## **Sunil Kumar K**

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**OBJECTIVE**

I am seeking a challenging opportunity in Development, which would help me to explore, learn and grow as a successful IT professional, an astute person and help me build a healthy career in IT industry.

A profession where I can utilize my overall experience and technical expertise, employ my interpersonal skills, to make a positive contribution to the company, to provide efficient solutions to business, corporate and societal problems and to gain fruitful experience in the field of Technology and Business world.

**PROFESSIONAL SUMMARY**

* Overall, I have 5 years of experience
  + 3 years in design and development on Salesforce CRM platform with 2 years of experience in lightning framework (AURA).
  + 2 years in Automation testing using Selenium C#
* Knowledge on Lightning Web components (LWC)
* Experience on AURA Framework
* Experience in development of lightning apps, lightning components, lightning events with Lightning data service[LDS] and Salesforce lightning design system[SLDS]
* Proficiency in Apex classes, triggers, SOQL, SOSL and all the associated Governor Limits
* Experience in data migration using Import wizard and Apex Data Loader
* Experience in automation using flows, workflows, process builder.
* Working knowledge in SFDC Integration using Web Service (SOAP & REST API)
* Experience in the Business Requirements Analysis, Design, Development and Implementation of features on the force.com platform
* Experience in Software Development and Testing Processes & Models: Agile and SDLC,STLC
* Good hands on skills in Selenium C# automation with good analytical and programming skills.
* Good understanding in preparation of Test scenarios using different test case design technique based on business requirements.

**TECHNICAL SKILLS:**

**Salesforce:** Lightning Web Application, AURA Framework,Apex, Triggers, Lightning components, LDS, SLDS, Flows, Workflow, Process Builder, Apex Web Services, Data loader, Reports and Dashboards.

**Web technologies:** HTML, CSS, JavaScript

**Other:** C#, Selenium, SQL, JAVA

**IDE’s & Tools:** Visual Studio Code, Visual Studio 2015, Eclipse, Data loader

**CERTIFICATIONS**

* Salesforce Certified Admin
* ISTQB and ISTQB Agile Certified Tester

**WORK EXPERIENCE**

* System Engineer, **Tata Consultancy Services Bangalore** October 2016 to March 2019.
* Software Developer, **Shell India Pvt. Ltd. Bangalore** April 2019 to till date.

**ACADEMIC RECORD**

* **Bachelor Of Engineering** in Computer Science and Engineering in 2016 from BMS College of Engineering

**AWARDS**

* **“Star performer of the month”** for completing the tasks in time and achieving goals
* **“Arjuna Award”** for learning independently and executing new ideas
* **"Kohinoor Award"** for overall performance.

**PROFESSIONAL PROJECTS**

## **Installer Lead Management System**

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| --- | --- |
| **Technology** | Salesforce CRM lightning framework |
| **Description** | Installer Lead Management System is an application, developed to maintain the details of proposed quotations to particular customer of organization. It maintains the information about the installer, customer, quotation and product details. The system is used to create quotations for customers with installers using the selected products. User will have option to download the quotation as PDF file. |
| **Responsibilities** | * Involved in implementation of Lightning components using the Lightning Design System (LDS) in Aura Framework * Involved in integrating with external systems using REST API. * Unit test case execution and bug fixing * Developed Reports, Dashboards and Approvals to continuously monitor data quality and integrity. * Handled daily scrum meetings, updating status and plan activities as per the updates. |

## **Future State Dispatch – UX**

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| --- | --- |
| **Technology** | Salesforce CRM lightning framework |
| **Description** | Salesforce application is customised for Shell call centre agents providing user interface with all the necessary information to support Shell customers post sales. This project gives capability to agents to create work orders or dispatches in the Salesforce service cloud to assist customers on product issues or failure. |
| **Responsibilities** | * Involved in development of triggers, apex classes and lightning components with Lightning Data Service and Lightning design system to design the user interface * Created Email templates, Workflows and Approval process * Created community pages to display work order details in the community * Created technical and deployment design documents. |

## **Roche People Management System**

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| **Technology** | Salesforce Admin and Automation Testing using Selenium C# |
| **Description** | Roche People Management System is an application, developed to maintain the details of customers of ROCHE organization. It maintains the information about the customers and their pharmaceutical order details. |
| **Responsibilities** | * Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Opportunity, Leads, Reports and dashboards. * Created new users, maintained and enhanced user groups, roles, profiles, custom objects and fields, buttons, links, page layouts, workflows, approvals, email alerts, sharing and validation rules. * Implemented Apex Data loader “Command Line Interface (CLI)” to Load data into salesforce from staging area. * Identified and documented bugs and feature requests in the products, determined workarounds for the software defects. * Analyzing the functional requirements in FRD and identify the test scenarios & test cases, then prepared selenium web driver test cases for automating the testing procedure. * Preparation of automation tests using the selenium TestNG framework and Used maven for Framework Development |

**DECLARATION**

I here by declare that above mentioned details are correct and complete to the best of my knowledge.

Place: - Bangalore Sunil Kumar K