 **RAJNI RAJAK**

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D.O.B : 11th Nov 1992

Location : Pune

**CAREER OBJECTIVE:**

Having **3** years of experience in IT industry in the **Salesforce.com CRM Platform** both as **Administrator and Developer** and I would like to continue my career in Salesforce Platform to obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership to continually upgrade my technical skills and knowledge.

**PROFESSIONAL SUMMARY:**

As a Salesforce Developer/Admin, the basic activities involved in the projects are:

* Work with business partners to realize the full capabilities of Salesforce CRM.Direct Interaction with client for requirement gathering and to showcase implemented functionality.
* Designed and developed **Apex Classes**, **Controller Classes**, **Apex Triggers** and worked for improving code coverage. Responsible to work on partial or full Sandbox and Development/Production environments for customizing and developing the setup menu of modifying the **Page layouts**, **Compact Layouts**, **Quick Actions**, **Record types** and **Picklist values**.
* Developing **Validation Rules**, **Assignment** **Rules** and other Standard Functionalities for business requirement.
* Worked on **Batch apex**, **Queueable apex**, **Future Method**, **Schedulers**, design **Visual force Pages**, Creating and designing of **Reports**, Custom Report types, Report Folders, developing Dashboards and **Dashboard** Folders, **Analytic Snapshots** and **Report scheduling** for various functional needs. Basic knowledge of Einstein Analytics.
* Proficiency in administrative tasks like creating **custom object**, **junction objects**, relationship between objects, custom tabs, designed various advanced fields like **pick list**, complex Custom **Formula** Fields, **Field** **Dependencies** to the custom objects as per business logic.
* Responsible to modify existing accounts and **security** **controls** on the data access like **Roles**, **Profiles**, **Permission Sets**, **Public Groups**, Queues, **OWD** **sharing** **settings** and **Sharing** **Rules**. Manage adding new users, check **system** **permissions** of users to restrict or provide data access.
* Hands on experience in SFDC Administrative tasks to develop and deploy **Workflow**, **Process** **builder**, **Email** **templates** and **alerts**, **Approval Processes** for automated alerts, field updates, and email generation according to application requirements.
* Having experience in **Salesforce Lightning** in creating **Aura Components** for more re-usability**,** Handling Lightning App Builder by creating **Lightning App Page, Home Page and Record Page** along with Compact Layouts**,** Search Layouts and Related Liste re-usability.
* Data Management: **Inserting**, **Updating** and **Deleting** records by using **Data Loader** in handling massive amounts of user data. Also responsible for all the activities related to configuring Data Loader, uploading data from comma separated values (**CSV**) files into salesforce.com, checking for the correctness of the data.

**WORK EXPERIENCE:**

**Infosys : December 2017 – Till Date Salesforce Developer/Admin**

**PROJECTS UNDERTAKEN:**

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| --- | --- |
| **Client:** | BRITISH TELECOMMUNICATIONS |
| **Project Name :** | (BT) |
| **Company Name:** | Infosys , Pune |
| **Duration:** | January 2019-Present |
| **Team Size:** | 6 |
| **Technology Used** | Salesforce |
| **Roles &**  **Responsibilities:** | * Involved in various activities of the project, like information gathering, analyzing the information .Understand the requirement and propose different solutions. * Worked on Apex Classes, Triggers to support the custom functionality * Used Integration for dealing with the supplier portal. * Create validation rules to validate the uploaded BOM's and the offers created for customers. * Designed visual force pages and lightning aura components. * Worked on Apex Classes, Triggers to support the custom functionality * Created/updated process builders/flows, Approval Process, designed workflows for automated lead routing and Email Alerts. * Created opportunities, objects asper the business requirement.   Designed, and developed complex validation rules, Assignment Rules ,Workflow rules, Process Builders, Approval Process , tasks, Field Updates, emails and alerts to track customer related tasks and activities |

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| **Client:** | WE SOLUTIONS |
| **Project Name :** | International Medical Recruitment (IMR) |
| **Company Name:** | Infosys , Pune |
| **Duration:** | May 2018-December 2018 (8 Months) |
| **Team Size:** | 4 |
| **Technology Used** | Salesforce |
| **Roles &**  **Responsibilities:** | * Understanding the business need, pain points and proposing solution to the client. * Worked on Lightning App Page, Home Page and Record Page along with Compact Layouts, Search Layouts and Related List. * Created Aura Components, Leveraged APEX Controller to make a call for external requests to retrieve data and displayed them on to the component. * Got opportunity to work on User creation, Profile Management, Permission Sets. * Responsible for Creating the Validation rules for standard and custom fields * Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles with configured permissions. |

**TECHNICAL SKILLS:**

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| --- | --- |
| **CRM Modules** | Sales Cloud, Force.com Platform and Integration (Production and Sandbox) |
| **Salesforce**  **Development skills** | Creating/ Debugging/ Maintaining and enhancing Apex classes, Apex Triggers, Visual Force (Pages, Components & Controllers), leveraging SOQL, Data Loader and customization using Lightning Components. |
| **Prog Language** | Apex, Core Java Basics, SOQL, SOSL |
| **Salesforce**  **Administration skills** | Create Objects, Tabs, Relationships, Profiles, Roles, OWD sharing settings, Sharing Rules, Workflows, Process Builders, Approval Process, Validation Rules, Assignment rules, Lightning Configuration. Compact Layouts, Quick Actions, Record types, Public Groups, Queues, Reports and Dashboards**.** |
| **Tools** | Eclipse IDE, Force.com Data Loader, Workbench,VS Code, Change Sets Deployment Tool |

**ACADEMIC QUALIFICATION:**

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| --- | --- | --- | --- |
| **Qualification** | **Institution/School** | **University/ Board** | **Year** |
| **B.E (Computer Science Engg)** | DBACER | RTMNU | 2011-2014 |
| **Diploma** | Shiri Datta Meghe Polytechnic | HSE | 2008-2011 |
| **10th** | YashodaHigh School | SSE | 2007-2008 |

**MOST PROUD OF:**

* **Courage I had** to take a sinking ship and try to make it float.
* **Persistence & Loyalty** I showed despite the hard moments and my willingness to stay in Project.
* **Passionate about my work** whatever work I do in office I just love it.

**I hereby declare that the information provided by me is true up to my fullest knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.**

**Rajni Rajak**