**LAVANYA NEPPALLI**

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OBJECTIVE:

To secure a promising position that offers both challenge and good opportunity for growth. To work in association with professional groups who offer me the opportunity for career advancement and professional growth.

CERTIFICATIONS:

**Salesforce Certified Platform Developer (PD01)** and **Salesforce Certified Platform App Builder.**

TECHNICAL SKILLS:

* **Packages/Products:** Salesforce.com, Force.com
* **Languages :** APEX and C
* **Tools:** Apex Data Loader, Talend, Workbench, Bitbucket, SourceTree, GIT.
* **Web Technologies:** Visual Force, HTML.
* **Sales force Features:** Apex Classes, Triggers, Workflows & Approvals, Standard & Custom Reports, Validation Rules, Process Builder.
* **Databases:**SOQL,SOSL
* **Other Tools:** JIRA, Confluence

EXPERIENCE SUMMARY:

* Software Engineer at **Hewlett Packard Enterprise** from November 2016 – April 2019.
* Application Developer specialist at IQVIA(IMS Health) from April 2019 – Till date
* **3.5** years of experience in Salesforce administration & Development.

PROFESSIONAL SUMMARY:

* **Have Configuration and customization Experience on Salesforce.com CRM.**
* Use to configure and develop the complex workflow rules, Process builders, data validation, Reports, Batch classes, Test classes and triggers.
* Creates and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes.
* Capable of writing and debugging efficient SOQL queries of standard and custom objects, and able to understand and develop for complex data models.
* Skillful in completing all assignments within the budgeted time parameter.
* Work Closely with Team Lead or Project Manager to develop solution in accordance to the system design.
* Possess excellent project management skills in managing, developing and implementing the project.
* Experienced in knowledge transfer, preparing the required documentation Effective team player with good logical, communication & strong analytical abilities combined with flexible & detail-oriented attitude.

**PROJECT: #3**

**Project Name**: AHM

**Client Name**: Smith+Nephew

Roles and Responsibilities:

* Responsible for new enhancements and deployments.
* Responsible for communicating with Project managers and Business analysts daily and update them on present issues and suggest for solution.
* Configured and developed the complex workflow rules, Process builders, data validation, Reports, Batch classes, Test classes and triggers.
* Created and managed custom objects, fields, formulas, validation rules, custom workflow, and approval processes.
* Following Agile Methodology to keep track of the work done on day to day basis.
* Responsible for fixing issues like data mismatch from Informatica to Salesforce.

**PROJECT: #2**

**Project Name**: AHM

**Client Name**: Alkermes US

Roles and Responsibilities:

* Responsible for new enhancements and deployments.
* Responsible for communicating with clients daily and update them on present issues and suggest for solution.
* Configured and developed the complex workflow rules, Process builders, data validation, Reports, Batch classes and Test classes.
* Following Agile Methodology to keep track of the work done on day to day basis.
* Responsible for fixing issues like data mismatch from Informatica to Salesforce.

**PROJECT: #1**

**Project Name**: Vaillant AMS

**Client Name**: Vaillant Group, Germany

Roles and Responsibilities:

* Worked on Incident, **Change and Problem Management.**
* Key Role in doing Deployment Process in Production environment.
* Define the steady state support process and process changes in order to ensure quality ongoing application support.
* Responsible for fixing complex issues like order creation/transfer, interface issues, data mismatch issues, etc.
* Responsible for stabilizing the monitoring activities and automate manual activities.
* **Problem solving**: One such problem resolved was introducing an efficient and cost-savings approach to pass multiple parameters to a report using a dynamic pick-list or list of values.
* Responsible for communicating with clients on a daily basis and update them on present issues and suggest for solution.
* Involved in weekly Sprint review meetings to streamline and define requirements and business rules to arrive at a general consensus between the analysts, business users, and software development team.

EDUCATION PROFILE:

* **B**.**Tech** in Electronics and communication from **Jawaharlal Technological University**, during academic year 2012 - 2016 with an aggregate of **75.7%.**
* Higher Secondary Education from Chalapathi Junior College from 2010 - 2012 with an aggregate of **90.2%.**
* SSC from SRH School in 2010 with an aggregate of **86.1%.**