NOYAL JOHNSON

PERSONAL PROFILE

Experienced Senior Operations Executive with a demonstrated history of working in the information technology and services industry. Skilled in IT System/Application Support, Analytical skills, Technical support, Batch Processing and ITIL.

AREAS OF EXPERTISE

- Hands–on SQL experience, Java, DBMS, Python, C,C++ experience, Shell scripting.
- Wordpress Website Development.
- Microsoft ASP.NET , Visual Basic 6.0
- Autosys
- MS word, Excel, Powerpoint.
- Team Foundation Server.
- Windows and Linux systems
- Application Support, TechnicalSupport.

OTHER SKILLS

- The ability to analyze complex technical information.
- Can analyze, design and implement database structures
- Detail oriented
- Excellent problem solver.
- Active learning.
- Good communication skill.

CERTIFICATION

- Cloud Computing NPTEL
- Training for server Administration,DNS Server, DCHP Server configuartion, Python, DBMS,ITIL, and ServiceNow.
- Wordpress Website developement.
- Holistic Education.

GET IN CONTACT

Address : Thuravackal (H)
Pazhayarikandom P.O, Pillacity
Idukki, Kerala, India, PIN: 685606
Email : noyaljohnson07@gmail.com
Mob : +91 7907928036, 9061604667

WORK EXPERIENCE

Infosys Ltd

- **Senior Operations Executive**
  Infosys | Jan 2021 – Present

- **Operations Executive**
  Infosys | June 24, 2019 – Jan 2021

Project : Revenue and Demand Management (November 2019 – Present)
- Client : Intel Technology India Pvt Ltd
- Domain: Oracle database, SQL, Autosys Technology and IXP Tool
- Assisting in developing, scheduling and maintaining batch jobs, based on the client requirement using Autosys Technologies for Data Processing·
- Extending Production Application Support in different domains like APAC, GEO and IJKK.
- Managing ISMP service now tickets and resolving the same within SLA
- Providing technical guidance/support to the Application Development Team for testing, troubleshooting and debugging of applications; ensuring timely allocation of appropriate manpower for work.

Project : Content Management – Data Migration (November 2019– November 2019)

- Moving the data to the cloud, involves change in storage, database or Application.
- Movement of business elements from one data center to a cloud or from one cloud to another.

EDUCATION HISTORY

MAHATMA GANDHI UNIVERSITY

Bachelor of Computer Application (BCA) 2016–2019
Santhigiri College of Computer Sciences, Vazhithala, Kerala
CGPA : 8.21

HIGHER SECONDARY (2016)

St Georges HSS Vazhathope, Kerala
Attended from 2014 to 2016.