A person posing for the camera

Description automatically generated

**SNEHA GARG**

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**Objective**

To pursue a career in an organization where I can exponentially increase my knowledge, implement my ideas and where my hard work is appreciated and there is ample scope for individual as well as organizational growth.

**Professional Experience**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Organization** | **Designation** | **From** | **To** | **Duration** |
| Tata Consultancy Services, Bengaluru India | System Engineer | 6th Oct, 2016 | 16th Oct,2019 | 3 years |
| NTT Data | Enterprise Resource Planning Analyst | 18th Oct,2019 | Present | 10 months |

**Professional Summary**

Result oriented software professional with experience working in various Software Development life cycle with focus on Salesforce.com CRM customized enterprise app development.

* Experience in working as a salesforce.com CRM developer in Salesforce Projects.
* Good Understanding of CRM skills and its basic functionalities.
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approval Process, Workflows, Process Builder, Sharing Rules, Organization/Application Security, Debugging, Auditing, Validation rules, Reports, Dashboards, deployments using Flosum Tool.
* Knowledge of VF pages, Standard and Custom controllers, Test Classes, Batch Classes, Future Methods, Schedulers.
* Analyse requests from customers and work with the team to present the most effective solutions within the given deadline and keeping them appropriately updated on status.
* Experienced in liaising with end clients, initiate discussions and negotiations.

**Technical Skills**

* **Coding:** Apex Triggers, Controllers & Extensions, SOQL, Visualforce Pages etc.
* **Salesforce Configuration:** Page Layouts, Workflows, Process Builder, Validation rules, Custom Settings, Users, Profiles & Permission sets, Roles, Sharing Rules, Reports & Dashboards, Chatter and Approval Process.
* **Salesforce Tools:** Developer Console, Force.com IDE.

**Projects Undertaken**

**Project TCS :1**

**Project description:**

This project was basically regarding Object and field Creation, defining various workflows and Approval process.

**Job Responsibilities:**

* Involved in the designing phase of the application.
* Worked closely with business analysts, and team members to understand the requirement and scope of implementation in the application.
* Creating Documents like: Configuration Workbook, Technical Design, Impact Analysis etc.
* Developed the application based on user requirement using declarative and programmatic approach adhering salesforce best practices and governor limits.

**Project TCS :2**

**Project description:**

To Develop a Recruiting Application, which is integrated with the IBM tool Kenexa, which basically consist of 2 major objects Application and Candidate.

**Job Responsibilities:**

* Delivered knowledge transfer sessions to peers and coached junior resources.
* Worked closely with the higher management and send weekly reports which helps in tracking the status of project.
* Developed the application based on user’s requirements.
* Helped in modifying the existing functions and code where best practices were not followed.

**Project NTT:**

Worked with Honeywell Aero Project under clients.

The work was both on Classic and Lightning version. We used to get requirements on daily basis from the clients like some bug fix, code fixes some new additional things which they wished for so worked with Process builders, workflows, Apex classes etc based mainly on the Case object.

Also worked under a migration project from Classic to Lightning.

**Achievements**

* Appreciation mails from leadership for delivering outstanding efforts.
* Received numerous appreciation and awards for the dedication and quality of work.

**Academic Credentials**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Institute** | **Passing Year** | **Passing %** |
| B.E (IT) | Netaji Subhash Engineering College, Kolkata | 2016 | 75 |
| XII (ISC) | Mount Carmel School, Digwadih | 2012 | 91 |
| X (ICSE) | Mount Carmel School, Digwadih | 2010 | 87 |

**DECLARATION: -**

I hereby declare that details provided by me above are correct and I have knowingly not omitted/misrepresented any information.

**Date:**

**Place:** Bengaluru **Sneha Garg**