Name: **N Raju**

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Professional Summary:

* Having **4.2 years** of experience in Salesforce as a Developer with in- depth experience in

Salesforce.com CRM, Force.com platform, Development, Testing, Deployment, Database and advanced features like Lightning platform.

* Experienced on Salesforce **Configuration, Customization, Deployment** and **Support Activities** as well and Experience in **Lightning Components, Lightning App Builder, Lightning Process Builder** and **Lightning Design System.**
* Experience in SFDC development using **Visualforce** **Pages** and **Lightning** **Components**, **Apex Classes, Custom Controllers, Controller extensions** and **Apex Triggers**.
* Proficiency in administrative level tasks like creating **Profiles, Roles, Users, Workflows & Approvals, Reports & Dashboards,** Developed **Formula fields, Rollup Summery Fields, Validation rules, OWD, Sharing Rules** and **Security Mode**l.
* Extensive work experience in designing **Custom Objects, Custom Fields, Record Types, Page Layouts, Custom Tabs, Custom Reports, Report Charts, Report Folders** and **Report Extractions** tovariousformats.
* Configured the **Assignment Rules, Auto-Response Rules** and **Escalation Rule** etc.
* Working experience on **Custom Settings** and **Custom Labels**.
* Efficient in monitoring Apex asynchronous processing using **Future Methods, Batch Apex**, controlling processes with **Queueable Apex** and **Scheduling Jobs** using apex scheduler.
* Extensive experience in querying salesforce.com database using **SOQL** & **SOSL** queries using Force.com.
* Extensive experience in data migration using **Apex Data Loader**.
* Extensive experience with various Salesforce deployment methodologies including **Change Sets**.
* Experience in wide range of languages and technologies such as **HTML**, **CSS** and **JavaScript**.
* Having good experience on SalesforceIntegration using **REST API.**
* Extensive Experience of **Agile Scrum Methodology** of software engineering processes.



Skills

**Salesforce Technologies :** Salesforce.com platform, LightningApplication, Apexlanguage, Visualforce (Pages, Component & Controller),Workflows & Approvals, Reports, Dashboards and Custom Objects, Data loader, SOQL, SOSL & Force.com IDE. **Web Technologies** **:** APEX, HTML, JavaScript, CSS.

**External Tools** **:** ServiceMax and Rally.

**Operating Systems :** Windows.



Education

**Master of Computer Applicatiin-2012,SVU**





Professional Experience:

* Working with **Wipro Technologies** as a **Salesforce Developer** from April-2017 to Till Date.



Roles and Responsibilities:

* Individual contributor and leading the team.
* Represent the daily and weekly status meetings with onshore.
* Responsible in accepting to work on core areas and ability to take challenges.



Key Projects: **Project #2**

**Title :** GE Health Care – One Service Cloud CRM

**Client :** General Electric (GE) – Health Care **Role :** Salesforce.com Developer **Environment :**  Salesforce.com **Description:**

Tech Mahindra got GE Health Care project headquartered in USA and have operating units in Europe, Japan, LATAM, and Middle East. This Project is to provide ServiceMax/Service Cloud CRM platform that delivers 300+ feature user stories per release for various internal services business. ServiceMax is a comprehensive collection of custom modules developed on the force.com Platform to manage Field and Depot service activities of manufacturing organizations. It enables tracking of installed base, service contracts, warranty, corrective and preventive maintenance, basic and advanced dispatch management, onward & return logistics and parts inventory. These rich features support a wide range of business functions including Support Centers, Field Service, Depot Repair, Operations, Service Administration, Service Partners and Logistics. With this solution, Salesforce.com customers can truly get a 360° view of their customers.

**Responsibilities:**

* Experienced in Designing, Developing and Data Modeling of the application and ensured that they are within the Salesforce Governor Limits.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Created many Lightning Components and server-side controllers to meet the business requirements. Experienced in migrating the standard and custom objects in standard experience to lightning experience.
* Created many app pages, home pages integrating the custom components for salesforce lightning and Developed Salesforce.com custom application using Apex, Visual force.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Use SOQL & SOSL considering the Governor Limits for data manipulation using the apex code.
* Developed various Custom Objects, Tabs, validation rules on the objects and tabs, Components and Visual Force Pages.
* As a part of Administrative tasks, Created custom objects, custom Fields, Validation Rules and Formula Fields.
* Created workflow rules and defined related tasks, time triggered tasks, Email alerts, filed updates to implement business logic.
* Created Page Layouts to organize Fields, Custom Links, Related Lists and other components on Record Pages.
* Implemented various advanced fields like Picklist Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom Picklist fields.
* Created many of Roles and Profiles for the organization, which helps them in maintaining the Security for different individuals who are working in the organization.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Worked on Data Loader, which helps us to perform CURD operation with the help of CSV files.
* Deploy using, Change sets for the sandbox to sandbox environments.
* Implemented the salesforce.com applications using Agile Scrum Methodology.

**Project #1**

**Title :** ACCLARENT

**Client :** Johnson & Johnson

**Role :** Sales Force.com Developer

**Environment :** Salesforce.com  **Description:**

The Client is American multinational medical and Pharmaceutical Company. The company develops, produces and distributes a wide range of more than 700 Medical and Non-medical products in Americas. It has Medical Reps & Sales Executives throughout NA. Application contains Business Brokers sell

Businesses and the potential prospects/customers/buyers views about the products and buy the products and the seller can provide products for sales and services. The application allows the agents, outlets to day to day operations and tracks all their activities. **Responsibilities:**

* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Worked with Visual Force Pages, Custom Controllers, Extension Controllers, ApexCoding, Apex Classes, Apex Triggers.
* Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.
* Developed various Custom Objects, Tabs, validation rules and Visual force Pages.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
* Created Email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Developed Apex Classes and Apex Triggers for various functional needs in the application.
* Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Security Controls like Profiles, Permission Sets, and Roles etc.