**Amita Shamnani**

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**Objective :** A **Salesforce Dev 401,ADM 201,OCJP certified professional** seeking assignments with a leading organization in the IT industry. I am looking for an opportunity where in I can be part of Techno-Functional Team, taking end to end accountability from requirement gathering, designing, development, testing to deployment.

**Work Experience**

**Cognizant Technology Solutions (17 Nov'17 to till date)**

**Syntel Inc. (19 Dec’11 to 16 Nov'17)**

**Project Experience :**

* Experience in Salesforce Sales, Service and Marketing Cloud, VisualForce, APEX, Apttus Contract Management, Customer Portal,Communities and Lightning framework.
* Experience in Financial force PSA application for ERP implementation.
* Experience of ETL Informatica for data integrations.
* Strong Skills with Core Java, Advanced Java (Struts, Spring, Hibernate),JSP, Oracle PL/SQL, Web Services, FLEX.
* Cloud Reporting Framework to generate Reports.
* Enterprise Security Framework, Quartz, Deliver, Ant Build, UNIX, FLEX.
* Experience in Design patterns including Data Access Object, Business Delegate, and Singleton.
* Good Experience of FLEX UI Components, PureMVC Framework.
* Experience in JUnit for performing the unit testing.
* Experience in Build and Deployment process of Cloud Applications for DEV, UAT and PROD environments.
* Well-versed with IDEs like Apache Tomcat, WebSphere, Oracle SQL Developer,Putty.exe,Eclipse 3.2, JIRA, Rational Clear Case/Clear Quest, Cloud Development Toolkit(Standalone and eclipse plug-in),Flex Builder4.5.
* Well acquainted with Statestreet and Moodys PROD Deployment process for both Cloud and non-Cloud Applications.
* Cleared OCJP1.6 in 2013,DEV401 and ADM 201 in 2015.

TECHNICAL SKILLS

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| **Operating Systems** | Windows XP,Windows7,Linux,Unix,etc. |
| **Languages** | Apex,Java,Flex,PL/SQL,Unix,WebServices,ShellScript,AntScript,Frameworks-Spring,Hibernate,Struts,Pure MVC,Cloud Statestreet,SalesForce Cloud |
| **Web technologies** | JSP,HTML,FLEX,VisualForce |
| **Database** | Oracle,SQL,Informatica-ETL |
| **Servers** | Tomcat, WebSphere |
| **Other Tools** | Oracle11G,SQLDeveloper,Putty.exe,Eclipse 3.2,RationalClearCase/ClearQuest,CloudDevelopmentToolkit(Standalone and eclipse plug-in),Flex Builder4.5 |
| **Domain** | Banking and Financial Services(BNFS) |

 Certifications/Trainings

* Training:
* Corporate Communication.
* SalesForce Cloud.
* Know your Account(StateStreet).
* Domain Training(Capital Market).
* AML Training.

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| * PL/SQL with Oracle 11g(Onsite)
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| * Unix and Shell scripting
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| * AJAX
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| * Java Up Skilling
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| * AOP in Spring 3.0
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* Certifications:

* DEV 401
* ADM 201
* Agile Methodology
* OCJP1.6
* Capital market

Professional EXPERIENCE

### <From: Nov,17> - <To: Till Date>

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| **Project Name** | Service Cloud – Enterprise Commercial Payments |
| **Client Name** | KeyBank |
| **Technology** | Salesforce,Apex,Visualforce,HTML,JavaScript,Java,Webervices,Lightning framework, Third party Integration |
| **Duration**  | 22 months |
| **Role** | Technical Lead | **Team Size**  | 8 |
| **Responsibilities:** * Participate in interacting with business analysts and product owners to understand the business requirements, which involves a review of existing systems configurations and operating methodologies as well as understanding evolving business needs. 10%
* Design and recommend architectural solutions based on the requirements which requires fitment analysis of the application and prescription of overall development approach and create comprehensive technical design documents based on the business requirements, this involves designing Salesforce applications including integration framework. 30%
* Configuration and development of Commercial CRM, Service Cloud and other Key Force applications to meet client’s business requirements. Work with the team of developers for the development activities and coordinate with center of excellence to ensure best – practice standards are implemented. 30%
* Conduct periodical technical reviews to ensure that software developed are in line with the technical design and specifications of client. Mentor junior team members in Salesforce technology, Force.com, Integration Technologies, and Salesforce best practices. 10%
* Engage in support for end to end testing which involves ensuring technical specifications meet business requirements. Participate in production implementation activities, application handover and knowledge transition to support team. 10%
* Collaboration with Project manager to ensure adherence with project plan and schedule. Provide status reports to management and coordinates with development team to keep the team updated about project requirements and progression of project.
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| **Project Description:*** Objective is to revamp ECP Client Servicing Portal to enhance operational efficiencies, customer experience, reduce time and cost.
* Intends to provide ECP Client Servicing Professionals a 360 degree view of client.
* Initial release focus is to replace existing KeyViewDelux(KVD)-Outlook ‘client service queues’ with Salesforce Service Cloud Case management system.
* With this increased visibility, Relationship Managers and Payment advisors would be better informed and hence would lead to better Customer Service.
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### <From: Jan,16> - <To: Nov,17>

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| **Project Name** | Moodys Analytics-PPM(Project Portfolio Management) |
| **Client Name** | Moody’s |
| **Technology** | Salesforce,Apex,Visualforce,HTML,JavaScript,Java,Webervices,Informatica,SQL Server |
| **Duration**  | 18 months |
| **Role** | Technical Lead | **Team Size**  | 9 |
| **Responsibilities:** * Requirement Gathering and understanding of business requirements.
* Application design based on client requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, FSD etc. to Clients.
* Financial Force PSA Implementation.
* Develop UI using technologies likeVisualforce,HTML,javascript.
* Develop middle tier using technologies like Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Data Integrations using Informatica ETL,SQL Server.
* Develop Test Cases to perform unit testing.
* Deploy app in DEV, UAT and PROD environment using Salesforce Deployment Process.
* Client communication on day to day basis to gather requirements.
* Handling PROD releases without missing any SLA.
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| **Project Description:*** Moodys Analytics SFDC provides ERP functionality to Moody’s Full time and part time employees.
* It includes 5 chevrons :
* Opportunity to Contract to Project Creation.
* Demand and Resource management
* Project Delivery Management.
* Time and Expense Management.
* Billing and Invoice Management.
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### <From: May,15> - <To: Dec,15>

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| **Project Name** | Moodys Analytics-Customer Portal(Community) |
| **Client Name** | Moodys |
| **Technology** | Salesforce,Apex,Visualforce,HTML,JavaScript,Java,Webervices,Informatica,SQL Server |
| **Duration**  | 8 months |
| **Role** | Technical Lead | **Team Size**  | 5 |
| **Responsibilities:** * Requirement Gathering and understanding of business requirements.
* Application design based on client requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, FSD etc. to Clients.
* Develop UI using technologies likeVisualforce,HTML,javascript.
* Develop middle tier using technologies like Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Data Integrations using Informatica ETL,SQL Server.
* Develop Test Cases to perform unit testing.
* Deploy app in DEV, UAT and PROD environment using Salesforce Deployment Process.
* Client communication on day to day basis to gather requirements.
* Handling PROD releases without missing any SLA.
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| **Project Description:*** Moodys Analytics SFDC provides CRM functionality to Moodys Banking users.
* It includes sales, service and marketing cloud and data is maintained in Salesforce cloud.
* Apttus integration for contract management.
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### <From: August’14> - <To: April,15>

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| **Project Name** | Moodys Analytics-EBS |
| **Client Name** | Moodys |
| **Technology** | Salesforce,Apex,Visualforce,HTML,JavaScript,Java,Webervices |
| **Duration**  | 14 months |
| **Role** | Senior Software Engineer | **Team Size**  | 5 |
| **Responsibilities:** * Requirement Gathering and understanding of business requirements.
* Application design based on client requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, FSD etc. to Clients.
* Develop UI using technologies like Visualforce,HTML,javascript.
* Develop middle tier using technologies like Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Develop Test Cases to perform unit testing.
* Deploy app in DEV, UAT and PROD environment using Salesforce Deployment Process.
* Client communication on day to day basis to gather requirements.
* Handling PROD releases without missing any SLA.
 |
| **Project Description:*** Moodys Analytics SFDC provides CRM functionality to Moodys Banking users.
* It includes sales, service and marketing cloud and data is maintained in Salesforce cloud.
* Apttus integration for contract management.
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### <From: Jan’13> - <To: July,14>

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| **Project Name** | GPA Enhancements for Goldman |
| **Client Name** | State Street Corporation |
| **Technology** | Core Java, Oracle Pl/SQL, Web Services,Flex,JSP,Unix,Quartz,Ant Build, Shell Script, Salesforce,Apex,Visualforce,HTML. |
| **Duration**  | 18 months |
| **Role** | Senior Software Engineer | **Team Size** | 4 |
| **Responsibilities:** * Requirement Gathering and understanding of business requirements.
* Application design based on client requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, FSD etc. to Clients.
* Develop UI using technologies like FLEX, JSP,HTML,Visualforce.
* Develop middle tier using technologies like Java, Web Services,Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Develop Stored Procedures to perform database related operations.
* Develop Test Cases to perform unit testing.
* Use Statestreet Certified Build Process to build the application.
* Deploy app in DEV, UAT and PROD environment using Statestreet Deployment Process including JIRA.
* Client communication on day to day basis to gather requirements.
* Handling PROD releases without missing any SLA.
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| **Project Description:*** Global Performance and Analytics is used by more than 200 clients of Statestreet Corporation.
* It includes tools for Fund performance calculation as well as tools to generate reports.
* Day by Day millions of records are loaded on to the P&A database from upstream. Also new functionalities are added to the existing system. There are around 15 databases available in P&A.
* All the new developments will go through certain cycle. It is the task of the team to deploy these objects in development and UAT environment. All the releases will be held on Fridays. All object deployments requests should be raised from the development team by Tuesday. Also it is the responsibility of them team to make sure that these objects are deployed and it is in valid state.
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### <From: June’12> - <To: Dec’12>

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| **Project Name** | RCAP – Cloud Refactoring |
| **Client Name** | State Street Corporation |
| **Technology** | Core Java, Advanced Java (Struts, Spring, Hibernate), JSP,HTML,Oracle Pl/SQL, Web Services ,Unix, Ant Build, Shell Script, Salesforce,Apex,Visualforce,HTML. |
| **Duration**  | 7 months |
| **Role** | Software Engineer | **Team Size** | 5 |
| * Analysis of existing application and understanding of business requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, etc. to Clients.
* Implement Enterprise Security Framework (ESF) to provide authentication and authorization.
* Develop Web Services for the actions of UI.
* Develop UI using technologies like FLEX, JSP,HTML,Visualforce.
* Develop middle tier using technologies like Java, Web Services,Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Develop Stored Procedures to perform database related operations.
* Develop JUnit Test Cases to perform unit testing.
* Implement Cloud Reporting Framework (CRF).
* Use Cloud Certified Build Process to build the application.
* Deploy app in DEV, UAT and PROD environment using Cloud Deployment Process.
* Use CRF Deployment process to deploy Report Templates in DEV, UAT and PROD environment.
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| **Project Description:*** Regulatory Capital Web Application for the BWCM automation.
* This application is developed using JSP/Servlet along with Spring, Struts and Hibernate frameworks.
* With the objective of migrating the RCAP Web Application to the State Street Cloud, the application is being refactored using the technologies and patterns compliant with the cloud. In particular the application is targeted to achieve compliance with the 10 principals of State Street Cloud.
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### <From: Mar’12> - <To: July’12>

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| **Project Name** | **Stamp Duty Automation – Cloud Refactoring** |
| **Client Name** | State Street Corporation |
| **Technology** | Core Java, Advanced Java(Struts), Oracle Pl/SQL, Web Services,Unix,Ant Build,Shell Script, Salesforce,Apex,Visualforce,HTML. |
| **Duration**  | 5 months |
| **Role** | Software Engineer | **Team Size** | 3 |
| **Responsibilities:** * Analysis of existing application and understanding of business requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, etc. to Clients.
* Implement Enterprise Security Framework (ESF) to provide authentication and authorization.
* Develop Web Services for the actions of UI.
* Develop UI using technologies like FLEX, JSP,HTML,Visualforce.
* Develop middle tier using technologies like Java, Web Services,Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Develop Stored Procedures to perform database related operations.
* Develop JUnit Test Cases to perform unit testing.
* Use Cloud Certified Bui**l**d Process to build the application.
* Deploy app in DEV, UAT and PROD environment using Cloud Deployment Process.
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| **Project Description:*** Stamp Duty is a service (tax) commonly offered to Swiss pension funds in the Swiss Market.
* This application is developed using JSP/Servlet along with Struts frameworks.
* With the objective of migrating the Stamped Duty Web Application to the State Street Cloud, the application is being refactored using the technologies and patterns compliant with the cloud. In particular the application is targeted to achieve compliance with the 10 principals of State Street Cloud
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### <From: Jan’12> - <To: Mar’12>

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| **Project Name** | Fund Information Delivery – Cloud Refactoring |
| **Client Name** | State Street Corporation |
| **Technology** | Core Java, Advanced Java (Struts), Oracle Pl/SQL,JSP,HTML, Web Services,Unix,Ant Build,Shell Script, Salesforce,Apex,Visualforce,HTML. |
| **Duration**  | 3 months |
| **Role** | Software Engineer | **Team Size** | 10 |
| **Responsibilities:** * Analysis of existing application and understanding of business requirements.
* Involve in delivering Project related documents like Technical Application Design, Application Test Cases, etc. to Clients.
* Implement Enterprise Security Framework (ESF) to provide authentication and authorization.
* Develop Web Services for the actions of UI.
* Develop UI using technologies like FLEX, JSP,HTML,Visualforce.
* Develop middle tier using technologies like Java, Web Services,Apex,workflows,triggers, Web Services, Apttus for contract management, Customer Portal etc.
* Develop Stored Procedures to perform database related operations.
* Implement Quartz scheduler to schedule the jobs.
* Implement IDeliver to send the files via email, MQ and FTP.
* Develop JUnit Test Cases to perform unit testing.
* Use Cloud Certified Bui**l**d Process to build the application.
* Deploy app in DEV, UAT environment using Cloud Deployment Process.
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| **Project Description:*** Fund information delivery (FDI) system is a J2EE system. The main functions of the fund information delivery system are delivering the fund information, deal some data information, import and review the report.
* This application is developed using JSP/Servlet along with Struts frameworks.
* With the objective of migrating the FDI Web Application to the State Street Cloud, the application is being refactored using the technologies and patterns compliant with the cloud. In particular the application is targeted to achieve compliance with the 10 principals of State Street Cloud
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### <From: Dec’11> - <To: Jan’12>

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| **Project Name** | Java Training |
| **Technology** | Core Java,Advanced Java (Struts, Spring, Hibernate), JSP,HTML,Oracle Pl/SQL, Web Services, Design Patterns. |
| **Duration**  | 2 months |
| **Role** | Trainee | **Team Size**  | 3 |
| **Responsibilities:** * Understanding concepts of Core Java.
* Understanding of Advanced Java which includes Struts, Hibernate and Spring Framework.
* Understanding of PL/SQL which includes Views, Triggers, Procedures, Sequences, etc.
* Understanding of Web Services, JSP, HTML.
* Understanding of Software Engineering, Design Patterns and Quality Assurance concepts.
* Completion of project “Course Registration System” which includes technologies:

 **Front End:** JSP, HTML, Java. **Framework:** Struts, Spring, Hibernate. **Back End:** Oracle(PL/SQL) |
| * **Project Description:**
* It includes 2 months training on Core Java, Advanced Java (Struts, Spring and Hibernate), Oracle, Web Services, Design Patterns, JSP, HTML, Software Engineering, Quality Assurance and Design Patterns.
* It Includes working on Syntel internal project.
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 Education

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| **Degree** | **Specialization** | **Month/Year Of Passing** | **College Name** | **University Name** | **Percentage / Grade** |
| **B.Tech** | CSE | June ‘11 | Govt. Women Engg.College, Ajmer (Raj.) | RTU,KOTA | **76.4** |
| **12th**  |  | April ’07 | St.Mary’s Sr.Sec.School, Ajmer (Raj.) | CBSE | **73.4** |
| **10th**  |  | June’05 | St Johns Sr. Sec.School, Ajmer (Raj.) | RBSE | **85.17** |

I hereby declare that the information that I have furnished is authentic, and true to the best of my knowledge.