**Amandeep Kaur**

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| **Professional Summary** |

Over 3 years of IT experience in the Salesforce.com CRM platform both as Administrator and Developer

**Salesforce Certified Administrator (SCA) (Certification ID: 2420537)**

* Experience in all phases of Software Development Life Cycle (SDLC), **Service cloud and sales cloud** including requirements analysis, design specification, and testing of enterprise applications.
* Experience in **Administration**, **Configuration**, **Implementation**, **Lightning**, and support experience with **Salesforce platform**.
* Experience in **Change Management, Application** **Lifecycle Management** using **Sandboxes Environments.**
* Hands on Experience in **Data Management, Data Security, Data Modeling, Formulas**& **Validations, Chatter.**
* Extensive experience in transitioning from **Salesforce Classic to Salesforce Lightning Interface.**
* Extensive experience in designing, creating and maintaining Salesforce.com **Workflow Rules**, **Process Builder, Flows, Approval Process, Email Templates** (HTML & Visual Force Templates).
* Expertise in **Data Migration** by using Demand tool, **Data loader.**
* Extensive experience on the designing of **custom objects, custom fields, role-based page layouts, Roles, Profiles, custom Tabs, custom reports, report folders**, report extractions to various formats, design of **Visual Force Pages, Snapshots, Dashboards, Chatter on both Salesforce classic and Salesforce Lightning**
* **Strong knowledge in querying salesforce.com database using SOQL & SOSL queries, Relationships and Lookups using Force.com Explorer**
* Implemented **security** and **sharing rules** at **object**, **field** and **record** level for different users based on Organizational hierarchy.
* Implemented security and sharing rules at object, field and record level for different users

based on Organizational hierarchy.

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| **Technical Skills** |

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| Salesforce Tools | Salesforce SFA, Lightning Interface, Demand tool, Data loader, Apex Triggers, SOQL, SOSL, Workflow & Approvals, Dashboards, Custom Objects, Apex Data Loader, Rest Webservices, Integration, Migration, Force.com IDE. |
| Languages | SQL, SOQL, HTML, Apex,core java(J2SE),C,C++ |
| Web Technologies | Web Services, HTML |
| Operating Systems | Windows 9x / XP / 2000 NT / Vista |

**Branding Solutions, Jalandhar March 2019 to Till Date**

**Salesforce Specialist** (<https://brandingsolutions.in/> )

Branding Solutions provides asset-based financial solutions in the Agriculture, Food, Healthcare, Clean Technology, Professional Summary Technical Skills construction, Transportation, Industrial, Office Equipment and Technology industries, Brand promotions etc. .

**Responsibilities:**

* Manage DB sync Integration, mappings, creating connectors and new jobs.
* Developed Lightning apps with design systems using App Builder and Lightning component features  
  Developed Lightning Pages, Lightning Actions for multiple Lightning Applications and Lightning Consoles.
* Hands-on experience with Component, actions and reports visibility on the Lightning Pages. Performed Unit testing and integration testing for new requirements and get the UAT from the business owner.
* Handling data migrations and Data cleaning jobs using Demandtool, dataloader and MS Excel. Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs and Components.
* Creating and working on change requests for customizing changes and program fixes. Worked with various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.
* Involved in distribution of tickets among teams and within the team Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.

**Environment:** Saleforce.com platform, DB Sync Integration system, Workflow & Approvals, Reports, AppExchange, Custom Objects, Custom Tabs, Windows XP, Sales cloud & Service cloud, Integration, Web Services.

**Branding Solutions, Jalandhar October 2014 to March 2018**

**Java Developer**(<https://brandingsolutions.in/> )

**Project:UniBook**

UniBook is a web application which acts as a place for the authors who want to publish their books and for the buyers who want to purchase the books. Writers can publish their work through it. It also provides a place for Sells books and gives the writer a fee based upon the sale. Publishers and organizations can use this application for making books worldwide available, without distribution or retail costs, out of print books can be made available without risk or investment (This is a benefit for the customer in the first place, as well as for the author) and to publish books without production or distribution costs.

**Responsibilities:**

* Contribute to **SDLC** (software development lifecycle) activities – requirement gathering, analysis, design, development, testing & integration, maintenance
* Constantly monitor and identify production and non-production issues and resolve them
* Writing clean, efficient, and secure code
* Ensure performance, security, stability, and quality of the application
* Improve existing systems by adding new features in line with business specifications
* Monitor performance and implement innovative solutions to improve overall system
* Collaborate with peers and team members to build scalable, secure, and quality products
* Perform regular checks and follow best practices to develop, deploy, and maintain software
* Deployment of new features and products into the production environment

**Environment:** Spring, Hibernate, JSP 2.0, iText, Mysql, Drupal, Acegi Security Framework, NEOS Payment Gateway, XML, Java Script, Concurrent Version System(CVS),Microsoft Project Plan, Third Party Systems, Tomcat 5.0,Eclipse 3.0.2, Mysql

**NIT, Kurukshetra University** A**pril 2008 to October 2010**

**Lecturer**

* Interfaced with cross functional team of Computer Science and MCA students to determine comprehensive list of new applications
* collaborated with student members to analyze potential system solutions based on different department’s requirements
* Responsible for mentoring MCA students to learn C, C++, JAVA, HTML

**Education**

Masters in Computer Application, Kurukshetra University 2005-2008

Bachelors in science, Kurukshetra University 2002-2005