

**Ashwini Dhopte**

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**Professional Summary:**

* **Overall 8+ years** of experience including 4 yrs. of non-IT and 4 yrs. of IT as a DevOps Engineer. Hands-on experience in architecting/automating and optimizing mission critical deployments over large infrastructure. Proficient with Configuration Management tool, and in developing CI/CD pipelines.

**Experience DevOps Engineer:**

* Maintaining git workflow for version control (Source Code Management).
* Developed and maintained automated CI/CD pipelines for code deployment using Jenkins.
* Build tools to reduce occurrences of errors and improve customer experience.
* Performed root cause analysis for production errors.
* Investigate and resolve technical issues
* Provisioned Severs and deployed features using Ansible configuration management tool
* Analyze code and communicate detailed reviews to development teams to ensure a marked improvement and timely completion of projects.
* Implemented cloud (AWS) computing ability to deploy upgrades and fixes.
* Experience in analyzing technical challenges with excellent teamwork and client facing skills.

**Experience Salesforce Admin:**

* Involved in code sync-up in various sandboxes to maintain code consistency
* Hands on experience in creating & managing users, profiles, roles, permission sets, standard & custom objects, tabs, page layouts, fields and record types, workflows, process builders, triggers, assignment rules and validation rules, email alerts, field updates, custom labels, custom settings, buttons and links, email templates, scheduling Apex classes, pages, etc.,
* Experience with Data Loader for Data migration activities.
* Worked on ongoing support requests and administrative needs of users.
* Excellent work ethics, self-motivated, quick learner and team oriented. Continuously provided value added services to the clients through thoughtful experience and excellent communication skills.

**Technical Skills:**

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| --- | --- |
| **DevOps Tools:** | Git, SourceTree, GitHub, Jenkins, Ansible, Docker, Nagios. |
| **Salesforce Tools** | ANT migration tool, Changeset, Data Loader, Workbench |
| **Salesforce Technologies:** | Salesforce CRM, Workflow & Approvals, Reports & Dashboards, Salesforce Administration. |
| **Methodology** | Agile |

* Excellent problem-solving and troubleshooting skills.
* Process-oriented with great documentation skills
* Good attention to details.
* Excellent organizational and time management skills
* Awareness of DevOps and agile principle.

**Certifications:**

* Salesforce Administrator 30 Apr 2018
* Copado Certified ADMINISTRATOR 28 Apr 2020
* COC (Certified Outpatient Coder) 28 Oct 2015

**Work Experience:**

**AGS Health Nov’15 – Nov’19**

**Project #1**

**Location: Hyderabad**

**Role: DevOps Engineer**

**Roles and Responsibilities:**

* Working as DevOps engineer performing code configuration deployments using Jenkin.
* Continuous delivery on daily basis to pre-prod and to Production on scheduled release.
* Work with developers to properly resolve merge conflicts, deployment errors, and meet code coverage criteria executing test classes and working with developers on test class failures and code coverage errors.
* Plan and provide oversight for deployment of releases into production environments.
* Define and implement a standardized Continuous Integration/Continuous Deployment (CI/CD) process that delivers patches, minor enhancements, and major releases in an Agile fashion.
* Identify issues and perform root-cause analysis to ensure they are not repeated.
* Manage Git, GitHub environment as the single source of truth, including branch management

**Project #2**

**Role: Salesforce Admin**

**Client: Mission Hospital**

**Roles and Responsibilities:**

* Responsible for creation & managing users, assigning appropriate permissions
* Trouble shooting user login and permission issues.
* Involved in data migration activities using Data Loader.
* As Part of release activities performed deployment in different environments using ANT and Change sets.
* Involved in code Sync-up in various sandboxes to maintain code consistency

**Organization: e4e June' 14–Nov'15**

**Location: Chennai**

**Role: Medical Coder**

**Certification: COC (Certified Outpatient Coder)**

**Roles and Responsibilities:**

* Assigns the correct universal medical alphanumeric code CPT (Current Procedure terminology) and ICD 10 (International Classification of Disease) to describe the type of service a patient will receive in a hospital or healthcare facility.
* Ensure the codes are applied correctly during the medical billing process.
* Assign and sequence all codes for service rendered.
* Responsible for organizing, managing, and ensuring the accuracy of health information data.
* Medical coders typically work to guarantee the proper coding of health information, most commonly for billing purposes.
* Working with healthcare providers and billing services
* Selecting the correct procedure codes for patient care.
* Managing other medical facility records

**Organization: Caliber Point Feb’ 2008-July’ 11**

**Location: Nagpur**

**Role: Trainee Medical Coder**

**Roles and Responsibilities:**

* Analyzes **medical** records and identifies documentation deficiencies.
* Reviews and verifies documentation supports diagnoses, procedures and treatment results.
* Identifies diagnostic and procedural information.
* Preparing and sending invoices or claims for payment.

**Academic Profile**

DMLT (Diploma in Medical Lab Technology) from MSBTE (2005-2007)

**Personal Details**

**Passport** # R4175692

Place: Hyderabad, India