

EXPERIENCE

- **Accenture, Bangalore** 21/06/2017 - Ongoing
Application Development Analyst
Siebel Developer

EDUCATION

- **KLE Technological University, Hubli**
Computer Science and Engineering
8.61 CGPA 2017

TECHNICAL SKILLS

- Operating system: Windows XP, Windows 7, Windows 10
- Programming Languages: eScript(Siebel), Shell script
- Version Control: GitHub, Bitbucket
- CRM: Siebel 8.0, Siebel 8.1, Siebel IP16, Siebel IP18
- Siebel skills: EAI, Configuration, Workflows, scripting, product configuration, BI Publisher, EIM, Order management
- Database: Oracle SQL Developer

PROJECTS

- **Telia, Sweden** 3 years 6 months
Overall 3 years 6 months of experience in Siebel (CRM)

Have worked on Siebel products, Siebel tools - Configuration, EAI, eScript, Web Services, EIM, Workflows and BI Publisher throughout the build and application development and Order management.

Worked closely on Production INITs to find quick and effective solution.

Worked on BI Publisher and prepared templates as per the project requirements.

Prepared data patches using Siebel EIM for creating/inserting large amounts of data in Siebel

Worked on various Oracle Service Requests to find a best suitable solution for the client requirement.

Worked on Sieb Product configuration - Attributes classes, products, promotions, relationship and their association and product constraint rules creation.

Provided an effective solution through Microsoft Access DB using Visual Basic - automated export of Siebel Products (including promotion, customizable and simple products)

Managed end to end team activities including interaction with internal departments in the areas of business, internal review and Onsite offshore coordination

ACHIEVEMENTS & AWARDS

- Had been nominated for onshore (Stockholm, Sweden) for the duration of 3 months in April but got postponed due to travel restrictions imposed for Covid pandemic.
 - Have been certified in Microsoft AZ-900 fundamentals
 - Have been certified in Responsive Web Design, FreeCodeCamp and also designed a website for the project to make the design documents simpler to manage.
 - Have received client appreciations for delivering defect free code and reducing defect rate by 97.7% in the recent releases.
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- Through HungerBox, I developed a website for TESCO in food sector to reduce social problems like hunger and wastage of food for building India with zero hunger.