# SARASWATHI JINKA

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# Experience Summary

5.5 years of experience in Software Industry and currently working as **Scrum Master** for the past 3 years. Prior to that worked as **DevOps Engineer,** word on AWS, git, maven, ansible,GitHub, Jenkins, docker.

# Highlights

Highly flexible, hands

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on Scrum Master

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xpert who leads teams to design and

implement successful projects that align

business and IT objectives to deliver rapid

results



# Professional Snapshot

* Activity, Resource and Project planning, Judgment and Decision Making, Negotiation, Learning Strategies.
* Evangelist of agile/scrum principles and methodology.
* Controlling time management (Define activity Sequence activity Estimate the duration of activity Develop a schedule Maintain a schedule).
* Ensuring customer satisfaction, Analyzing and managing project Risks/Issues.
* Project progress Monitoring, Managing reports and necessary documentation.
* Project management and incident triaging.
* Facilitate meetings (daily scrum, sprint planning, sprint demo and retrospective).
* Shielding the team, Teach Scrum practices and principles, Tight grip on Agile Estimating and planning.
* Enabling development teams to deliver faster and better by implementing DevOps practices.
* Experienced on CI/CD Pipeline process.
* Understanding of Cloud DevOps processes.
* DevOps Methodologies, Configuration, Build & Release management, ContinuousIntegrationand Deployment methodologiesfor several market driven international organizations.
* Understanding builds to different environments like DEV, QA, UAT environments by integrating Jenkins.
* Creating communication channel (team, Product owner, stakeholder), Removing impediments.
* Multimillion project’s using Scrum Ceremonies and different tools/techniques
* Keep the team organized, on track, and focused on what matters.
* Clear obstacles and protect the team from distractions. Organizing and motivating a project team, Leadership.

# Areas of Expert: Scrum Master

* Facilitate Sprint Planning, Daily Scrums, Retrospectives, Stakeholder meetings, and Software demonstrations.
* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
* Worked with project owner in Backlog management and continuous delivery of features.
* Educate and reinforce Scrum Methodology and Agile framework to team members and stakeholders.
* Direct and lead development team from project initiation through the delivery of final product.
* Applied Escaped Defects and Defect Density Metrics, Team Velocity Metrics, Sprint Burndown Metrics, Return on Investment (ROI) Metrics, Customer Satisfaction Metrics to measure the work done by scrum team and value delivered to customers.

**Professional Summary:**

* Currently working as a Scrum Master From Dec 2018 to till date.
* Worked as a DevOps Engineer From Nov 2016 to Nov 2018.

**TECHNICAL SKILLS:**

Cloud Services : Amazon Web Services

Operating Systems : Linux (Red Hat), Windows,

Web Server Administration : Tomcat

Server and Service Monitoring : Nagios,

Configuration Management : Ansible

Scripting languages : Shell Scripting,Python

CI/CD Tools : Jenkins,Bamboo

Version Control : Git, GitHub,GitLabs

Build Tools : Ant, Maven

Container Technology : Docker

Project Management : Jira

Infrastructure T :Terraform

**Certifications:**

* Certified Scrum Master I (PSM I)
* Worked as devops engineer

# Project/ Annexure

**Project 1:**

## Project Title : OCR Service

|  |  |  |
| --- | --- | --- |
| **Role** | **:** | Scrum Master |
| **Tenure** | **:** | Oct ‘2020 to till date |
| **Scope** | **:** | OCR Service is foundation service projects are managed where |

documents management is done with KOFAX, Encapture, Filenet and KTA applications.

Documents

/data from the documents are extracted to analysis the data by end users. OCR service will provide automation solutions for many LOB applications in wells Fargo

**Project 2:**

|  |  |  |
| --- | --- | --- |
| **Project Title** | **:** | **ECM-(Enterprise Content Mgmt)** |
| Role | : | Scrum Master |
| Tenure | : | 1st Dec 2018to 01st Oct 2020 |
| Scope | : | Imaging and Content Management Platform ICMP is an |

implementation of enterprise Content Management ECM capabilities providing business solutions to capture manage store preserve deliver electronic and digital content and related workflows. ICMP platform is currently leveraged across Home and Consumer Lending groups along with integrations to enterprise applications providing lending capabilities for Wells Fargo customers.

ICMP currently has over 40,000 business users using its content management application with over 200 systems clients and vendors integrated through its Content Management Services.

**Project 3**

|  |  |
| --- | --- |
| **Project Name** | : Maersk-SCV Application |
| **Client** | : Maersk (APMM) |
| **Duration** | : November 2016 to Nov 2018 |
| **Role** | : AWS Devops Engineer. |

**Tools** **:** Git, Maven, SonarQube, Nexus, Jenkins, Docker, shellscript

**Description:**

Maersk Line is the global container division and the largest operating unit of the A.P. Moller – Maersk Group, a Danish business conglomerate. It is considered the largest container shipping company in the world by revenue and employs approximately 25,000 people. Maersk Line operates over 600 vessels and has a capacity of 2.6 million TEU (Twenty-foot Equivalent Units). The company was founded in 1928.

**Roles and Responsibilities:**

* Creating repositories and new users for GIT and giving access for users to the repository.
* Analyze and resolve conflicts related to merging of source code for Git.
* Creating the automated build and deployment process for application, re-engineering setup for better user experience and leading up to building a CI pipeline.
* Worked on shell scripting, python scripting.
* Defined branching and merging strategies.
* Automate the build process using GIT and Maven.
* Used Maven for building artifacts.
* Extensive experience with Continuous Integration Tools, created and maintained fully automated CI/CD pipelines using Jenkins.
* Configured GIT with Jenkins and scheduled jobs using Poll SCM options.
* Integrated Maven with Jenkins to create artifacts.
* Configure Slaves in Jenkins.
* Responsible for setup and ongoing builds in Jenkins.
* Installing Plug-ins in Jenkins as per project requirements.
* Uploaded artifacts to Nexus repository.
* Responsible for the complete build and release process including: automation of nightly builds, packaging the release and coordinate release material.
* System monitoring with Nagios to check the load on each and every system.
* Verifying the logs if build fails and to check for the successful deployment.
* Wrote Ansible playbooks to manage configurations and automate installation process.
* Helping Development teams automate the environment setup using tools like Ansible.
* Created Docker images using Docker file to containerize the application.
* Having experience on Docker Networking using bridge and Docker Volumes.
* Hands on experience in Amazon Web Services (AWS) provisioning and good knowledge of AWS services like EC2, Elastic Load-balancers, S3, Elastic Filesystem, RDS, DynamoDB, VPC,Route53, Cloudwatch, Cloud Trail, IAM.
* Launching Amazon EC2 Cloud Instances using Amazon Web Services (Linux/ Ubuntu) and

Configuring launched instances with respect to specific applications.

* Defined AWS Security Groups which acted as virtual firewalls that controlled the traffic allowed reaching one or more AWS EC2 instances.
* Working on Multiple AWS instances, set the security groups, Elastic Load Balancer and AMIs, Auto scaling to design cost effective, fault tolerant and highly available systems.
* Work within a team of like-minded professionals to plan, deploy, and maintain critical business applications.
* Deployed builds to different environments like DEV, QA, UAT environments by integrating Jenkins and Ansible.

**Academics:**

BDS(Dentistry) CKST DENTAL COLLEGE, Tirupati, India 2016

NTR HEALTH UNIVERSITY