

Sai Charan J M

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Objective:

To pursue a challenging and growth-oriented position in an organization where I can utilize my knowledge and technical skill for the organization's growth and achieve the targets in Business Intelligence.

Professional Summary:

- 5+ Years of experience in IT Industry.
- Good knowledge and hands on experience on Integration technology.
- Expert in working with different HR, ERP and CRM systems. Worked on API integration for Eloqua, UKG, Workday, Zoho CRM, QuickBooks, Oracle service cloud, Salesforce
- Hands-on experience on Core Java, JDBC, Servlets, JSP, JavaScript, Ajax, Angular, Angular-JS.
- Hands on experience in using Eclipse, intellij
- Good understanding of AGILE methodologies.
- Worked closely with other business analysts, development teams and infrastructure specialists to deliver high availability solutions for mission-critical applications.
- Worked on a client project for 0.8 months IBM AppConnect integrating API through UIPATH (Cloud-Elements) product
- Strong Analytical and programming skills in Integration technology to develop complex business solutions.
- A team player with strong ability to learn, adapt new skills, and effective time management.
- Good work ethics with excellent communication and analytical skills with the ability to present technical details to clients in technical and non-technical backgrounds.

Professional Experience:

- **Integration Engineer** in **ICIMS Pvt LTD**, Hyderabad from -2022 June to till date.
- **Software Engineer 1** in **UIPath Technology Pvt LTD**, Hyderabad from -2019 Jan to 2022 June.

Technical Skills:

Web Technologies	HTML, JavaScript, CSS, Angular
Technologies	Java, J2EE, Spring, WebAPI.
AWS services	EC2, S3, SNS
Development Tools	Visual Studio, intellij.
Deployment Tool	CircleCI.
Database	SQL
Certification	Workato Automation Pro I , II and III
Service	ERP, CRM, Financial, HR

Projects:

Project #3:

Title: **HCM**

Location: ICIMS, Hyderabad

Role: Integration Engineer

Technologies: Workato, Java-J2EE, AWS service, Javascript.

Duration: June 2022 - Till date

Synopsis:

- HCM(Human Capital Management) integrated different HR connector and workflow generation to the icims platform.

Roles and responsibilities:

- Implemented workflow by integrating different HR tools to ICIMS platform with workato as middleware.
- Implemented performance-oriented workflow which could handle the thousands of records.
- Played a key role in selecting the middleware tools and also been a part of POC in evaluating the tool.
- Handled customer raised escalation bugs.
- Involved design discussions how to implement the different HR tools in workato.
- Involved in bug fixes and functional issue fixes to enhance the platform performance.
- Mentored and guided the team on integrations provide accurate and effective solutions to the reported issues.
- Played a key role in the project including requirements gathering and task assigning.
- Played a critical role in handling customer raised escalated bugs.

Project #2:

Title: **Elements**

Location: UIPath, Hyderabad

Role: Software Engineer 1

Technologies: Java-J2EE, Web API, AWS service, Postgres, Javascript.

Duration: November 2019 - June 2022

Synopsis:

- Elements are feature-rich, pre-built adapters to all the cloud apps you need to integrate and common services including discovery, search query, pagination, bulk uploading and downloading, logging and interactive documentation.

Roles and responsibilities:

- Implemented restApi's cloud applications to cloud-elements product like QuickBooks, Sage Accounting, Syncplicity, Facebook graph API, Twitter, Twilio.
- Implemented API authentication mechanism types Basic, OAuth, custom.
- Designed and developed event handlers for over 11 different vendors Amazon SNS, Facebook graph, FreshBooks and etc to name a few.
- Developed reusable components to use it across in the application.
- Handled customer raised escalation bugs.
- Involved in bug fixes and functional issue fixes to enhance the platform performance.
- Mentored and guided the team to provide accurate and effective solutions to the reported issues.
- Played a key role in the project including requirements gathering and task assigning.
- Prepared and Maintain Unit Test Case and functional Test Cases.

- Played a critical role in handling customer raised escalated bugs.

Project #1:

Title: IBM App connect

Location: UIPath, Hyderabad

Role: Associate Software Engineer

Technologies: Java-J2EE, Circle CI, Postgres, Javascript.

Synopsis:

- IBM App Connect is the all-in-one integration tool for connecting apps, integrating data, building APIs and acting on events.

Roles and responsibilities:

- Accomplished integrating around 9 service's like Oracle Service Cloud, Salesforce Pardot, Sage Intacct etc to IBM AppConnect
- Handled requirements to deployment phases of IBM AppConnect integrations and had been POC for the entire AppConnect integrations.
- Activity involved in the requirement gathering and implementation.

Education:

- **Master of computer applications** at **Acharya institute of technology**, Bangalore from 2015 to 2018.

Certifications:

- Workato Automation Pro I ,II and III
- Generative AI Fundamentals From Google Cloud Skills Boost
- AWS Cloud computing from Qualls tech solution pvt.ltd..
- Google Analytics from Google Analytics Academy.

Accolades:

- Recognized by onshore Clients as a best performer and Awarded Excellence Award 2019.
- Been rated as top contributor and performer for the year 2020 and 2021.
- Actively participated & organized different competitions, activities, and events in company.

Personal Information:

Father's Name	:	J Raja Gopal
Date of Birth	:	December 10 th , 1994
PAN Number	:	BGAPC468B
Languages Known	:	English, Hindi, Telugu and Kannada

Declaration:

I hereby declare that all the details furnished above are true to the best of my knowledge.

Date:

Place: Hyderabad

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