

# Pankaj Kumar

**Senior Professional     Bangalore/Karnataka,  
India**

**Email ID:** [pkumar511@dx.com](mailto:pkumar511@dx.com),  
[Pankaj.tomar46@gmail.com](mailto:Pankaj.tomar46@gmail.com)

**Contact no:** +919036474340

## **Profile**

**Total experience:** 14 yrs

**DXC experience:** 3 years

**Current Job Title:** Senior Professional

**Time in Current Role:** 3 years

**Visa/Work permit:** B1 USA

**Validity Date of Visa/Work Permit:** 2028

**Willing to relocate:** Yes

**Willing to travel:** Yes

## **Biography**

Pankaj Kumar joined Mercuria Energy Trading Bangalore (DXC) as a Senior Professional in November 2017.

He has an overall experience of 14+ years in IT. He is well versed in all phases of SDLC, quality process and ITSM standards.

Pankaj also has sound knowledge of consulting and risk management across capital markets and commodities.

Before joining Mercuria, he was working with Sapient as Consultant and had worked for major Energy players like RWEST, ENI Trading, Chevron and Axpo Trading as Product Owner/Product Manager.

Before Sapient, he was working as a Business Analyst and Test Lead with Accenture Services Pvt. Ltd.

He was majorly involved in Unit, Product, Integration, Assembly and UAT testing for Endur. Prior to that, he was associated with iGate Global Solutions.

His domain knowledge also includes energy & emissions markets (Oil, gas, coal and power sector), Agri commodities, Finance, Banking, Accounting, Capital market and Health care.

He was also involved in planning, requirement gathering, solution assessment and validation, design and implementation of client systems.

## **Skills**

### **Top Skills (Technical/Nontechnical skills)**

- C/C++/Java – 2 years
- SAP– 3 years
- Solution design – 5 years
- Consulting – 5 years

### **Key Roles Performed**

- Business Analyst - 11+ years
- Solution Architect – 2 years

- Software Developer – Java – 2 years
- Support Lead – 7 years
- Test Lead – 5 years
- Automation -5 years **Industry Experience**
- Energy – 12+ years
- Capital Market – 2+ years

## **Certifications (Professional Activities, Certifications, and Training Attended)**

- CTRM L1 and L2 Trainings, 2011 **Professional Work Experience**

### **DXC Technology (Nov 17 to Present) Mercuria (Houston/India)**

- Develop business architecture using requirements such as scope, processes, alternatives and risks.
- Analyze client's business requirements and processes through document analysis, workshops and workflow analysis.
- Conduct testing including functional, regression, user acceptance, integration and performance to verify client's need are met.
- Responsible for managing the product throughout the life cycle.
- Define the product vision, strategy, and roadmap.
- Monitor and plan the Kanban development process using Jira tool.
- Identify risks and assumptions and proactively planning of deliverables.
- Involved in smoke tests before deploying the changes in Production.
- Trained Junior members on the domain.
- Involved in Defect reporting and Incident management using in-house tools.
- Worked as Support Lead and was involved in planning, coordinating work, hiring, team development and training activities.

### **Sapient**

#### **AxpoTrading (Sep 15 to Nov 17)**

- Gather Software requirements and ensure alignment with development teams.
- Translate requirements into functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams.
- Work closely with engineering, sales, marketing, and support to ensure business case and customer satisfaction goals are met.
- Evaluate risks related to requirement implementation, testing processes, project communications and training.
- Defect Management and reporting using Quality Center.
- Identify errors in client data to ensure accurate business requirements.
- Draft and maintain business requirements and align them with functional and technical requirements.
- Creation of test scenarios and test scripts from functional design documents.
- Involved in Unit, Assembly, Integration and UAT testing of product.
- Make recommendations for service improvement plans and ensure actions are executed to ITSM standard.

- Worked as Support Lead and was involved in planning, coordinating work, hiring, team development and training activities.

## **Sapient**

### **RWE (Sep 14 to Sep 15)**

- Create BDDs, FDDs and TDDs to provide direction to developers.
- Creation of market needs document, where we articulated valuable market problem we are solving and justification for each part of the solution.
- Make recommendations using data to improve policies, procedures and processes.
- Work with users and the development team to purpose and develop technical solutions to business challenges.
- Develop an implementation plan and scheduling of project milestones.
- Create a test plan and test strategy for End to End testing using testing tools and processes.
- Involved in SLA and metrics reporting to key stakeholders.
- Trained Junior members on the domain.
- Worked as Test Lead and was involved in test planning, coordination and End to End testing of the Product.

## **Sapient**

### **ENI London/India (Jun 13 to Sep 14 )**

- Helped client solve complex business problems and define the target model.
- Involved in requirement gathering and End to End testing of product.
- Worked as Test Lead and was involved in test planning and coordination activities.
- Identify risks, issues and assumptions and define a road map for final implementation.
- Conduct business process analysis and identify critical issues and gaps.
- Identify KPI and coordinate the measurement results.
- Trained Junior members on the domain.
- Involved in P&L and Compliance reporting to key stakeholders.
- Develop business case for new products, improvements to existing products and business ventures.

## **Accenture**

### **Shell Trading Houston/India (Oct 09 to Oct 12)**

- Involved in documentation of processes and identify key risk areas.
- Develop positioning for the product.
- Involved in Unit, Assembly, Integration, Security and Performance testing of the system.
- Participate in and lead working groups and workshops.
- Model and design solution alternatives and evaluate solution proposals under consideration.
- Provide post implementation and production support.
- Agree the solution with stakeholders and help implement the product by working closely with dev and test teams.
- Prepare and maintain all projects related status reports, chair project meetings and manage all issues and risks through to resolution.

## **Igate**

### **Openlink (Aug 05 to Oct 09)**

- Involved in Requirement gathering and implementing optimal Solution.
- Creation of Business, Functional and Technical design documents using use case and flow diagrams.
- Helped solve complex business problems for stakeholders.
- Involved in Automation using QTP, In-house tools and Performance improvement of processes.
- Involved in Risk reporting and issues in the management and outline mitigation plans.
- Involved in defining a test plan and strategy and smoke and regression testing of key functional areas.
- Reporting of test results to stakeholders and defining the testing milestones.
- Implement service improvement plans and ensure they are as per ITSM standard.

## **Work Rewards/Recognition**

Gladiator Award for Contribution in Settlement and Accounting Area, 2011

## **Education**

BE, Computer Science & Engineering: MNNIT, 2004 and Executive MBA IIM Lucknow

## **Languages**

Language 1 - English

Language 2 – Hindi