Koushik Mondal

Salesforce Developer

mondal.koushik@outlook.com ✉

+91 9674445599 📱

West Bengal, India 📍

linkedin.com/in/koushikmondalofficial in

A Salesforce Developer with over 5 years of experience in Salesforce customization & configuration, CRM customization & Integration for the Finance & Energy domain.

WORK EXPERIENCE

Senior Associate
PricewaterhouseCoopers

05/2022 - Present   *Bengaluru*

- Involved in Salesforce Customer 360 & Salesforce Experience Cloud portal enhancements
- Requirement gathering, functional and technical designing, Lightning Web Components enhancement, Apex coding, unit testing, and deployment for a client project
- Salesforce CPQ features and Advanced Approvals enhancements
- Integration (REST callouts) with external services
- User digital interactions analytics integration in salesforce
- Managed deployment activities using Azure DevOps & Salesforce Unlocked Package to deploy the changes between Salesforce org

Senior Software Engineer
CloudKaptan Consultancy Services

04/2019 - 05/2022   *Kolkata*

- Involved in end-to-end implementations, requirement gathering, functional and technical designing, coding, testing, release, and deployment for a number of client projects
- Salesforce Second-Generation AppExchange Managed Package Development
- Application Flow implementation for Financial Institutions/Banks using Q2 Product Suite and AppExchange App Skuid on Salesforce Sales Cloud
- Third-Party Integration in Salesforce
- Data migration activities through Import wizard, Data loader
- Managed deployment activities using Change Sets, and XML packages to deploy the changes between Salesforce org

EDUCATION

B.Tech in Information Technology
Maulana Abul Kalam Azad University of Technology

2015 - 2019   *8.06*

SKILLS

Salesforce Development: Apex, Trigger, Batch Job, Future Method, Queueable, Scheduler

Lightning Experience: Lightning Web Components (LWC), Lightning Record Page, Lightning App Builder

Salesforce Configuration: Custom Object Management, Flow, Workflow Rule, Validation Rule, Page Layout, Report, Dashboard

Security and Permissions: OWD, Role Hierarchy, Sharing Rule, Field-Level Security, Object-Level Security

Integration: Apex REST Callout, Web Services

Salesforce DX: Salesforce CLI, Version Control with Git

Data Management: Data Modeling, Data Loader, Import Wizard, SOQL, SOSL

Soft Skills: Problem-Solving, Adaptability, Flexibility, Learning Agility, Team Collaboration

CERTIFICATES

Salesforce Consultant: Sales Cloud, Service Cloud & Experience Cloud ⧉

Salesforce Developer: Platform Developer II, Platform Developer I & JavaScript Developer I ⧉

Salesforce Administrator: AI Associate, Advanced Administrator & Platform App Builder ⧉

Microsoft Technology Associate: Introduction to Programming Using Java ⧉

ACHIEVEMENTS

Completed 13 Trailhead Superbadges ⧉

Completed 1st year in FINE ARTS from Sarbabharatiya Charu-O-Karukala Niket, Kolkata