls.
* Providing technical guidance to the team on salesforce new tickets implementation.
* Worked on integrating saleforce app with Mulesfoft.

# Strengths

* Able to handle multiple vendors and stakeholders.
* Committed to the deliverables.
* Manage different teams seamlessly.
* Consistently working towards process improvement areas and to upkeep the business as usual activities.

# Achievements

* Certified Salesforce Administrator – ADM 201.
* Bravo Award for Q3 Fy13-14 from Bristow project, Infosys and Star of the week award from Infosys Bristow project in the month of Sep’14.
* Got Best Employee Award from Soft sol India Ltd for the month of August 2008.

**EDUCATION**

* B.TECH (CSE) from Srisai Jyothi Engineering College, Mahabubnagar, JNTU, Hyderabad, Telangana.

**Technical Expertise**

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| CI/CD Tools | Jenkins, Azure Pipelines |
| Code Repository | Bitbucket, GitHub |
| SCM Tools | GIT, SourceTree, VSCode, Git Hub |
| Database | Oracle, Sql server |
| Ticketing system | JIRA, ServiceNow, Remedy |
| Domain | Pharma, Manufacturing, Insurance. |
| SDLC | Agile, Waterfall. |