



Salman Khan

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Work experience

Amelia, an IPsoft Company, Bangalore

Sep 2018 — Present

Platform Administrator (Kubernetes)

- Installation, Configuration & management of RHEL-5.X, 6.x, 7.x, Centos, Ubuntu and various applications of Linux platform.
- Installing, configuring & monitoring on Nagios/Icinga2.
- Configuration and troubleshooting kubernetes objects (base platform is Docker) for e.g Pods ,Namespaces ,ReplicationController (Manages Pods),Deployment Controller (Manages Pods), StatefulSets, DaemonSets ,Services.
- Handling kubernetes platform related queries from client and working on them.
- Experience with version control systems like Git.
- Experience in implementing CI/CD using Jenkins.
- Utilizing Elasticsearch,Logstash,Kibana(ELK) to analyze/visualize/discover and manage logs in a centralized server and address client issues related to it.
- Working experience on configuration management system such as Ansible.
- Guiding team member to work on priority ticket and solve them in stipulated time.
- Ensuring the event/incident is addressed on time without missing SLA depending on task priorities.

Rednecsys Solutions, Jabalpur

Sep 2016 — Aug 2018

Linux System Administrator

- Real time working experience on the server Linux OS like CentOS, RHEL, Ubuntu.
- Perform administration tasks including configuration updates, patching, and backups.
- Server monitoring using monitoring tool Nagios.
- Responsible for the maintenance and support of multiple server environments and live services, like Apache Tomcat, Mysql, DNS, Email server.
- Installing, managing and handling cPanel server issues and resolving them in given timeframe.
- Handling DDOS mitigation, Spam mitigation, server abuse issues.
- Troubleshooting of server error/notifications and resolving client's issues.
- Doing QA for the tickets handled by the team members and providing them feedback.

System Engineer

- Performing Quality Assurance for deployed servers.
- Installing Apache, PHP, MySQL, Bind etc for Linux Servers.
- Addressing and resolving performance bottlenecks and ensuring maximum uptime.
- Mail server, FTP server, database and apache server setup.
- DNS setup which includes setting up A record, MX record, CNAME and Nameserver records.
- Troubleshooting website errors and resolving them.
- VPS setup and control Panel Installation using Virtuozzo Technology.
- Monitoring servers through Nagios and dealing with server downs issues, service failures, resource shortages, high load on servers, high disk space usages, spam mitigation prevention.

Gigapros Networks, Jabalpur

Sep 2013 — Nov 2014

Jr. System Engineer

- Handling support requests and live chats from web hosting customers.
- Installing, configuring, managing & troubleshooting Linux and Windows servers.
- Email accounts setup & troubleshooting for clients.
- Transferring accounts between servers when necessary for load balancing or account upgrades.
- Monitoring servers and dealing with server downs, service failures, resource shortages, high load on servers, high disk space usages, spam mitigation and DDOS attack prevention.

Qualifications

- Bachelors degree in Engineering (B.E., Electronics and Communication) from Shri Ram Group of Institutions, Jabalpur, M.P. in 2013 with 75.13%
- H.S.S.C. from Guru Gobind Singh Khalsa Higher Secondary school, Jabalpur, M.P. in 2009 with 76.2%
- H.S.C. from Guru Gobind Singh Khalsa Higher Secondary school, Jabalpur, M.P. in 2007 with 80.0 %

Interests

Key skills: -Unix/Linux, Kernel testing and upgrade, Server Monitoring and Optimization, Firewalls (IPTABLES, CSF), DNS, Apache Web Server, MySQL Server, FTP, Mail Server, Control Panel (cPanel & Plesk), RAID, Remote Server Management, Computer Networking, Nagios, IPcenter, 1Desk, Kubernetes, Docker, Ansible, Git, Pipeline, GCP.

Operating Systems: - CentOS, Ubuntu, RHEL and Windows server 2012.

Certification:-

- ITIL® Foundation Certificate in IT Service Management , Certificate Number - GR671215052SK.
- Plesk 12 Professional Level certification exam (v6--Variant 4) - Issued by Odin Cloud University
- L1 cPanel Base: Technical (TECH01) – Issued by cPanel University

References

References available upon request.