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**Shubam Gupta**

Salesforce and Vlocity Developer

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Mobile #: **8826055626**

**Employment: 6+ years, since February 2015. Currently employed in Deloitte USI**

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| Current Company | Deloitte USI (17 Jun 2019 to Present) |
| Previous Company | TCS (20 Feb 2015 to 10 Jun 2019) |

**Skill set summary:**

* **Proficient in Salesforce.com (SFDC).**
* Experience in SFDC development using **Apex classes and Triggers, SOQL, SOSL, Aura Components, Lightning Web Components, Lightning App Builder.**
* Proficiency in SFDC Administrative tasks like **creating Profiles, Roles, Users, Page Layouts, Workflows, Validation rules, flows, Lightning Process Builder.**
* Experience in implementing DevOps processes using **IBM** **RTC** and **UCD** tools
* Involved in external system to Salesforce integration using REST integration process.
* Experience in UI Development, worked on **HTML 5, CSS3, JavaScript, Lightning Design system, Bootstrap.**
* Excellent communication and inter-personal skills; accustomed to working in both large and small team environments.
* Experience in Vlocity development using **Vlocity Omniscripts, Vlocity DataRaptors, Calculation Matrix, Calculation Procedure, Vlocity Cards and Layouts, Vlocity Scheduler and Templates etc.**
* Experience in creating **Einstein Analytics Dashboards**

**Technical Skills:**

* **Force.com**: Salesforce CRM, Apex Custom Controllers, Apex triggers, Apex classes, SOQL, SOSL, Customizing reports and dashboards, Workflows and Process Builder, Deployment activities, Sales Cloud, Lightning, Aura Components, LWC.
* **Vlocity**: Omniscript, Data Raptor, Vlocity Cards, Vlocity Actions, Integration Procedure, Calculation Procedure, Calculation Matrices, Rating Facts, Attributes SSpec, Vlocity Health Insurance, Vlocity Quoting and Products.
* **Web**: HTML, CSS3, JavaScript, SLDS, BootStrap, JSON
* **Languages**: Apex
* **Domain**: Life Sciences and Health Care

**Education:**

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| --- | --- | --- |
| Degree | University | Year & Percentage |
| BSC Computer Science | Jammu University | 2013(69.9%) |
| MSC IT | SMU (Correspondence) | Currently pursuing |

**Certifications:**

Salesforce certified Admin

Salesforce certified Platform Developer I

Salesforce Certified Application Builder

Salesforce Certified Sharing and Visibility Designer

Vlocity Certified Platform Developer

Vlocity Certified Health and Quoting Developer I

Vlocity Certified Health and Quoting Developer II

Salesforce Certified Sharing and Visibility Designer

Salesforce Certified Data Architecture and Management Designer

Salesforce Certified Application Developer

Salesforce Certified Platform Developer II

Salesforce Certified Tableau CRM & Einstein Discovery Consultant

**Project experiences:**

**Start Date: Jun 2019**

**Role: Salesforce and Vlocity Developer**

**Client: Blue Cross Blue Shield of Tennessee**

Client’s existing Sales and Quoting solution was a .Net application with limited functionality and control. BCBST project involves the migration of their legacy app to Salesforce CRM to enhance the way their employers interact with Sales and Quoting Team utilizing Salesforce, Vlocity and guided flows.

1. Worked on building a simple and intuitive SQS Salesforce application which serve as foundation for Sales forecasting, Contract & Quote Management
2. Worked on implementation of Vlocity managed package solution to enhance the User interface
3. Worked on Vlocity Health Insurance package to leverage the functionality of Quote and Product management.
4. Worked on creation of lightning components as per business requirement
5. Worked on creation of Batch and Apex Classes
6. Worked on Configuration, Process Builder, Workflows, Validations, Flows, Profiles and Permission sets
7. DevOps process is implemented in this assignment. Maintained our code repo in Rationale Team Concrete and IMB Urban Code Deployment tool for code migration

**Start Date: May 2018 – Jun 2019**

**Role: Salesforce Analyst and developer**

**Client: US based Pharmaceutical Company**

 **Aliquot is an application developed for research scientist to collect the samples from Donors for research purpose.**

1. Took part in requirement gathering from the client regarding the end to end implementation
2. Worked on Email templates and email alerts
3. Worked on designing Lightning UI pages for a completely new interface for the user
4. Worked on Einstein Analytics to build interactive dashboards for business analysis purpose.
5. Worked on Apex coding from writing triggers to batch and scheduler classes
6. Worked on Configuration, Process Builder, Workflows, Validations, Flows, Profiles and Permission sets.

**Start Date: May 2017 – Jun 2018**

**Client: US based Pharmaceutical Company**

**Role: Salesforce developer**

As a SFDC developer interacted with various business areas to gather requirements and develop data model to suit complex business needs

1. Worked on creating and maintaining **VisualForce pages**
2. Worked on **REST API**for integrating Salesforce with
3. SharePoint for upload and download services and
4. Worked on creation of **Custom Approval process** which leverages the functionality of standard approval process as well as custom functionalities to edit the record/ upload the documents and retrigger the approval process.
5. Worked on Salesforce **Email** templates
6. Involved in **Salesforce.com Application Setup activities** and **customized the apps** to match the functional needs of the organization.
7. Developed sales apps on Salesforce.com platform using CRM Process.

**Start Date: Feb 2015 – May 2017**

**Client: US based Pharmaceutical Company**

**Role: Developer**

* Worked on Unix Scripting
* Worked on HTML, CSS, Bootstrap, Oracle SQL
* Worked on ETL tool i.e. Informatica Power Centre
* Worked on the automation process of the business