

POOJA

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Career Summary

Skilled IT professional with 5.6 years' experience inclusive 3+ year of experience in Agile QA Tester and 2+ Years in mainframe Development and testing.

Has excellent technical ability and a sound understanding of software debugging and testing. Has extensive knowledge of multiple computer programming languages and is very detail-oriented and focused. Have worked on banking domain adopting to business needs and embracing market demand for a rapid delivery and high quality product completion.

Professional Expertise

- Strong testing Quality Assurance experience within Agile environment
- Good understanding of Agile software development lifecycle (iterative and incremental)
- Experience in Agile Methodology Tracking tools - JIRA. Raising defects and creating User Stories and logging the efforts.
- Professional experience in Integration, Regression, Functional, System Testing, UAT testing, Black Box and GUI testing.
- Familiarity with documentation of test cases.
- Knowledge of defect management methods and processes
- Experience in writing SQLs in Oracle SQL Developer
- Gathering test requirements from Application developers and SMEs and preparing test scenario in HP Quality Centre
- Experience writing SQL to query databases, to assist in analysis and testing
- Experience creating and executing tests within an agile continuous integration environment
- Excellent understanding of agile software testing principles and testing techniques
- Expertise in design, development, testing and implementation in Mainframe (PL1, JCL, DB2, CICS (Online API's))
- Experience with XML, JSON, SOAP and REST APIs
- Experience in working with Tools – IBM Debugger, Service Now HP Quality Center, HP Service Manager, Change configuration system, Endeavor and Librarian.
- Expertise in API testing (Batch and Online)
- Proficient in mapping client's requirements into designing performance scenarios.
- Strong programming skills, logical and analytical abilities, and provided Technical guidance to team.
- Ability to work effectively in team and as an independent team player.
- Good communication skills, committed, quick learning capability, result oriented, smart working with a quest and Zeal to learn new technologies
- have strong analytical, organizational, problem resolution, customer service and communication skills, both verbal and written
- IBM DB2 9 Fundamental 730 Certified
- IBM Enterprise PL/I Certified.
- ITIL Certified.

Organisational Experience

Worked with Danske IT as QA Tester since Sept 2015 Till March 2017.

Worked with ITC Infotech India Limited as IT Developer in Mainframe Domain from Sept 2011 Till Aug 2015.

Professional Experience

Danske IT

The Danske Bank Group, headquartered in Copenhagen, is the largest bank in Denmark and one of the leading financial enterprises in northern Europe. We offer a full range of banking services, with an emphasis on retail banking. Danske Bank is organised in three business units – Personal Banking, Business Banking and Corporates & Institutions – that span all of the Group's geographical markets. Customer portal is the main application which hosts a set of complex applications providing ease of functionality for the advisers for Retail as well as corporate banking. Some of the sub applications are Customer Messages, MeeBs —Meeting Booking System, Case systems, Activity Tray and Comment systems

Project #1

Tools : JIRA, Jmeter, SQL Developer, HP Quality Centre,

Database : DB2

Role : Agile QA and Performance Tester

- Developed and documented all test plans and specification for smooth integration into systems.
- Coordinated with clients and prepared tests cases and ensured that all software applications were compatible with tests.
- Prepared and documented all automated test scripts.
- Observed all test and identified defects in tracking systems.
- Managed testing tools and performed tests on automated scripts.
- Resolved all complex problems in programs and ensured that quality was maintained in facility.
- Collected project information and submitted all reports to project manager and lead developer.

- Coordinated with development engineers and prepared test plans and endured functionality of all applications.
- Performed tests on various features of Agile development process.
- Performed various automated tests and ensured continuous regression tests on applications.
- Identified bugs in systems by regular tests and resolved all issues and defects.
- Observed all features of tests and checked for any inconsistency in systems and resolved them.
- Managed and implemented all manual and automated tests on systems.
- Designed utility programs to be used on systems.

Project #2

Role : Mainframe Developer (*Credit and Risk Solutions*)

Tools : QC, IBM DB2, IBM Debugger, Librarian, RTC and Service Manager

Database : DB2, VSAM Files

Responsibilities:

- Incident resolution having priorities P2 and P3.
- Analysis of Problems record and making codes changes if required.
- Implementation of master modules independently.
- Solving issues as a part of System Testing Support.
- Primary contact of Attending System Testing, Defect meetings and client calls.
- Responsibility of writing New codes independently.
- Responsible for maintaining Quality process for entire project

Education Profile:

- Bachelor of Engineering in electronics and communication with 75.00%, in the year 2011 from Amity University, Noida.

Personal details:

- Languages Known : English, Hindi
- Permanent Address : Bangalore - 560087