

PROFESSIONAL SUMMARY

- Extensive skills in analyzing Business & Functional Requirements with analysis, design, development, customizations and implementation of CRM using different modules in Salesforce.com.
- Exposure to all Stages of Software Development Cycle (SDLC).
- Strong ability to work individually and constantly in a challenging environment.
- Ability to quickly analyze and come-up with an efficient industry standard solution for a given problem.
- Excellent analytical, communication, Leadership qualities, and interpersonal skills.

WORK EXPERIENCE

❖ Senior Associate Consultant at Infosys

(December 2019 to Present Date)

- Client: Australian based telecom company
 - As a part of this project we provide custom ui to choose data plans, SIM, phone devices to Telstra partners and customers.
 - The self service migration flow allows customers to migrate their eligible services from legacy into the new refactored Davinci flow.
 - **Technology:** Apex, vlocity omniscrypt, data raptor, lwc components
CI/CD tools like bamboo, git, sonarque.

❖ SFDC Developer at Cignex Datamatics

(April 2019 to Nov 2019)

- Client: Schneider Electric
 - As a part of this project I worked on Identity cloud which manages users identities for on-premises applications.
 - IDMS provides a secure gateway to the customers, partners, consumers to access all SE applications.
 - IDMS uses Salesforce Identity for all global users and Forgerock for all China users.
 - **Technology:** Apex classes, vf page, integration, profiles, permission sets
sharing rules, resolving client issues.

❖ SFDC Developer at KVP Business Solutions

(May 2017 to March 2019)

- **Client:** Client was one of the largest food delivering company
 - Salesforce CRM Customization – validation, workflows, record types, page layout, custom settings, validation rule, apex sharing rules and VF to support the custom functionality.
 - Developed apex classes, validation rule, apex sharing rules and visual force page and components to support the custom functionality.
 - Involved in regular client calls to retrieve and clarify requirements.

- **Client:** Leading E-Commerce company
 - As part of this project I worked on approval processes, trigger, visualforce pages, controller and customization as per requirements.
 - Involved in client interaction, requirement discussion, solution approach.
 - Development of triggers, batch class, scheduler class to achieve functionality.
 - Building of visualforce pages and making the UI effective.
 - **Technology:** Salesforce Customization, apex, VF, trigger, test class, Javascript, deployment tools.

- **Client:** Leading Aerospace Manufacturing Company.
 - Salesforce.com application development on force.com platform using lightning component and apex classes.
 - Development of triggers and all major workflows involved as part of the application's functionality and also worked on Reports & Dashboards.
 - Developed Apex classes, Visualforce pages to generate PDFs.
 - **Technology:** Salesforce customization, apex, VF, trigger, workflow.

- **Client:** E-Commerce Company
 - Worked on Pardot to create Forms, Form Handlers, Landing Pages, Preference pages, Automation Rules, Engagement Studio, Email Templates etc.
 - Connect Pardot with SFDC to generate Lead for B2B marketing automation.
 - **Technology:** Pardot Marketing Tool

EDUCATION QUALIFICATION

Year	Degree	Institute	CPI / %
2017	M.Tech Computer Science	Banasthali University (Jaipur)	75%
2014	B.E. Computer Science	Rajiv Gandhi Technical University Bhopal	77 %

TECHNICAL SKILLS & CERTIFICATIONS

- Programming Languages: Apex, VisualForce, Javascript, HTML, CSS, Triggers, LWC
- Certifications: Salesforce Platform Developer, Salesforce Administrator, APP Builder
- Tools: Pardot, Data loader, ANT, Bit bucket, Bamboo, JIRA

EXTRA-CURRICULAR ACHIEVEMENTS AND ACTIVITIES

- Worked on IIIT Hyderabad machine learning project **Anusaaraka** which is English-Indian languages accessing software.
- Diploma in medical image processing from Banasthali Vidyapith.
- Coordinator, Tech-fest workshop on “Back to Future” by Yashwant Kanetkar
- Organize Web-X-Pert a workshop on Web technology organized by IIT, Roorkee

Hobbies: Surfing Internet, Playing & Watching Badminton, Travelling
