Sangeetha C
Senior Software Engineer QA

- Having 5.10 years of IT experience in analyzing, implementing, and defining best practices in Software Development Life Cycle (**SDLC**) and Testing Life Cycle. Specialized in **Manual & API Testing, TOSCA Automation** for Web-based applications and knowledge in automation.
- Extensive experience in different types of Testing like **Smoke, GUI, Functional Testing, System Integration Testing, Re-testing, Regression Testing**.
- Involved in writing test conditions, test cases, tracking defects, alerting on changes, and analyzing results for web applications.
- Have good knowledge on **SDLC** and **Test Methodologies**.
- Experience in understanding the requirements/ requirements gathering, test scenario creation, execution and test plan designing. Documentation of System "Bugs" and resolution of verified "bugs" and related fixes.
- Executing test cases based on functional specification documents to satisfy the new business requirements.
- Proficient in using Management tools like **JIRA**.
- Having knowledge in **Core java** concepts.
- Developed and analyzed Test Result Reports in QC.
- Experienced in defining Testing Methodologies, Designing Test Plans and Test Cases, verifying, and validating Web based applications and documentation based on standards for Software Development and effective QA implementation.
- Involved in automation testing using TOSCA.
- Worked with all the modules in TOSCA like Modules, Test cases, Requirements, Test case design & Execution Lists
- Involved in detailed documentation of test results together with the development of automated regression test framework to automate the test scripts for the System Integration, Functional, GUI, Data Driven (both positive and negative Testing) and regression testing using Selenium and Triscentis tosca
- Coordinating with the developers and the producers for bug fixing.
- Have the ability to put extra efforts to get things done on time, quick learning and migration from one technology to another.
- Worked as an active member, quick learner, willingness to accept responsibilities and good team player.
- Ability to work under deadlines, follow industry standards and procedures.

PROFESSIONAL EXPERIENCE:

- ➢ Currently working as Senior Software Engineer in InfoVision Labs India Pvt Ltd since March 2022 to till date.
- ➢ Worked as Test Engineer at ESmob Technologies Pvt Ltd from July 2017 to Feb 2022.

EDUCATION HISTORY:

- ➤ M.Tech (CSE) from JNTU, Hyderabad in 2012 with an aggregate of 82.19%.
- ➤ B.Tech (CSE) from JNTU, Hyderabad in 2009 with an aggregate of 72.34%.
- ➤ Intermediate from Nalanda Mahila Kalsala, Vijayawada in 2005 with an aggregate of 86.6%.
- ➤ SSC from Fatima Convent High School, Sirpur Kagaznagar in 2003 with an aggregate of 81.5%.

CERTIFICATIONS:

- ➤ Automation Specialist Level 1 & Level 2 in TOSCA
- ➤ Automation Engineer Level 1 in TOSCA

TECHNICAL SKILLS:

Testing Tools	Postman, Jira, Salesforce CRM, Emulator, Qtest
Productive Tools	MS Office 2007 (Word, Excel, PPT, Outlook)
Databases	MYSQL
Programming Skills	C, CPP, Core Java, HTML,
Testing Methodologies	System testing, Integration testing, Regression testing, API testing, Database testing, End-to-end testing. Data validation and verification, TOSCA Automation, Manual Testing

PROJECTS:

Project #4:

Company Name	:	InfoVision Labs India Pvt Ltd.
Project Name	:	Verizon Wireless VISIBLE ThinAir
Duration	:	March 2022 to till date
Role	:	Senior Software Engineer QA(Testing)
Environment	:	Test2, UAT, Preprod, Prod env.
Testing	:	Manual & TOSCA

Project Description:

It is a comprehensive eCommerce Application designed for all Platform in US. This Application is featuring customer service with functional flows like BYOD and Device Purchase as well as Payment facility and cancelling all the request from application itself like new connection, port-in and suspending, reconnecting, pausing, and terminating the request, online Gift card, multi-months, referral, social media for promotion. Provides solution for prepaid and postpaid telephone services, mobile gadgets/device purchases, Apple watches purchases both iOS and Android via WEB, iOS app and Android app and does E2E order management using salesforce CRM.

Visible Thinair is a multifaceted application developed for Web, Android and iOS platform including Mobile Web.

This application involves an e-commerce single platform to have a user ability to purchase a Device, SIM, and Plan in one go. The scope further extends to swap the device, purchase a pre-owned device and much other functionality like Referrals, Speed boost, promotions growth and Network features.

Salesforce CRM tool is used as backend tool for order activations for in Preproduction environment for telecom domain and checking the orchestration plan is successfully processed. Salesforce CRM tool is used to maintain the customer data. Salesforce offers a modern, cloud-based CRM platform to help service providers deliver personalized experiences and best-in-class solutions across the

subscriber lifecycle and also if the customer is updating the basic details such as first name last name and email and address from UI it should update in the backend as well.E2E and UAT testing with DB validations in salesforce CRM and Matrix billing system.

Responsibilities:

- Gathered requirements documents such as business requirements and design document and other related documents.
- Reviewed the Test Basis, Designed and documented Test Strategies, Test Plan, Test Cases, and Executed Test Cases on confluence.
- End to End Testing of the complete website which was developed using React.JS, JavaScript, HTML5, CSS3 and other web technologies.
- Understanding application architecture thoroughly and Bill cycle.
- Understanding the business requirements, application, and its components
- Identified, Reported and Tracked Defects using Jira for test management.
- Manually tested, verified, and validated that the product meets user requirements.
- Better knowledge in designing the Test Data Properly.
- Reviewing the Test Reports, debugging failure scripts and Preparing Test Summary Report.
- Preparation of test scenarios/cases/execution and test results.
- Creating test suites for Smoke/Regression Testing.
- Regression Testing on Modified builds.
- Reporting any defects / Observation on day-to-day basis.
- Providing results to project managers/developers/manual testers and stakeholders Attending the client calls and meetings.
- Involving in giving daily and weekly status reports to clients.
- Implemented automation using Selenium Web Driver, JAVA, Selenium Grid and Maven.
- Sales force CRM is used as an OMS (Order Mgmt. System). Involved in Extensive testing of this platform with many other standalone functionalities, Like Suspending account, lapse, restore, Termination of account, Classic and Lightning view.
- Involved in automation testing using TOSCA
- Worked with all the modules in TOSCA like Modules, Test cases, Requirements, Test case design & Execution Lists
- Involved in detailed documentation of test results together with the development of automated regression test framework to automate the test scripts for the System Integration, Functional, GUI, Data Driven (both positive and negative Testing) and regression testing using Selenium and Triscentis tosca

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Project#3:

Project Title	: CVS Caremark Corporation
Role	: Test Associate.
Team Size	: 5
Testing	: Manual & TOSCA

Client Description:

CVS Caremark Corporation is an American retailer and health care company. CVS Caremark provides pharmacy services through its over 7,000 CVS Pharmacy and Longs Drugs stores; its *pharmacy benefit management*, mail order and specialty pharmacy division, Caremark Pharmacy Services; its retail-based health clinic subsidiary, MinuteClinic; and its online pharmacy, CVS.com.

CVS/pharmacy is one of the nation's largest retail pharmacy chains, with 7,458 stores located in 42 states, the District of Columbia, and Puerto Rico. With more than 40 years in the retail pharmacy industry, CVS/pharmacy generates over 68% of its revenue from the pharmacy business. CVS Caremark Pharmacy Services, one of the nation's leading **pharmacy benefit management (PBM)** companies, provides comprehensive prescription benefit management services to over 2,000 health plans, including corporations, managed care organizations, insurance companies, unions and government entities. MinuteClinic is the nation's largest walk-in medical clinic, with 570 locations in 26 states and the District of Columbia.

Project Description:
CVS Caremark has three operating segments: CVS/pharmacy, Caremark Pharmacy Services, and MinuteClinic, a walk-in clinic that operates within CVS Pharmacy stores. Individual business segment comprises of a suite of applications that facilitate advanced clinical operations and support.

There are numerous applications interlinked together to form a very complex PBM system to provide quality clinical services. Each application caters to the need of individual business processes exists in pharmacy benefit management including retail and clinical support. Advanced clinical system primarily does targeting of prescription users for the purpose of lettering, counseling, reporting. It provides a complete solution to improve quality lives of people across multiple geographies.

Responsibilities:

- Involvement in the preparation of Test Scenarios, Test Cases, and data.
- Involvement in the test execution result Analyzing and defect reporting.
- Execution of selenium Test Cases and Reporting defects by using Jira.
- Involved in helping the team members as and when needed.
- Client coordination and working closely with the project team (DEV, QA, and PM)
- Able to quickly adopt and well versed in new areas (Technologies, Tools…)
- Lead the team to complete the testing activities on time.
- Involved in automation testing using TOSCA
- Worked with all the modules in TOSCA like Modules, Test cases, Requirements, Test case design & Execution Lists.

Project #2:

Project Title	: Memrise.
Tools	: ALM
Testing	: Manual
Domain	: ERP (Enterprise Resource Planning)
Environment	: Windows 7.

Description: Memrise has been designed to help learners connect every new word in the densest, most vivid fashion possible. We do this with mems. Mems is our natty word for the morsels of interesting and relevant information you see beneath every word on Memrise. Mems can be mnemonics, etymologies, amusing videos, photos, example sentences anything which helps connect what you're learning and bring it to life. Memrise is a wonderful community of mem-makers. There's no idea or fact that isn't made easier to learn with a choice mem. Mems works best when they stimulate senses,

imagination, and emotions. The memories that result from such processing last longer, stand out better are just more enjoyable and satisfying to recall.

Responsibilities:

- Understanding the Client Requirements and functionality of the system.
- Created Test Scenarios, Test Cases and Test data for the application.
- Executed Test Cases and Generated Test summary Reports.
- Retesting defect fixes on each release build.
- Tracking and reporting the bugs using JIRA.
- Conduct Internal Test Case Peer Reviews.
- Good knowledge in Agile Methodology.
- Participated in Daily Scrum Meetings.

Project #1:

Project Names	: Enterprise Security Master
Testing Approach	: Manual
Technology	: Database and Web based
Tools Used	: JIRA
Role	: Test Engineer

Project Description:

Third Party vendors in US market like Reuters, Thomson etc. Provide various transaction data to Schwab daily and weekly. There are 2 daily files and 1 weekly file which are loaded to Schwab Mainframe database containing data of fixed incomes, equities, ETFs etc. Due to increase of data volumes and high incurred cost in upgrading Mainframe DB, Schwab business is migrating to Oracle database.

Testing involves the loading of data (Fixed incomes, equities) received from third party vendors to Oracle database. Testing includes validation of Oracle database for various records present in the various files loaded in the database. Testing also involves running UNIX commands in Putty. Testing include writing and running of QTP scripts to automate the basic/complex flows based on client requirements.

Responsibilities:
- Analyze Requirement Specification documents.
- Involved in functional requirements and design discussions of the project.
- Involved in functional and Regression testing.
- Involved in Re-testing.
- Create test cases based on requirement specification documents.
- Reporting the bugs in Bug tracker using Jira.
- Understanding the client requirements and project functionalities.
- Involved in Regression, GUI & Integration Testing.
- Preparing Defect tracking and reporting.
- Generation of daily and weekly status reports.

DECLARATION:

I hereby declare that all the above furnished information is true to the best of my knowledge and belief.

SANGEETHA. C

Date:

Place: Hyderabad